

Universal Controller 6.9.x

**Application Monitoring and Control** 

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# **Application Monitoring and Control**



Application Monitoring and Control

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The information on these pages also is located in the Universal Controller 6.9.x Application Monitoring and Control.pdf.

# **Application Monitoring and Control Overview**

- Application Monitoring and Control
- Processing Flow

# **Application Monitoring and Control**

The Application Monitoring and Control feature of Universal Controller allows you to use it as a network control and monitoring tool. You can use Application Monitoring and Control to start, stop, and query any application running on any machine where you have Universal Agent installed and running.

Application Monitoring and Control is comprised of three components:

- Application resource records allow you to define the name and location of your applications, along with the specific commands to control (Start, Stop, and Query) the applications. The Applications list displays a status for the application that is defined in each Application resource record.
- Three Application Control tasks are automatically generated when you create an Application resource record: one each for executing the Start, Stop, and Query commands (which you specified in the Application resource record) against the application. You can use these control tasks to schedule the Start, Stop, and Query commands in Workflows and triggers. You also can manually create customized Application Control tasks.

Note

You can manually run an Application Control task to execute a command specified in an Application resource record, but it is simpler to just execute the command from the Applications list or Application resource record.

Optional Application Monitor triggers allow you to launch other tasks based on the status of an application being monitored.

# **Processing Flow**

The following steps show a sample process flow for the manual monitoring (that is, not via a trigger or Workflow) of an application:

Step 1	From the Agents & Connections navigation pane, select <b>System &gt; Applications</b> and create an Application resource record, specifying the name of an application and the start, stop, and query commands to control it. The Controller will automatically create three Application Control tasks that you can use in Workflows and triggers for starting, stopping, and querying the application.
Step 2	Start the application defined in the Application resource record either by:  Right-clicking the Application resource record in the Applications list and clicking Start on the displayed Action menu.  Opening the Application resource record and clicking the Start button in the Application Details.
Step 3	The Controller executes the Start Command provided by the user in the Application Details. It puts the application into Starting status, and saves the Start Time.  The Start Command has two functions:  1. Starts the application.  2. Starts the query process that monitors the application.
Step 4	After 30 seconds, the Controller automatically executes the Query Command provided by the user in the Application Details to determine the status of the application. The Controller continues executing the Query Command every 120 seconds thereafter until the user stops the monitoring by issuing a Stop command from the Controller.

#### Step 5

The purpose of the Query is to determine whether or not the application is Active. The Controller uses the specifications provided by the user in the Query Exit Code Processing fields in Application Details to make this determination.

- If the response from the application indicates a successful start-up, the Controller puts the application into Active status.
- If the response indicates the Application has not started, the Controller continues executing the Query (keeping track in the Startup Query Attempts field) until it reaches the maximum attempts specified by the user in the Startup Query Maximum field. If the maximum number is reached before achieving an Active status, the Controller puts the application into Impaired status. However, the Controller continues monitoring the application. If the appropriate exit code parameters are eventually returned, the Controller will put the application into Active status. The purpose of the Startup Query Attempts field is to avoid having the application go straight into Impaired status if it takes awhile to start.

The Controller writes any Exit Code captured by the Query in the Query Exit Code field of the Application resource record.

#### Step 6

After starting the application, the Controller continues monitoring by sending out the Query Commands every 120 seconds.

- If the Controller detects a problem based on the Exit Code parameters, it puts the application into Impaired status. If this occurs, you have several options for handling the problem, with increasing levels of automation:
  - 1. The Applications list displays the status of all applications being monitored. You can create a filter for the Applications list that displays only those applications in a specific status, such as Impaired. If you see a problem, troubleshoot the issue and restart the application from outside the Controller.
  - 2. Set up an Application Monitor trigger that monitors the application for Impaired and other problem statuses. When the trigger is satisfied, it launches an Email task that sends emails to support personnel, notifying them of the problem. Several built-in variables are supported that allow you to pass required data into the email message: the application name, type, and status.
  - 3. You also could create a Workflow launched by an Application Monitor trigger looking for Impaired or other problem statuses. The Workflow can include Application Control tasks that attempt to resolve the problem by stopping and then restarting the application. You could also include any other tasks that are specific to troubleshooting the application.
- If the Controller fails to get a response to a Query for three minutes, it puts the application into <status>/Query Overdue status, where <status> is the last known status of the application, either Starting, Active, or Impaired. For example, you may see a <status>/Query Overdue status if the Agent went down or there was some other problem on the machine unrelated to the application itself. If this occurs, you should troubleshoot the issue. When you have fixed the problem, the continued queries from the Controller will then return an Active status for the application.

#### Step 7

To stop monitoring an application, issue the Stop command against it. the Controller stops the application and puts it into Inactive status, which means it is no longer monitoring.

# **Application Resources**

- Overview
- Built-In Variables
- Creating an Application Resource Record
  - Application Details
  - Application Details Field Descriptions

#### Overview

Application resource records are the core component of the Universal Controller Application Monitoring and Control feature.

These records define:

- Names of the applications being monitored.
- Name and location of the machines where they are running.
- · Start, Stop, and Query commands needed to perform the monitoring and control functions.

You can also use Application records and their associated Application Control tasks to start, stop, and query applications as part of your scheduling processes. You can execute Application Control tasks as you would execute any other task and include them in Workflows where applicable. In addition, you can define Application Monitor triggers to automatically launch one or more tasks of any type, depending on the status of one or more applications. For example, you might set up an Application Monitor trigger that sends an email to Windows technical support personnel if any Windows application goes to Impaired or Inactive status.

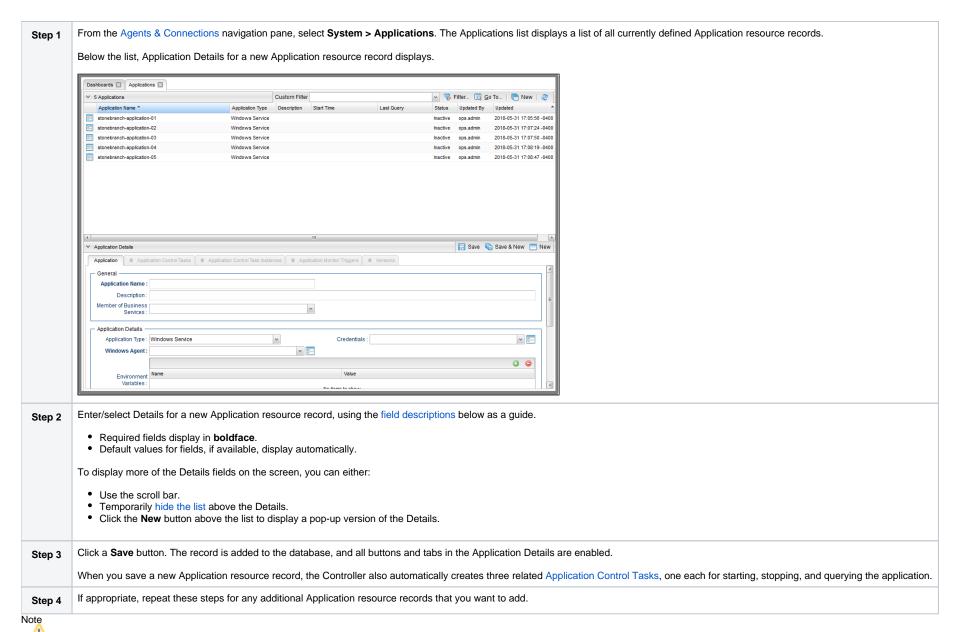
In order for the Controller to access the application, the application must be installed on a machine where Universal Agent (for Windows, Linux/Unix, or z/OS) is running.

If you set up the Controller to monitor your applications, you should always start and stop the applications from within the Controller. If you stop an application outside the Controller, you must also restart it from outside the Controller. If the Controller detects a problem with an application (the application goes to Impaired status), you should troubleshoot the problem and restart the application outside the Controller. The Controller will continue monitoring and when it detects that the application is back up, it will put the application back into Active status.

### **Built-In Variables**

Application Monitor Trigger built-in variables are provided to pass information about an application being monitored into the task or tasks being launched by the trigger. You can pass the information into the launched tasks by including the variables in a text field in the task definition.

# Creating an Application Resource Record

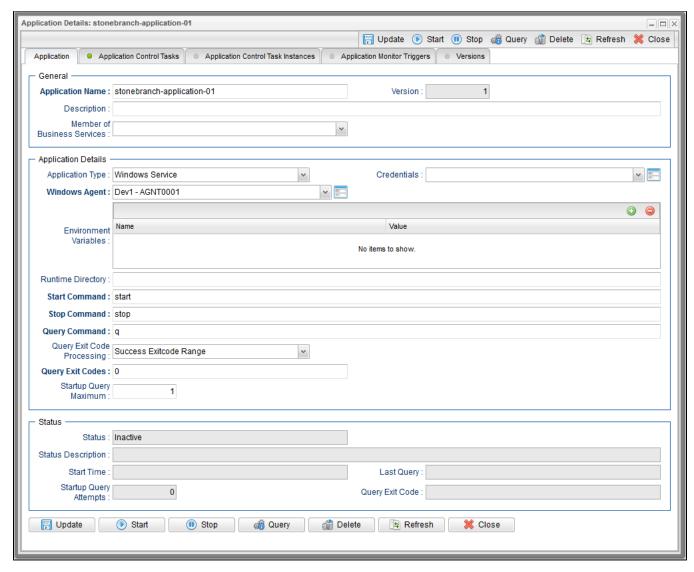


To open an existing record on the list, either:

- Click a record in the list to display its record Details below the list. (To clear record Details below the list, click the New button that displays above and below the Details.)
- Clicking the Details icon next to a record name in the list, or right-click a record in the list and then click Open in the Action menu that displays, to display a pop-up version of the record Details.
- Right-click a record in the a list, or open a record and right-click in the record Details, and then click **Open In Tab** in the Action menu that displays, to display the record Details under a new tab on the record list page (see Record Details as Tabs).

## **Application Details**

The following Application Details is for an existing Application resource record. See the field descriptions, below, for a description of all fields that may display in the Application Details.



For information on how to access additional details - such as Metadata and complete database Details - for Application Resources (or any type of record), see Records.

# Application Details Field Descriptions

The following table describes the fields, buttons, and tabs that display in the Application Details.

Field Name	Description
General	This section contains general information about the application.
Application Name	Name used within the Controller to identify this resource. Up to 40 alphanumerics. It is the responsibility of the user to develop a workable naming scheme for resources.
Version	Version number of the current record, which is incremented by the Controller every time a user updates a record. Click on the Versions tab to view previous versions. For details, see Record Versioning.
Description	Description of this record. (Maximum = 200 characters.)
Member of Business Services	User-defined; allows you to select one or more Business Services that this Application resource belongs to. Click on the lock icon to unlock the field and select a Business Service.
Application Details	This section contains assorted detailed information about the application.
Application Type	User-defined; Type of application.  Options:  • Windows Service • Linux/Unix Daemon • z/OS Started Task
Credentials	Login credentials that the Controller will use to access the remote machine. For z/OS application resources, make sure the credentials are in upper case.  Required if the Agent Credentials Required Universal Controller system property is true.
Windows Agent	If Application Type = Windows Service; Name of the Windows agent where the application will run.
Linux/Unix Agent	If Application Type = Linux/Unix Daemon; Name of the Linux/Unix agent where the application will run.
z/OS Agent	If Application Type = z/OS Started Task; Name of the z/OS agent where the application will run.
Environment V ariables	If Application Type = Windows Service or Linux/Unix Daemon; Allows you to enter environment variables needed by the program to run.  To add a variable, click the + icon and enter a Name and Value. To delete a variable, select in the list of variables and click the - icon.  You can add a maximum of 4,000 characters for the combined Names and Values of all variables. The variable is listed in the space underneath.
Run as sudo	If Application Type = Linux/Unix Daemon; Instruction to run the command as Sudo (superuser do).
Runtime Directory	Directory where the application executes. Variables supported.

Start Command	Command used to start the application. This can be any process or command that starts the application. If you try to start an application monitor that is already started, you will see the message: Application already monitored with <status> status&gt;</status>
Stop Command	Command used to stop the application. This can be any process or command that stops the application.
Query Command	Command used to query the application. This can be any process or command that queries the application. You must first start the application monitor from the Controller before you can query the application.
Query Exit Code Processing	Specifies how the Controller should determine whether or not the application is running.  Options:
	<ul> <li>Success Exitcode Range - Application goes to or remains in Active status if its exit code falls within the range specified in the Query Exit Codes field (see below). Otherwise it has Impaired status.</li> <li>Failure Exitcode Range - Application goes to or remains in Impaired status if its exit code falls within the range specified in the Exit Codes field (see below). Otherwise it has Active status.</li> <li>Success Output Contains - Application goes to or remains in Active status if its output contains the text specified in the Scan Output For field (see below). Otherwise it has Impaired status.</li> <li>Failure Output Contains - Application goes to or remains in Impaired status if its output contains the text specified in the Scan Output For field (see below). Otherwise it has Active status.</li> </ul>
Query Exit Code	System-supplied if Query Exit Code Processing = Success Exitcode Range or Failure Exitcode Range; the most recent exit code returned by the application in response to a query.
Output Type	If Query Exit Code Processing = Success Output Contains or Failure Output Contains; type of output.  Options:  Standard Output (STDOUT) Standard Error (STDERR) File
Scan Output For	If Query Exit Code Processing = Success Output Contains or Failure Output Contains; string that the Controller should scan for in the output.
Output File	If Output Type = File; path and name of the file.
Startup Query Maximum	Maximum number of Query attempts to be made on the specified application.
Status	This section contains information about the current status of the task application.
Status	System-supplied; indicates the current status of the application.  Options:  Inactive - Application is not being monitored by the Controller.  Start Failure - Application failed to start. This may occur, for example, if you have problems with credentials or the start command itself is incorrect. When this occurs, the Controller is not monitoring the application. You should troubleshoot the problem and restart the application from the Controller.  Starting - Start command has been executed.  Active - Application has successfully started and is running, based on the parameters specified in the Exit Code processing fields.  Impaired - An application that is being monitored returned a response that, based on the specified exit code parameters, indicates it is not running. If this occurs, you should troubleshoot the problem and restart the application from outside the Controller. Unless you issue a stop command, the Controller continues monitoring during this process. When the application comes back up, the query process will recognize this and return the application to Active status.

Status Description	System-supplied; a more detailed status message describing why a status change occurred, in the format: "Query exit code <in-not in=""><success-failure> exit code range. Query <success-failure> output not found."</success-failure></success-failure></in-not>
Start Time	System-supplied; Date and time that the application was last started by the Controller.
Last Query	System-supplied; date and time of the last query response received from the application.
Startup Query Attempts	System-supplied; Number of queries that were executed before the Application went into Active or Impaired status.
Query Exit	Required if Query Exit Code Processing = Success Exitcode Range or Failure Exitcode Range; range of exit codes. Format is numeric.
Code	Use commas to list a series of discontinuous exit codes; use hyphens to specify a series of continuous exit codes. For example: 1,5,11, 22-30.
Metadata	This section contains Metadata information about this record.
UUID	Universally Unique Identifier of this record.
Updated By	Name of the user that last updated this record.
Updated	Date and time that this record was last updated.
Created By	Name of the user that created this record.
Created	Date and time that this record was created.
Buttons	This section identifies the buttons displayed above and below the Application Details that let you perform various actions.
Save	Saves a new record in the Controller database.
Save & New	Saves a new record in the Controller database and redisplays empty Details so that you can create another new record.
Save & View	Saves a new record in the Controller database and continues to display that record.
New	Displays empty (except for default values) Details for creating a new record.
Update	Saves updates to the record.
Start	Executes the Start command associated with this Application resource and begins querying.
Stop	Executes the Stop command associated with this Application resource. the Controller stops the application and stops querying (monitoring).
Query	Executes the Query command associated with this Application resource. This allows you to get immediate status of the application instead of waiting for the next automated query.
Delete	Deletes the current record.
Refresh	Refreshes any dynamic data displayed in the Details.
Close	For pop-up view only; closes the pop-up view of the Details.
Tabs	This section identifies the tabs across the top of the Application Details that provide access to additional information about this Application resource.
Application Control Tasks	Lists all Application Control tasks associated with this Application resource.

Application Control Task Instances	Lists all Application Control task instances associated with this Application resource.
Application Monitor Triggers	Lists all Application Monitor triggers associated with this Application resource.

# **Application Control Tasks**

- Overview
- Built-In Variables
- Creating an Application Control Task
  - Application Control Task Details
  - Application Control Task Details Field Descriptions
- Viewing an Application Control Task Instance
  - Application Control Task Instance Details
  - Application Control Task Instance Details Field Descriptions
- Running an Application Control Task
- Monitoring Task Execution

#### Overview

Application Control tasks allow you to execute a Start, Stop, or Query command against an application in the Universal Controller network.

Three Application Control tasks are created automatically when you create an Application record – one each for starting, stopping, and querying the application. (The Application Control tasks list below shows automatically created tasks for five different Application records.)

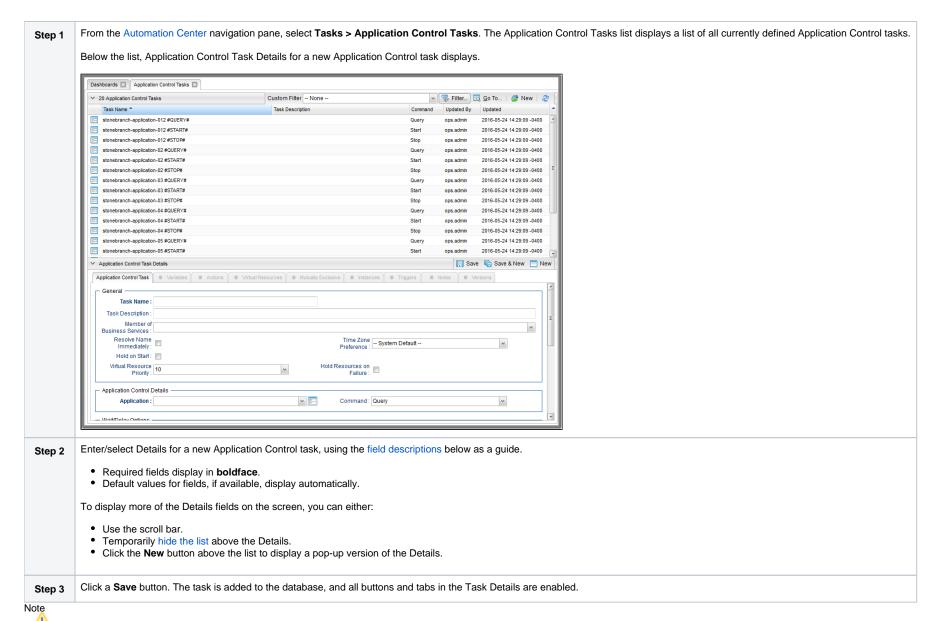
Each of these automatically created tasks is stored as a separate record in the Controller database and can be executed independently or added to a workflow, as with any other task. These tasks cannot be deleted.

## **Built-In Variables**

The following built-in variables can be used in an Application Control task to pass data where appropriate. However, variable resolution does not extend to the Application record itself; therefore, built-in variables cannot be used within the Application record Start Command, or Query Command, for example.

Task Instance variables

# Creating an Application Control Task



To open an existing record on the list, either:

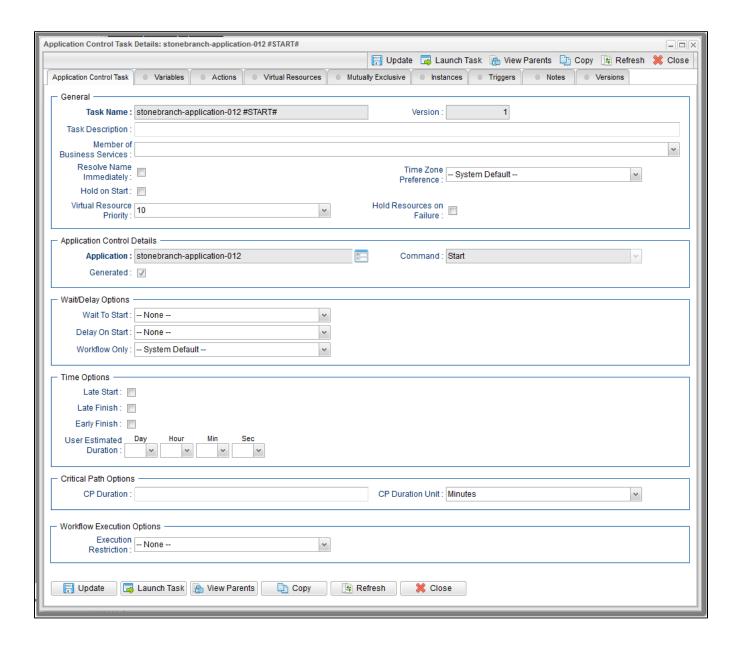
- Click a record in the list to display its record Details below the list. (To clear record Details below the list, click the New button that displays above and below the Details.)
- Clicking the Details icon next to a record name in the list, or right-click a record in the list and then click Open in the Action menu that displays, to display a pop-up version of the record Details.
- Right-click a record in the a list, or open a record and right-click in the record Details, and then click **Open In Tab** in the Action menu that displays, to display the record Details under a new tab on the record list page (see Record Details as Tabs).

## **Application Control Task Details**

The following Application Control Task Details is for an automatically generated Application Control task.

Some of the fields are protected and the Generated field is pre-selected, indicating that this task was generated automatically.

Depending on the values that you enter / select for these fields, and whether or not the Application Control task has ever been launched, more (or less) fields may display. See the field descriptions, below, for a description of all fields that may display in the Application Control Task Details.



For information on how to access additional details - such as Metadata and complete database Details - for Application Control Tasks (or any type of record), see Records.

## Application Control Task Details Field Descriptions

The following table describes the fields, buttons, and tabs that display in the Application Control Task Details.

Field Name	Description
General	This section contains general information about the task.
Task Name	User-defined name of this task (Maximum = 255 alphanumeric characters); variables supported. It is the responsibility of the user to develop a workable naming scheme for tasks.
Version	System-supplied; version number of the current record, which is incremented by the Controller every time a user updates a record. Click the Versions tab to view previous versions. For details, see Record Versioning.
Task Description	Description of this record. (Maximum = 200 characters.)
Member of	User-defined; allows you to select one or more Business Services that this record belongs to.
Business Services	If the Business Service Visibility Restricted Universal Controller system property is set to true, depending on your assigned (or inherited) Permissions or Roles, Business Services available for selection may be restricted.
Resolve Name Immediately	If enabled, the Instance Name of the task instance will be resolved immediately at trigger/launch time.
Time Zone Preference	User-defined; Allows you to specify the time zone that will be applied to the task.
	Options:
	<ul> <li>– System Default –         Time zone is based on the value of the Task Timezone Preference Universal Controller system property: Server or Inherited.</li> </ul>
	Server (xxx)     Where (xxx) is the time zone ID of the server; time zone is evaluated in the time zone of the server.
	Inherited     Time zone is evaluated in the time zone of the Parent Workflow or Trigger / Launch specification in the case there is no Parent Workflow.
Hold on Start	If enabled, when the task is launched it appears in the Activity Monitor with a status of <b>Held</b> . The task runs when the user releases it.
Hold Reason	Information about why the task will be put on hold when it starts.
Virtual	Priority for acquiring a resource when two or more tasks are waiting for the resource. This priority applies to all resources required by the task.
Resource Priority	Options: 1 (high) - 100 (low).
	Default is 10.
	Delauli is 10.

Hold Resources on Failure	If enabled, the task instance will continue to hold Renewable resources if the task instance fails. Renewable resources will be returned only if the task instance status is either Complete, Finished, or Skipped.
Application Control Details	This section contains assorted detailed information about the task.
Application	Protected if auto-generated; name of the Application resource record. The Application resource defines where the software application is running; it also defines the start, stop, and query commands for the application. Enter the name of an existing Application, select an Application from the drop-down list, of all existing Applications, or click the Details icon to create a new Application.
Command	Protected if auto-generated; command that this task is executing against the software application.  Options:  • Query • Start • Stop
Generated	System-supplied; protected. If selected, indicates that this Application Control task was generated automatically when the Application resource record was submitted.
Wait / Delay Options	This section contains specifications for waiting to start and/or delaying on start the task.
Wait To Start	Amount of time to wait before starting a task from the time that it was launched.  Options are:  - None -  Time Relative Time Duration Seconds
Wait Time	If Wait To Start = Time or Relative Time; Number of hours and minutes to wait before starting the task.

#### Wait Day Constraint If Wait Time = Time or Relative Time; Specification for whether or not to advance the wait time to another day. Valid values: -- None -- If Wait To Start = Time; Advance to the next day if the specified wait time is before the time that the task instance is eligible to start; that is, all dependencies have been met. For example: it is not being held, and it is not waiting on any predecessors. Wait To Start = Relative Time; Advance to the next day if the specified wait time is before the task instance Trigger Time or, if there is no Trigger Time, before the task instance Launch Time. In the latter case, when a task instance is within a workflow, it will inherit the Launch Time of the top-level parent workflow task instance. Same Day Do not advance day. Next Day Advance to the next day. Next Business Day Advance to the next business day. Sunday If today is not Sunday, advance to next Sunday. Monday If today is not Monday, advance to next Monday. Tuesday If today is not Tuesday, advance to next Tuesday. Wednesday If today is not Wednesday, advance to next Wednesday. Thursday If today is not Thursday, advance to next Thursday. Friday If today is not Friday, advance to next Friday. Saturday If today is not Saturday, advance to next Saturday. Default is - None --. Wait Duration If Wait To Start = Duration; Number of days, hours, minutes, and seconds to wait before starting the task. Wait Duration In Seconds If Wait To Start = Seconds; Number of seconds to wait before starting the task. Delay On Start Amount of time to delay the start of a task, after it has been launched, from the time that it is eligible to start; that is, all dependencies have been met. For example: it is not being held, it is not waiting on any predecessors, or there is no wait time specified. Options are: None – Duration Seconds

Delay Duration	If Delay On Start = Duration; Number of days, hours, minutes, and seconds to delay after starting the task.
Delay Duration In Seconds	If Delay On Start = Seconds; Number of seconds to delay after starting the task.
Workflow Only	Specification for whether or not to apply the Wait To Start and Delay On Start specifications only if the task is in a Workflow.  Options are:  System Default Apply the Wait To Start and Delay On Start specifications as defined by the System Default Wait/Delay Workflow Only system property. (Default is yes.) - Yes Apply the Wait To Start and Delay On Start specifications only if the task is in a Workflow No Apply the Wait To Start and Delay On Start specifications whether or not the task is in a Workflow.
Time Options	This section contains time-related specifications for the task.
Late Start	If enabled, and if the task instance starts after the time or period specified, the task instance is flagged as late. You can specify a time or duration to determine a late start (see Late Start Type). To determine whether a task instance started late, open the task instance and locate the Started Late field; the field is checked if the instance started after the specified time. The Start ed Late field displays in the task instance Details only if the user specified a Late Start in the task Details.
Late Start Type	Required if Late Start is enabled.  Options:  Time - Flag the task if it starts after the specified time.  Duration - Flag the task if it starts a certain amount of time after the programmed start time. The task must have a specific start time.
Late Start Time	If Late Start Type = Time; Time after which the task start time is considered late. Use HH:MM, 24-hour time.

Late Start Day Constraint	If Late Start Type = Time; Specification for whether or not to advance the late start time to another day.
	Valid values:
	<ul> <li> None Advance to the next day if the specified late start time is before the Created time of the task instance.</li> </ul>
	Same Day     Do not advance day.
	Next Day     Advance to the next day.
	Next Business Day     Advance to the next business day.
	Sunday
	If today is not Sunday, advance to next Sunday.  • Monday
	If today is not Monday, advance to next Monday.  Tuesday
	If today is not Tuesday, advance to next Tuesday.  • Wednesday
	If today is not Wednesday, advance to next Wednesday.  Thursday
	If today is not Thursday, advance to next Thursday.  Friday
	If today is not Friday, advance to next Friday.  Saturday
	If today is not Saturday, advance to next Saturday.  Nth Day
	Advance to a specific number of days in the future.
	Default is – None
Late Start Nth Amount	If Late Start Day Constraint = Nth Day; Number of days to advance.
Late Start Duration	If Late Start Type = Duration; Duration (amount of relative time) after which the task is considered to have started late.
Duration	For a task within a workflow, the duration is the period between the time the workflow starts and the time the task itself starts. For example, a task might have a Late Start Duration of 60
	minutes. If the workflow starts at 9:00 a.m. but the task itself does not start until 10:30, the task has started late.
	For a task that is not within a workflow, Late Start Duration has meaning only if the task has been held upon starting. For example, if a task has a Late Start Duration of 60 minutes and the H old on Start field is enabled, if the task is not released from hold within the amount of time specified in the Late Start Duration field, the task has started late.
Late Finish	If enabled, and if the task instance finishes after the time or period specified, the task instance is flagged as late. You can specify a time or duration to determine a late finish (see Late Finish
	Type). To determine whether a task instance finished late, open the task instance and locate the Finished Late field; the field is checked if the instance finished after the specified time or lasted longer than expected. This field only appears on the task instance if the user specified a Late Finish in the task definition.

Late Finish	
Late Finish Duration Offset Unit	If Late Finish Offset Type = Duration; Options:  • Seconds • Minutes • Hours
Late Finish Duration Offset (+)	Required if Late Finish Offset Type = <i>Duration</i> ; Duration to use as an offset. The late finish time is calculated by adding the offset to the <b>Average Duration</b> .
Late Finish Percentage Offset (+)	Required if Late Finish Offset Type = Percentage; Percentage of Average Duration to use as an offset. The late finish time is calculated by adding the offset to the Average Duration.
Late Finish Offset Type	If Late Finish Type = Average Duration; Options:  • Percentage • Duration
Late Finish Type	Required if Late Finish is enabled.  Options:  • Time - Flag the task if it finishes after the specified time (see Late Finish Time).  • Duration - Flag the task if it finishes a certain amount of time after the programmed finish time (see Late Finish Duration). The task must have a specific finish time.  • Average Duration - Flag the task if it finishes before the average duration (see Average Instance Time) for the task, less an offset (see Late Finish Offset Type), if specified.

Late Finish Day Constraint	If Late Finish Type = Time; Specification for whether or not to advance the late finish time to another day.
	Valid values:
	- None Advance to the next day if the specified late finish time is before the Created time of the task instance Same Day Do not advance day Next Day Advance to the next day Next Business Day Advance to the next business day Sunday - If today is not Sunday, advance to next Sunday Monday - Monday - It today is not Tuesday, advance to next Monday Tuesday - If today is not Tuesday, advance to next Wednesday Tuesday - If today is not Wednesday, advance to next Wednesday Thursday - If today is not Thursday, advance to next Thursday Friday - If today is not Friday, advance to next Friday Saturday - Saturday - If today is not Saturday, advance to next Saturday Nth Day - Advance to a specific number of days in the future.
	Default is – None
Late Finish Nth Amount	If Late Finish Day Constraint = Nth Day; Number of days to advance.
Late Finish Duration	If Late Finish Type = Duration; Longest amount of time this task instance should take to run.
Early Finish	If enabled, and if the task instance finishes before the time or period specified, the task instance is flagged as early. You can specify a time or duration to determine an early finish (see Early Finish Type). To determine whether a task instance finished early, open the task instance and locate the Finished Early field; the field is checked if the instance finished before the specified time or did not last as long as expected. This field only appears on the task instance if the user added Early Finish specifications to the task definition.
Early Finish Type	Required if Early Finish is enabled.
	Options:
	<ul> <li>Time - Flag the task if it finishes before the specified time (see Early Finish Time).</li> <li>Duration - Flag the task if it finishes a certain amount of time before the programmed finish time (see Early Finish Duration). The task must have a specific finish time.</li> <li>Average Duration - Flag the task if it finishes before the average duration (see Average Instance Time) for the task, less an offset (see Early Finish Offset Type), if specified.</li> </ul>

Early Finish Offset Type	If Early Finish Type = Average Duration;
	Options:
	<ul><li>Percentage</li><li>Duration</li></ul>
Early Finish Percentage Offset ( - )	Required if Early Finish Offset Type = Percentage; Percentage of Average Duration to use as an offset. The early finish time is calculated by subtracting the offset from the Average Duration.
Early Finish Duration Offset ( - )	Required if Early Finish Offset Type = Duration; Duration to use as an offset. The early finish time is calculated by subtracting the offset from the <b>Average Duration</b> .
Early Finish Duration Offset Unit	If Early Finish Offset Type = Duration; Options:  Seconds Minutes Hours
Early Finish Time	If Early Finish Type = Time; Time before which the task finish time is considered early. That is, enter a time at which the task should still be running. Use HH:MM, 24-hour time.

/alid values:
- None Advance to the next day if the specified early finish time is before the Created time of the task instance.  - Same Day Do not advance day.  - Next Day Advance to the next day.  - Next Business Day Advance to the next business day.  - Sunday If today is not Sunday, advance to next Sunday.  - Monday If today is not Monday, advance to next Monday.  - Tuesday If today is not Tuesday, advance to next Tuesday.  - Wednesday If today is not Wednesday, advance to next Thursday.  - Thursday If today is not Thursday, advance to next Thursday.  - Thursday If today is not Thursday, advance to next Thursday.  - Thursday If today is not Friday, advance to next Friday.  - Saturday If today is not Saturday, advance to next Saturday.  - Nith Day Advance to a specific number of days in the future.
f Early Finish Day Constraint = Nth Day; Number of days to advance.
f Early Finish Type = Duration; Shortest amount of time this task instance should take to run.
Required if Early Finish Type or Late Finish Type = Average Duration; Estimated amount of time it should normally take to run this task. The Controller uses this information to calculate the U ser Estimated End Time on a task instance record.  User Estimated Duration is used when the Average Duration is not available; for example, on the first launch of a task.
This section contains Critical Path-related specifications for the task.
Optional; Allows you to override the estimated Critical Path Duration of the task when running in a Workflow; used in conjunction with the CP Duration Unit field. In most cases, this field should be left blank, which implies that the Controller will estimate the Critical Path Duration based on historical executions. Valid values are any integer equal to or greater than 0. Variables and Functions are supported.
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CP Duration (Resolved)	Displays the current resolved value of the CP Duration field, which may contain variables or functions that will be displayed as unresolved until the task instance starts. The CP Duration (Resolved) field can continue to change value until the task instance starts, at which time CP Duration will display as resolved and CP Duration (Resolved) will no longer be visible unless there was an issue resolving the variables and/or functions contained within CP Duration. If the Controller is unable to resolve CP Duration or it resolves to an invalid value, CP Duration will be ignored and the Controller will estimate the Critical Path Duration based on historical executions.
CP Duration Unit	Type of CP Duration; used in conjunction with the CP Duration field. For example, for a CP Duration of two minutes, specify 2 in the CP Duration field and select <b>Minutes</b> in this field.  Options:  Seconds  Minutes  Hours  Default is Minutes.
Workflow Execution Options	This section contains Critical Path-related specifications for the task.
Execution Restriction	Specification for whether or not there is a restriction for this task to be run, skipped, or held.  Options are:  • None No restriction for this task. • Run Restriction for when this task will be run. • Skip Restriction for when this task will be skipped. • Hold Restriction for when this task will be held.  If Execution Restriction on a task is Run or Skip, then when it is part of a Workflow that is being launched, the Restriction Period is evaluated. The task instance will be skipped if Execution Restriction is Skip and the date is within the Restriction Period or Execution Restriction is Run and the date is not within the Restriction Period. Execution Restriction Period of - None -, meaning the restriction is always active and the task will be skipped when it is part of a Workflow.
Restriction Period	If Execution Restriction = Run, Skip, or Hold; Period of time when the task is restricted.  Options are:  - None - No period of restriction for this task Before Restriction is valid if the date is before the Before Date value After Restriction is valid if the date is after the After Date value Span Restriction is valid if the date is before the Before Date value and after After Date value On Restriction is valid if the date is one of the Date List values.
Before Date	If Restriction Period = Before or Span; Date before which the restriction is valid.

Before Time	If Restriction Period = Before or Span; Time on the selected date before which the restriction is valid.
After Date	If Restriction Period = After or Span; Date after which the restriction is valid.
After Time	If Restriction Period = After or Span; Time on the selected date after which the restriction is valid.
Date List	If Restriction Period = On; Date(s) on which the restriction is valid.
Statistics	This section contains time-related statistics for task instances of the task.
First Time Ran	System-supplied; date and time this task first ran.
Last Time Ran	System-supplied; date and time the task last ran.
Last Instance Duration	System-supplied; Amount of time the task took to run the last time it ran.
Lowest Instance Time	System-supplied; Lowest amount of time this task has taken to run.
Average Instance Time	System-supplied; Average amount of time this task takes to run.
Highest Instance Time	System-supplied; Highest amount of time this task has taken to run.
Number of Instances	System-supplied; Number of instances in the database for this task.
Metadata	This section contains Metadata information about this record.
UUID	Universally Unique Identifier of this record.
Updated By	Name of the user that last updated this record.
Updated	Date and time that this record was last updated.
Created By	Name of the user that created this record.
Created	Date and time that this record was created.

Buttons	This section identifies the buttons displayed above and below the Task Details that let you perform various actions.
Save	Saves a new task record in the Controller database.
Save & New	Saves a new record in the Controller database and redisplays empty Details so that you can create another new record.
Save & View	Saves a new record in the Controller database and continues to display that record.
New	Displays empty (except for default values) Details for creating a new task.
Update	Saves updates to the record.
Launch Task	Manually launches the task.
View Parents	Displays a list of any parent Workflow tasks for this task.
Сору	Creates a copy of this task, which you are prompted to rename.
Refresh	Refreshes any dynamic data displayed in the Details.
Close	For pop-up view only; closes the pop-up view of this task.
Tabs	This section identifies the tabs across the top of the Task Details that provide access to additional information about the task.
Variables	Lists all user-defined variables associated with this record; that is, variables that have been defined for this specific record.

#### Actions Allows you to specify actions that the Controller will take automatically based on events that occur during the execution of this task. Events are: Task instance status Exit codes Late start Late finish Early finish Actions are: Abort the task if certain events occur. For details, see Abort Actions. **Abort Action** Send an email if certain events occur. For details, see Email Notification Actions. **Email** Notification Used in tasks and workflows to set a variable based on the occurrence of certain events. For details, see Creating a Set Variable Action within a Task or Workflow. Set Variable Send an email if certain events occur. For details, see SNMP Notification Actions. SNMP Notification Run an Universal Controller system operation based on specified conditions. For details, see System Operation Actions. System Operation Virtual Lists all Virtual Resources to which this task is assigned. Resources If you want to create a Task Virtual Resource for this task, you can select an existing Virtual Resource (or, optionally, first create a new Virtual Resource and then select it as the Task Virtual Resource) or enter a Virtual Resource variable. The variable must be a supported type as described in Variables and Functions. Mutually Lists all tasks that have been set to be mutually exclusive of this task. **Exclusive** Lists all instances of the task. Instances Triggers List of all triggers that reference this task in the Task(s) field of the trigger Details; that is, a list of all triggers that have been defined to launch this task. Also allows you to add new triggers. If you add a new trigger from this location, the Controller automatically constructs a default trigger name as follows: <current task name>#TRIGGER#. You can change the default name if desired. For instructions on creating triggers, see Triggers. Notes Lists all notes associated with this record. Versions Stores copies of all previous versions of the current record. See Record Versioning.

# Viewing an Application Control Task Instance

When an Application Control task is launched, the Controller creates a task instance record of that task.

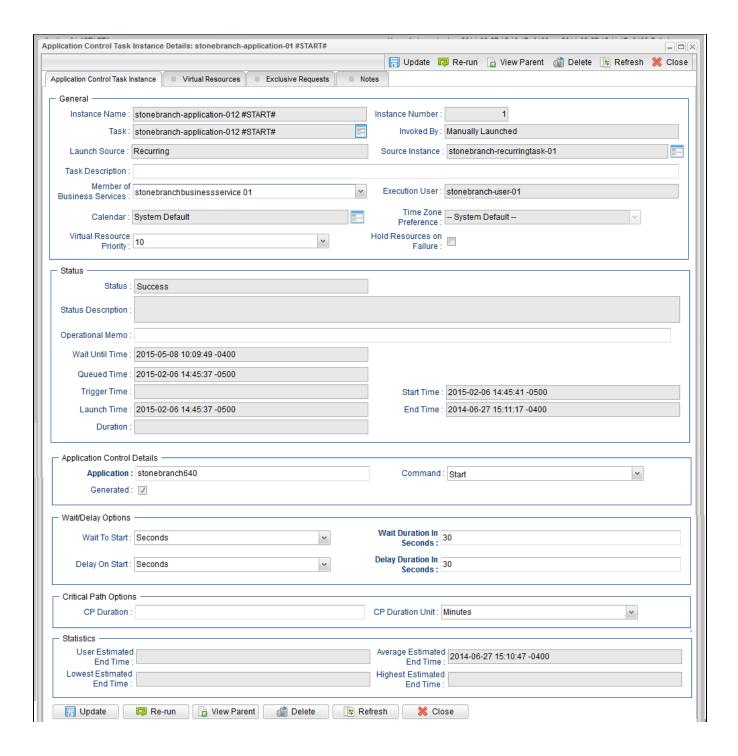
A task instance contains detailed information about a single execution of that task.

You can access a task instance from:

- Instances tab on the Application Control Task Details for that task
- Activity list
- Task Instances list

## Application Control Task Instance Details

The following Application Control Task Instance Details contains information on the execution of the task shown in the Application Control Task Details.





The following table describes the fields, buttons, and tabs that display in Application Control Task Instance Details.

Field Name	Description
General	This section contains general information about the task instance.
Instance Name	Name of this task instance.
Instance Number	System-supplied; Sequentially assigned number, maintained per task, representing the creation order of the instance.
Task	Name of the task that was run to create this task instance. Click the icon to display Task Details for the task.
Invoked by	System-supplied; how the task instance was launched.  Options:
	<ul> <li>Trigger: (Trigger Name)         Instance was launched by the named trigger.</li> <li>Workflow: (Workflow Name)         Instance was launched by the named workflow.</li> <li>Manually Launched         Instance was launched by a user. To identify the user, check the Execution User column for that task instance on the Task Instances screen or, on most task instance screens, the Execution User field.</li> </ul>

Launch Source	System-supplied; Source from which this Recurring task was launched.  Options:
	<ul> <li>Scheduled Trigger         If the instance was directly launched by a scheduled trigger, the Trigger (trigger_id) column is assigned the UUID of the scheduled trigger.     </li> <li>Trigger Monitor</li> </ul>
	If the instance is a monitor associated with monitor trigger, the Trigger (trigger_id) column is assigned the UUID of the monitor trigger.  Trigger Now / User Interface
	If the instance was directly launched by a Trigger Now command, the Trigger (trigger_id) column is assigned the UUID of the trigger.  • Trigger Now / System Operation
	If the instance was directly launched by a Trigger Now command, the Trigger (trigger_id) column is assigned the UUID of the trigger and the Source Instance (source_instance) column will be assigned the UUID of the instance invoking the System Operation.  • Trigger Now / Web Service
	If the instance was directly launched by a Trigger Now command, the Trigger (trigger_id) column is assigned the UUID of the trigger.  Trigger Now / Command Line
	If the instance was directly launched by a Trigger Now command, the Trigger (trigger_id) column is assigned the UUID of the trigger.  • Workflow
	If the instance was launched by a workflow, the Workflow_id) column is assigned the UUID of the workflow instance. Likewise, the Source Instance (source_instance) column will also be assigned the UUID of the workflow instance.  • Launch Task / User Interface
	If the instance was directly launched by the Launch Task command, the Source Instance (source_instance) column will be null.  • Launch Task / System Operation
	If the instance was directly launched by the Launch Task command, the Source Instance (source_instance) column will be assigned the UUID of the instance invoking the System Operation.  • Launch Task / System Operation  • Launch Task / Web Service
	If the instance was directly launched by the Launch Task command, the Source Instance (source_instance) column will be null.  • Launch Task / Command Line
	If the instance was directly launched by the Launch Task command, the Source Instance (source_instance) column will be null.  • Recurring
	If the instance was directly launched by a Recurring Task Instance, the Source Instance (source_instance) column will be assigned the UUID of the Recurring Task Instance.
Source Instance	System-supplied; UUID of the source instance.
Task Description	Description of this record. (Maximum = 200 characters.)
Member of	User-defined; allows you to select one or more Business Services that this record belongs to.
Business Services	If the Business Service Visibility Restricted Universal Controller system property is set to true, depending on your assigned (or inherited) Permissions or Roles, Business Services available for selection may be restricted.
Execution User	System-supplied; If the task was launched manually; ID of the user who launched it.
Calendar	Calendar associated with the task instance.

Time Zone Preference	User-defined; Allows you to specify the time zone that will be applied to the task.
	Options:
	<ul> <li>System Default –         Time zone is based on the value of the Task Timezone Preference Universal Controller system property: Server or Inherited.</li> <li>Server (xxx)         Where (xxx) is the time zone ID of the server; time zone is evaluated in the time zone of the server.</li> </ul>
	<ul> <li>Inherited         Time zone is evaluated in the time zone of the Parent Workflow or Trigger / Launch specification in the case there is no Parent Workflow.     </li> </ul>
Virtual Resource Priority	Priority for acquiring a resource when two or more tasks are waiting for the resource. This priority applies to all resources required by the task.
Filolity	Options: 1 (high) - 100 (low).
	Default is 10.
Hold Resources on Failure	If enabled, the task instance will continue to hold Renewable resources if the task instance fails. Renewable resources will be returned only if the task instance status is either Complete, Finished, or Skipped.
Status	This section contains information about the current status of the task instance.
Status	System-supplied; see Task Instance Statuses.
Exit Code	System-supplied; the exit code captured by the Agent when executing the task (for example, a command or script).
Status Description	System-supplied; additional information, if any, about the status of the task instance.
Operational Memo	User-defined operational memo.
Evaluation Time	If time zone of user is different than time zone of task instance; Time at which Execution Restrictions and Run Criteria were evaluated based upon the requested time zone. (Time zone of task instance displays in parentheses.)
Critical	Indicates that this task is in the Critical Path of a workflow.
Wait Until Time	Amount of time calculated to wait before the task was started, based on Wait To Start and Delay On Start times.

Queued Time	System-supplied; Date and time the task was queued for processing.
Trigger Time	System-supplied; Date and time the task instance was triggered.
Launch Time	System-supplied; Date and time the task instance was launched.
Start Time	System-supplied; Date and time the task instance started.
End Time	System-supplied; Date and time the task instance completed.
Duration	System-supplied; amount of time the task instance took to run.
Application Control Details	This section contains assorted detailed information about the task instance.
Application	Protected if auto-generated; Name of the Application resource record. The Application resource defines where the software application is running; it also defines the start, stop, and query commands for the application.
Command	Protected if auto-generated; command that this task is executing against the software application.  Options:  • Query • Start • Stop
Generated	System-supplied; protected. If selected, indicates that this Application Control task was generated automatically when the Application resource record was submitted.
Wait / Delay Options	This section contains specifications for waiting to start and/or delaying on start the task.

Wait To Start	Amount of time to wait before starting a task from the time that it was launched.  Options are:
	<ul> <li>None –</li> <li>Time</li> <li>Relative Time</li> <li>Duration</li> <li>Seconds</li> </ul>
Wait Time	If Wait To Start = Time or Relative Time; Number of hours and minutes to wait before starting the task.
Wait Day Constraint	If Wait Time = Time or Relative Time; Specification for whether or not to advance the wait time to another day.  Valid values:
	None      None
	Default is – None
Wait Duration	If Wait To Start = Duration; Number of days, hours, minutes, and seconds to wait before starting the task.

In Seconds	If Wait To Start = Seconds; Number of seconds to wait before starting the task.
Delay On Start	Amount of time to delay the start of a task, after it has been launched, from the time that it is eligible to start; that is, all dependencies have been met. For example: it is not being held, it is not waiting on any predecessors, or there is no wait time specified.
	Options are:
	<ul> <li>None –</li> <li>Duration</li> <li>Seconds</li> </ul>
Delay Duration	If Delay On Start = Duration; Number of days, hours, minutes, and seconds to delay after starting the task.
Delay Duration In Seconds	If Delay On Start = Seconds; Number of seconds to delay after starting the task.
Time Options	This section contains time-related specifications for the task instance.
Late Start	If enabled, and if the task instance starts after the time or period specified, the task instance is flagged as late. You can specify a time or duration to determine a late start (see Late Start Type). To determine whether a task instance started late, open the task instance and locate the Started Late field; the field is checked if the instance started after the specified time. The Start ed Late field displays in the task instance Details only if the user specified a Late Start in the task Details.
Started Late	System-supplied; this field is flagged if the task started later than the time specified in the Late Start fields.
Late Start Type	Required if Late Start is enabled.
	Options:
	<ul> <li>Time - Flag the task if it starts after the specified time.</li> <li>Duration - Flag the task if it starts a certain amount of time after the programmed start time. The task must have a specific start time.</li> </ul>
Late Start Time	If Late Start Type = Time; Time after which the task start time is considered late. Use HH:MM, 24-hour time.

Late Start Day Constraint	If Late Start Type = Time; Specification for whether or not to advance the late start time to another day.
	Valid values:
	- None Advance to the next day if the specified late start time is before the Created time of the task instance.  Same Day Do not advance day.  Next Day Advance to the next day.  Next Business Day Advance to the next business day.  Sunday If today is not Sunday, advance to next Sunday.  Monday If today is not Monday, advance to next Monday.  Tuesday If today is not Tuesday, advance to next Tuesday.  Wednesday If today is not Wednesday, advance to next Wednesday.  Thursday If today is not Thursday, advance to next Wednesday.  Thursday If today is not Thursday, advance to next Thursday.  Friday If today is not Friday, advance to next Friday.  Saturday If today is not Saturday, advance to next Saturday.  Nth Day Advance to a specific number of days in the future.
	Default is – None
Late Start Nth Amount	If Late Start Day Constraint = Nth Day; Number of days to advance.
Late Start Duration	If Late Start Type = Duration; Duration (amount of relative time) after which the task is considered to have started late.
Duration	For a task within a workflow, the duration is the period between the time the workflow starts and the time the task itself starts. For example, a task might have a Late Start Duration of 60 minutes. If the workflow starts at 9:00 a.m. but the task itself does not start until 10:30, the task has started late.  For a task that is not within a workflow, Late Start Duration has meaning only if the task has been held upon starting. For example, if a task has a Late Start Duration of 60 minutes and the Hold on Start field is enabled, if the task is not released from hold within the amount of time specified in the Late Start Duration field, the task has started late.
	old off Start field is enabled, if the task is not released from hold within the amount of time specified in the Late Start Duration field, the task has started late.
Late Finish	If enabled, and if the task instance finishes after the time or period specified, the task instance is flagged as late. You can specify a time or duration to determine a late finish (see Late Finish Type). To determine whether a task instance finished late, open the task instance and locate the Finished Late field; the field is checked if the instance finished after the specified time or lasted longer than expected. This field only appears on the task instance if the user specified a Late Finish in the task definition.
Finished Late	System-supplied; this field is flagged if the task finished later than the time or duration specified in the Late Finish fields.

Late Finish	
Late Finish Duration Offset Unit	If Late Finish Offset Type = Duration; Options:  • Seconds • Minutes • Hours
Late Finish Duration Offset (+)	Required if Late Finish Offset Type = <i>Duration</i> ; Duration to use as an offset. The late finish time is calculated by adding the offset to the <b>Average Duration</b> .
Late Finish Percentage Offset (+)	Required if Late Finish Offset Type = Percentage; Percentage of Average Duration to use as an offset. The late finish time is calculated by adding the offset to the Average Duration.
Late Finish Offset Type	If Late Finish Type = Average Duration; Options:  • Percentage • Duration
Late Finish Type	Required if Late Finish is enabled.  Options:  • Time - Flag the task if it finishes after the specified time (see Late Finish Time).  • Duration - Flag the task if it finishes a certain amount of time after the programmed finish time (see Late Finish Duration). The task must have a specific finish time.  • Average Duration - Flag the task if it finishes before the average duration (see Average Instance Time) for the task, less an offset (see Late Finish Offset Type), if specified.

Late Finish Day Constraint	If Late Finish Type = Time; Specification for whether or not to advance the late finish time to another day.
	Valid values:
	<ul> <li> None Advance to the next day if the specified late finish time is before the Created time of the task instance.</li> <li>Same Day Do not advance day.</li> </ul>
	<ul> <li>Next Day     Advance to the next day.</li> <li>Next Business Day     Advance to the next business day.</li> </ul>
	<ul> <li>Sunday If today is not Sunday, advance to next Sunday.</li> <li>Monday If today is not Monday, advance to next Monday.</li> </ul>
	<ul> <li>Tuesday If today is not Tuesday, advance to next Tuesday.</li> <li>Wednesday If today is not Wednesday, advance to next Wednesday.</li> <li>Thursday</li> </ul>
	If today is not Thursday, advance to next Thursday.  Friday If today is not Friday, advance to next Friday.  Saturday If today is not Saturday, advance to next Saturday.  Nth Day
	Advance to a specific number of days in the future.  Default is – None
Late Finish Nth Amount	If Late Finish Day Constraint = Nth Day; Number of days to advance.
Late Finish Duration	If Late Finish Type = Duration; Longest amount of time this task instance should take to run.
Early Finish	If enabled, and if the task instance finishes before the time or period specified, the task instance is flagged as early. You can specify a time or duration to determine an early finish (see Early Finish Type). To determine whether a task instance finished early, open the task instance and locate the Finished Early field; the field is checked if the instance finished before the specified time or did not last as long as expected. This field only appears on the task instance if the user added Early Finish specifications to the task definition.
Finished Early	System-supplied; this field is flagged if the task finished earlier than the time specified in the Early Finish fields.

Early Finish Time	If Early Finish Type = Time; Time before which the task finish time is considered early. That is, enter a time at which the task should still be running. Use HH:MM, 24-hour time.
Offset Unit	Options:  • Seconds • Minutes • Hours
Early Finish Duration	If Early Finish Offset Type = Duration;
Early Finish Duration Offset ( - )	Required if Early Finish Offset Type = Duration; Duration to use as an offset. The early finish time is calculated by subtracting the offset from the Average Duration.
Early Finish Percentage Offset ( - )	Required if Early Finish Offset Type = Percentage; Percentage of Average Duration to use as an offset. The early finish time is calculated by subtracting the offset from the Average Duration.
Offset Type	If Early Finish Type = Average Duration;  Options:  Percentage Duration
Early Finish	<ul> <li>Options:</li> <li>Time - Flag the task if it finishes before the specified time (see Early Finish Time).</li> <li>Duration - Flag the task if it finishes a certain amount of time before the programmed finish time (see Early Finish Duration). The task must have a specific finish time.</li> <li>Average Duration - Flag the task if it finishes before the average duration (see Average Instance Time) for the task, less an offset (see Early Finish Offset Type), if specified.</li> </ul>
Early Finish Type	Required if Early Finish is enabled.

Early Finish Day Constraint	If Early Finish Type = Time; Specification for whether or not to advance the early finish time to another day.
	Valid values:
	None - Advance to the next day if the specified early finish time is before the Created time of the task instance.  Same Day Do not advance day.  Next Day Advance to the next day.  Next Business Day Advance to the next business day.  Sunday If today is not Sunday, advance to next Sunday.  Monday If today is not Monday, advance to next Monday.  Tuesday If today is not Tuesday, advance to next Tuesday.  Wednesday If today is not Tuesday, advance to next Wednesday.  Thursday If today is not Thursday, advance to next Thursday.  Friday If today is not Friday, advance to next Friday.  Saturday If today is not Friday, advance to next Friday.  Saturday If today is not Saturday, advance to next Saturday.  Nth Day Advance to a specific number of days in the future.
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Early Finish Nth Amount	If Early Finish Day Constraint = Nth Day; Number of days to advance.
Early Finish Duration	If Early Finish Type = Duration; Shortest amount of time this task instance should take to run.
Projected Late	System-provided if Late Start Time, Late Start Duration, or Late Finish Time is specified; This field is flagged if the task instance is projected to be late based on critical path projected end times (see Critical Path Projected Late Action Maximum and Critical Path Projected Late Threshold In Minutes).
Critical Path Options	This section contains Critical Path-related specifications for the task.
CP Duration	Optional; Allows you to override the estimated Critical Path Duration of the task when running in a Workflow; used in conjunction with the CP Duration Unit field. In most cases, this field should be left blank, which implies that the Controller will estimate the Critical Path Duration based on historical executions. Valid values are any integer equal to or greater than 0. Variables and Functions are supported.

CP Duration (Resolved)	Displays the current resolved value of the CP Duration field, which may contain variables or functions that will be displayed as unresolved until the task instance starts. The CP Duration (Resolved) field can continue to change value until the task instance starts, at which time CP Duration will display as resolved and CP Duration (Resolved) will no longer be visible unless there was an issue resolving the variables and/or functions contained within CP Duration. If the Controller is unable to resolve CP Duration or it resolves to an invalid value, CP Duration will be ignored and the Controller will estimate the Critical Path Duration based on historical executions.
CP Duration Unit	Type of CP Duration; used in conjunction with the CP Duration field. For example, for a CP Duration of two minutes, specify 2 in the CP Duration field and select <b>Minutes</b> in this field.  Options:  Seconds  Minutes  Hours  Default is Minutes.
Workflow Execution Options	This section contains Critical Path-related specifications for the task.
Execution Restriction	Specification for whether or not there is a restriction for this task to be run, skipped, or held.  Options are:  • None No restriction for this task. • Run Restriction for when this task will be run. • Skip Restriction for when this task will be skipped. • Hold Restriction for when this task will be held.  If Execution Restriction on a task is Run or Skip, then when it is part of a Workflow that is being launched, the Restriction Period is evaluated. The task instance will be skipped if Execution Restriction is Skip and the date is within the Restriction Period or Execution Restriction Period of - None -, meaning the restriction is always active and the task will be skipped when it is part of a Workflow.
Restriction Period	If Execution Restriction = Run, Skip, or Hold; Period of time when the task is restricted.  Options are:  - None - No period of restriction for this task Before Restriction is valid if the date is before the Before Date value After Restriction is valid if the date is after the After Date value Span Restriction is valid if the date is before the Before Date value and after After Date value On Restriction is valid if the date is one of the Date List values.
Before Date	If Restriction Period = Before or Span; Date before which the restriction is valid.

Before Time	If Restriction Period = Before or Span; Time on the selected date before which the restriction is valid.
After Date	If Restriction Period = After or Span; Date after which the restriction is valid.
After Time	If Restriction Period = After or Span; Time on the selected date after which the restriction is valid.
Date List	If Restriction Period = On; Date(s) on which the restriction is valid.
Statistics	This section contains time-related statistics for the task instance.
User Estimated End Time	System-supplied; If the user entered information into the User Estimated Duration field in the task Details, the Controller uses this information to calculate an end time for the task instance, based on the date/time the task instance started.
Lowest Estimated End Time	System-supplied; Lowest estimated end time of the task instance, calculated by the Controller based on the date/time the task instance started.
Average Estimated End Time	System-supplied; Average estimated end time of the task instance, calculated by the Controller based on the date/time the task instance started.
Highest Estimated End Time	System-supplied; Highest estimated end time of the task instance, calculated by the Controller based on the date/time the task instance started.
Projected End Time	System-supplied; projected end time of the task instance, calculated by the Controller based on the projected end time of its predecessor (or the maximum projected end time of all its predecessors, if more than one path exists to that task instance) plus its estimated critical path duration.
Metadata	This section contains Metadata information about this record.
UUID	Universally Unique Identifier of this record.
Updated By	Name of the user that last updated this record.
Updated	Date and time that this record was last updated.
Created By	Name of the user that created this record.
Created	Date and time that this record was created.
Status History	History of all statuses that the task instance has gone through.
Buttons	This section identifies the buttons displayed above and below the Task Instance Details that let you perform various actions.
Update	Saves updates to the record.

Force Finish	See Force Finishing a Task.
Hold	Places the task instance on Hold (see Putting a Task on Hold).
Skip	For tasks loaded into the schedule that have not yet run; allows you to tell the Controller to skip this task. See Skipping a Task.
Re-run	See Re-running a Task Instance.
	Note  If the Re-run (Suppress Intermediate Failures) Permitted Universal Controller system property is set to true, the Re-run button is a drop-down list containing the following options:  • Re-run
	Re-run (Suppress Intermediate Failures)
	The Re-run button does not display if the task instance does not qualify for Re-run.
	If the task instance qualifies for Re-run, but already has Retry Options enabled, Re-run (Suppress Intermediate Failures) displays as disabled in the drop-down list.
View Parent	Displays the task instance Details for the parent Workflow of this task instance.
Retrieve Output	See Retrieving Output.
Delete	Deletes the current record.
Refresh	Refreshes any dynamic data displayed in the Details.
Close	For pop-up view only; closes the pop-up view of this task instance.
Tabs	This section identifies the tabs across the top of the Task Instance Details that provide access to additional information about the task instance.
Virtual Resources	Lists all Virtual Resources to which this task is assigned.  If you want to create a Task Virtual Resource for this task, you can select an existing Virtual Resource (or, optionally, first create a new Virtual Resource and then select it as the Task Virtual Resource) or enter a Virtual Resource variable. The variable must be a supported type as described in Variables and Functions.
Exclusive Requests	Lists all records in the Exclusive Requests table (ops_exclusive_order) for this task instance.
Notes	Lists all notes associated with this record.

## Running an Application Control Task

You can run an Application Control task:

- Manually, by clicking the Launch Task or Launch Task with Variables button in the Application Control Tasks list or Application Control Task Details Action menu.
- As part of a Workflow.
- Specify triggers that run the task automatically based on times or events.

# Monitoring Task Execution

You can monitor all system activity from the Activity Monitor and can view activity history from the History list.

# **Application Monitor Triggers**

- Overview
- Built-In Variables
- Creating an Application Monitor Trigger
  - Application Monitor Trigger Details
  - Application Monitor Trigger Details Field Descriptions

### Overview

The Application Monitor Trigger allows you to trigger one or more tasks based on the status of:

- A specific application resource.
- One or more application resources, based on selection criteria you supply.

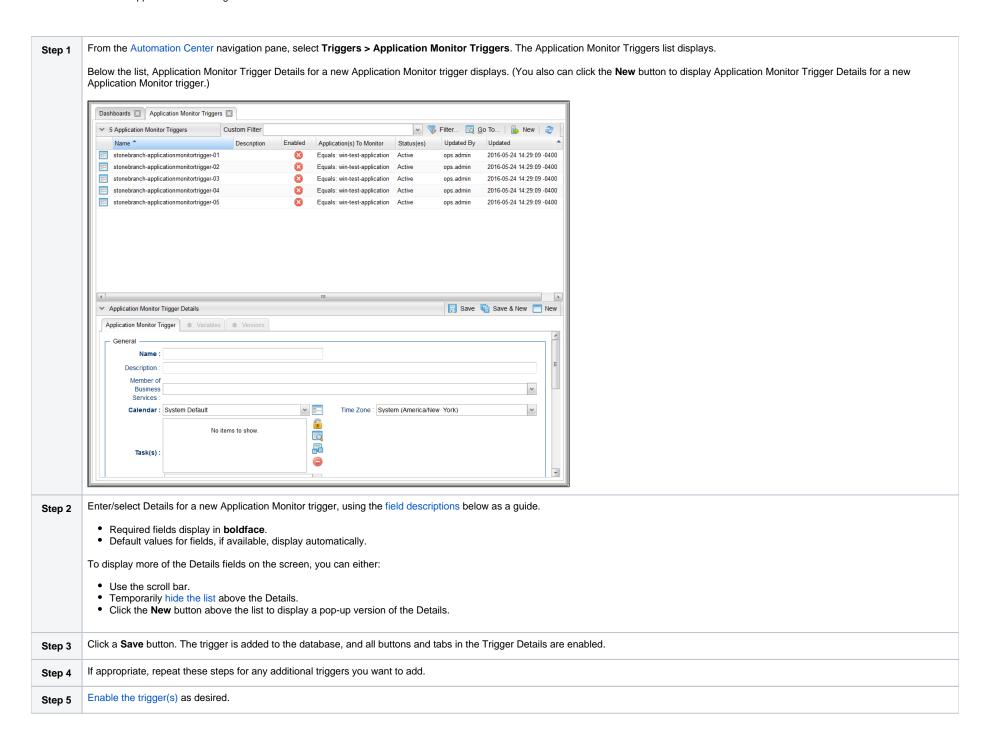
You can launch any number of tasks when the conditions in the trigger are satisfied.

When creating a trigger, if you specify Application Monitor Condition = All, and select all Application types, the trigger monitors all Application resource records you have defined. Any time any one of them goes to any of the statuses you specified in the Status(es) field, the trigger launches the task(s) specified in the Task(s) field. For example, you might use this trigger to send an email notification to technical support if any of the monitored applications goes into the Start Failure status.

#### **Built-In Variables**

Application Monitor built-in variables are provided to pass information about the Application being monitored into the task(s) being launched by the trigger. You can pass the information into the launched tasks by including the variables in a text field in the task definition.

### Creating an Application Monitor Trigger



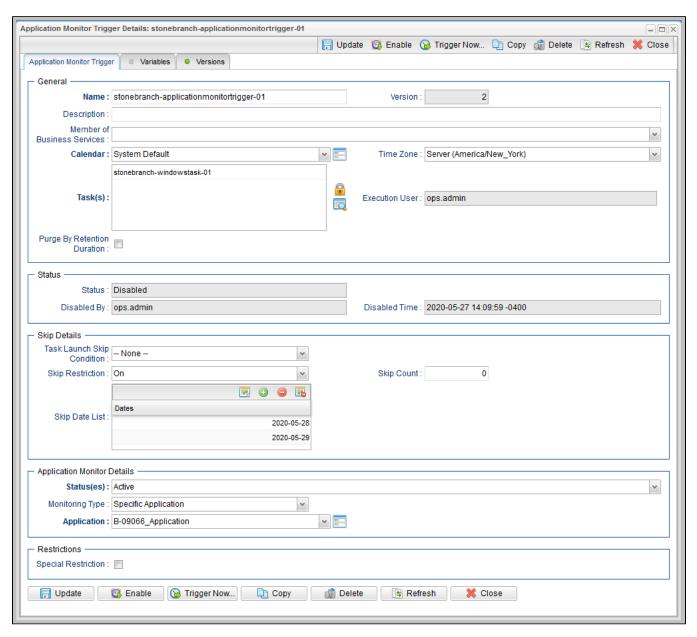
#### Note

To open an existing record on the list, either:

- Click a record in the list to display its record Details below the list. (To clear record Details below the list, click the **New** button that displays above and below the Details.)
- Clicking the Details icon next to a record name in the list, or right-click a record in the list and then click Open in the Action menu that displays, to display a pop-up version of the record Details.
- Right-click a record in the a list, or open a record and right-click in the record Details, and then click **Open In Tab** in the Action menu that displays, to display the record Details under a new tab on the record list page (see Record Details as Tabs).

#### **Application Monitor Trigger Details**

The following Application Monitor Trigger Details is for an existing Application Monitor trigger. See the field descriptions, below, for a description of the fields that display in the Application Monitor Trigger Details.



For information on how to access additional details - such as Metadata and complete database Details - for Application Monitor Triggers (or any type of record), see Records.

### Application Monitor Trigger Details Field Descriptions

The following table describes the fields, buttons, and tabs that display in the Application Monitor Trigger Details.

Field Name	Description
General	This section contains general information about the trigger.
Name	Name used within the Controller to identify this trigger. It can contain a maximum of 255 alphanumerics. It is the responsibility of the user to develop a workable naming scheme for triggers.
Version	System-supplied; version number of the current record, which is incremented by the system every time a user updates a record. Click the Versions tab to view previous versions. For details, see Record Versioning.
Description	User-defined; description of this trigger.
Member of	User-defined; allows you to select one or more Business Services that this record belongs to.
Business Services	If the Business Service Visibility Restricted Universal Controller system property is set to true, depending on your assigned (or inherited) Permissions or Roles, Business Services available for selection may be restricted.
Calendar	Calendar that defines the business days, holidays, and other special days that determine the run dates for the task(s) specified in the trigger.  Select a Calendar from the drop-down list of all existing Calendars. To display detailed information about a selected calendar, click the Details icon next to the Calendar field.
	Select a Calendar from the drop-down list of all existing Calendars. To display detailed information about a selected calendar, click the Details Icon flext to the Calendar field.
Time Zone	User-defined; allows you to specify the time zone that will be applied to the time(s) specified in the trigger. For example, if you specify 23:00 and a time zone of Canada/Central, the task will run at 11:00 p.m. Central Canada time.
Task(s)	Name of the task(s) being triggered when this trigger is satisfied. When selecting tasks from the Details, click on the lock icon to unlock the field and select tasks.
Purge By Retention Duration	Specification for whether triggered task instances can be purged by retention duration.
Exclude Backup	If Purge By Retention Duration is selected; Specification for whether qualifying task instances can be excluded from the backup when being purged by retention duration.
Retention Duration	If Purge By Retention Duration is selected; Minimum retention duration for the selected Retention Duration Unit before triggered task instances can qualify for purge.
	If Retention Duration Unit = Days, valid values are 1 to 366.

System-supplied. If Status = Enabled, Date and time that the trigger was enabled.  ed Time System-supplied. If Status = Disabled, Date and time that the trigger was disabled.  Details This section contains detailed information about skipping the trigger.  Launch Condition User-defined; Controls when launching a target task for recurrence will be skipped.  The Recurring Task Launch Skip Condition Default Universal Controller system property value is used as the default value for this field.	me nabled By	System-supplied; for time-based triggers. If Status = Enabled, the next date and time this trigger will be satisfied. See Displaying Trigger Forecast Information.  System-supplied. If Status = Enabled, ID of the user who most recently enabled this trigger.
ed Time System-supplied. If Status = Disabled, Date and time that the trigger was disabled.  Details This section contains detailed information about skipping the trigger.  Launch Condition User-defined; Controls when launching a target task for recurrence will be skipped.  The Recurring Task Launch Skip Condition Default Universal Controller system property value is used as the default value for this field.	sabled By	System-supplied; If Status = Disabled, ID of the user who most recently disabled this trigger. (By default, all new triggers are disabled.)
ed Time System-supplied. If Status = Disabled, Date and time that the trigger was disabled.  Details This section contains detailed information about skipping the trigger.  Launch Condition User-defined; Controls when launching a target task for recurrence will be skipped.  The Recurring Task Launch Skip Condition Default Universal Controller system property value is used as the default value for this field.	nabled Time	
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	ask Launch kip Condition	User-defined; Controls when launching a target task for recurrence will be skipped.
	·	
Ontinger		The Recurring Task Launch Skip Condition Default Universal Controller system property value is used as the default value for this field.
I ODUONS:		Options:
Options:		Options:
None     Do not skip the target task launch.		
ONLY THE TARGET TASK RAUNOTH IT THERE ARE ANY TARGET TASK INSTANCES TURNING.		
		<ul> <li>Active By Recurring Task Instance</li> <li>Skips the target task launch if there are any target task instances running for the same Recurring task.</li> </ul>
<ul> <li>Active</li> <li>Skip the target task launch if there are any target task instances running.</li> </ul>		Skip the target task launch if there are any target task instances running.  Active By Recurring Task Instance

Skip Restriction	User-defined; Specification for when this trigger should skip and not launch the task(s).
	Options:
	None     No skip restrictions
	Before     Trigger will skip if the current date and time is before the specified Skip Before Date and Skip Before Time values.
	After     Trigger will skip if the current date and time is after the specified Skip After Date and Skip After Time values.
	Span     Trigger will skip if the date and time qualifies based upon the specified Skip After Date, Skip After Time, Skip Before Date, and Skip After Date values.
	Note
	If Skip After Date and Skip After Time are prior to the Skip Before Date and Skip Before Time, the Span is a "between" period. In this case, if the triggered time is after the Skip After Date and Skip After Time as well as before the Skip Before Date and Skip Before Time, the Trigger will skip and not launch the configured Task(s).
	If the Skip Before Date and Skip Before Time are prior to the Skip After Date and Skip After Time, the Span is a "not between" period. In this case, if the triggered time is <b>either</b> after the Skip After Date and Skip After Time <b>or</b> before the Skip Before Date and Skip Before Time, then the trigger will skip and not launch the configured Task(s).  • On
	Trigger will skip on any of the dates specified in the Skip Date LIst.
	Default is None
Skip Count	User-defined; Allows you to specify that the Controller should skip the next N times this task is triggered.
	Skip Count is not applicable when using the <b>Trigger Now</b> command and will be ignored.
Skip Before Date	If Skip Restriction is Before or Span; Date before which the Trigger will skip.
Skip Before Time	If Skip Restriction is Before or Span; Time before which the Trigger will skip on the specified Skip Before Date.
Skip After Date	If Skip Restriction is After or Span; Date after which the Trigger will Skip.
Skip After Time	If Skip Restriction is After or Span; Time after which the Trigger will skip on the specified Skip After Date.
Skip Date List	If Skip Restriction is On; List of dates on which the trigger will skip.
Application Monitor Details	This section contains assorted detailed information about the trigger time.

Status(es)	System-supplied; application status being monitored for.
	One or more of the following:
	<ul> <li>Inactive - The initial state of the Application. The Application is stopped and unmonitored.</li> <li>Start Failure - The Agent experienced a failure while attempting to execute the Start command.</li> <li>Starting - The Start command was executed and the Controller is waiting for Query command response.</li> <li>Active - The Query command response is reporting that the Application is Active.</li> <li>Impaired - The Query command response is reporting that the Application is experiencing a problem and is possibly down.</li> <li>Query Overdue - The Agent is late sending the Controller an updated Query command response.</li> </ul>
Monitoring Type	Indicates whether you are monitoring one specific Application resource or want to provide selection parameters to monitor multiple Application resources.
	See Applications for information about setting up Application resources.
	Options:
	Specific Application     Use the Application field to browse for and select the Application resource you want to monitor.      General Applications  Use the Applications
	Use the Application Monitor Condition and Application Type(s) fields to provide parameters for selecting which Application resources you want to monitor.
Application	If Monitoring Type = Specific Application, name of a specific application resource to be monitored.
Application Monitor Condition	If Monitoring Type = General Application(s), allows you to specify selection parameters:  • All - Monitor all Application resources.  • Starts With - Monitor all Application resources whose name starts with the string you provide in the Condition Value field.  • Contains - Monitor all Application resources whose name contains the string you provide in the Condition Value field.  • Ends With - Monitor all Application resources whose name ends with the string you provide in the Condition Value field.
Condition Value	If Application Monitor Condition = Starts With, Contains, or Ends With; specifies the search string.
Application Type(s)	If Monitoring Type = General Application(s), type(s) of applications to monitor. Options:  • Windows Service • Linux/Unix Daemon • z/OS Started Task
Restrictions	This section specifies any restrictions that apply to the trigger.
Special Restriction	Enable this field in order to specify additional parameters that tell the Controller how to handle exceptions, such as when the trigger is satisfied on a holiday or non-business day. You can specify simple and/or complex restrictions.
	For example, you can specify a Simple Restriction that disables the trigger if it is satisfied on a holiday identified in the calendar and/or a Complex Restriction that disables the trigger on the last business day of every month.

Action	If Special Restriction is enabled, allows you to select an action to take on a non-business day or holiday (see Situation field).
	Options:
	<ul> <li>Do Not Trigger</li> <li>Next Day (run on the next day)</li> <li>Next Business Day (run on the next business day, as defined in the calendar)</li> <li>Previous Day (run on the previous day)</li> </ul>
	Previous Business Day (run on the previous business day, as defined in the calendar)
Simple Restriction	If enabled, allows you to specify an action (see Action field) such as Do Not Trigger on a non-business day or holiday (see Situation field). For example, do not trigger on a non-business day.
Situation	If Simple Restriction is enabled, allows you to select the situation that causes the system to initiate the action specified in the Action field.
	Options:
	<ul><li>On Non Business Day</li><li>On Holiday</li></ul>
Complex Restriction	If enabled, allows you to specify a set of parameters that determine one or more situations when this trigger should not be satisfied. Used in conjunction with the following fields: Restriction Mode, Restriction Adjective, Restriction Noun, Restriction Qualifier. For example, you may specify that you do not want to satisfy this trigger on the last business day of the year or the first day of each month.
Restriction Mode	If both Simple Restriction and Complex Restriction are enabled, specifies whether you want to use both restriction types (AND) or one or the other (OR).
	Options:
	• And • Or
Restriction Adjective	If Complex Restriction is enabled, the type of selection.
	Options:
	• Every • 1st • 2nd
	• 3rd • 4th • Last
	• Nth
	Example: The <b>last</b> business day of the month.

Restriction Noun	If Complex Restriction is enabled, the day you want to select.
	Options:
	<ul> <li>Sunday through Saturday</li> <li>Day</li> <li>Business Day</li> <li>Custom Day</li> </ul>
	Example: The last <b>business day</b> of the month.
Restriction Qualifier	If Complex Restriction is enabled, the period you are selecting from.
	Options:
	• Month
	Year     Week
	<ul> <li>January through December</li> <li>Custom period</li> </ul>
	Example: The last quarter of the <b>year</b> .
Restriction Nth Amount	If Restriction Adjective is Nth, allows you to specify the value of N.
	If Restriction Qualifier is Week, Restriction Nth Amount must be <= 7.
Metadata	This section contains Metadata information about this record.
UUID	Universally Unique Identifier of this record.
Updated By	Name of the user that last updated this record.
Updated	Date and time that this record was last updated.
Created By	Name of the user that created this record.
Created	Date and time that this record was created.
Buttons	This section identifies the buttons displayed above and below the Trigger Details that let you perform various actions.
Save	Saves a new task record in the Controller database.
Save & New	Saves a new record in the Controller database and redisplays empty Details so that you can create another new record.
Save & View	Saves a new record in the Controller database and continues to display that record.
New	Displays empty (except for default values) Details for creating a new record.
Update	Saves updates to the record.

Enable	Activates this trigger and writes your User ID to the Enabled By field.
	To the rigger and minos you con 12 to the 2 habits 2 y not a
Disable	Deactivates this trigger.
Trigger Now	Immediately triggers all the tasks specified in this trigger.  Optionally, you also can select to:
	<ul> <li>Launch the task(s) specified in the trigger with one or more variables.</li> <li>Launch the task(s) specified in the trigger by a specified date and time.</li> <li>Launch the task(s) specified in the trigger but place them in Held status; they will not run until they are released.</li> </ul>
	Note  If you click <b>Trigger Now</b> for an Enabled trigger that does not have an assigned Execution User, the trigger will launch its task(s) under the context of the Enabled By user.
	If you click <b>Trigger Now</b> for a Disabled trigger that does not have an assigned Execution User, the trigger will launch its task(s) under the context of your user name and ID.
	If you click <b>Trigger Now</b> for an Enabled or Disabled trigger that has an assigned Execution User, the trigger will launch its task(s) under the context of the assigned Execution User.
Сору	Creates a copy of this trigger, which you are prompted to rename.
Delete	Deletes the current record.
Refresh	Refreshes any dynamic data displayed in the Details.
Close	For pop-up view only; closes the pop-up view of this trigger.
Tabs	This section identifies the tabs across the top of the Trigger Details that provide access to additional information about the trigger.
Variables	Lists all user-defined variables associated with this record; that is, variables that have been defined for this specific record.
Versions	Stores copies of all previous versions of the current record. See Record Versioning.