

Universal Event Monitor

Reference Guide

Indesca / Infitran

Version 4.1.0

Universal Event Monitor

Reference Guide

Indesca / Infitran 4.1.0

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Summary of Changes

Changes for Universal Event Monitor 4.1.0 Reference Guide (uem-ref-4100) February 10, 2010

• No changes were required for this version of the document.

Changes for Universal Event Monitor 3.2.0 Reference Guide (uem-ref-3203) September 8, 2009

 Specified behavior when the MAX_OCCURRENCE_COUNT configuration option specifies that no event occurrences are to be monitored (value=0).

Universal Event Monitor 3.2.0.2

- Added the following code pages in Section 7.3 Character Code Pages:
 - IBM875
 - IBM4971

Changes for Universal Event Monitor 3.2.0 Reference Guide (uem-ref-3203) December 17, 2008

 Corrected the environment variable name for the Universal Event Monitor Manager SYSTEM_ID option.

Changes for Universal Event Monitor 3.2.0 Reference Guide (uem-ref-3202) October 17, 2008

- Specified the maximum valid value for date and time in:
 - Universal Event Monitor Manager INACTIVE_DATE_TIME option
 - UEMLoad ACTIVE_DATE_TIME option

Changes for Universal Event Monitor 3.2.0 Reference Guide (uem-ref-3201) September 5, 2008

- Added Chapter 6 Universal Event Monitor UACL Entries.
- Added toll-free telephone number for North America in Appendix A Customer Support.

Changes for Universal Event Monitor 3.2.0 Reference Guide (uem-ref-320) May 16, 2008

Universal Event Monitor 3.2.0

- Added the following configuration options in Chapter 2 UEM Manager Configuration Options:
 - BIF_DIRECTORY
 - CONNECT_TIMEOUT
 - DNS_EXPAND
 - HANDLER_TYPE
 - HOST_SELECTION
 - INSTALLATION_DIRECTORY
 - NLS_DIRECTORY
 - OPTIONS
 - PLF_DIRECTORY
 - SYSTEM_ID
- Modified the REMOTE_HOST configuration option in Chapter 2 UEM Manager Configuration Options.
- Added the NLS_ DIRECTORY configuration option in Chapter 3 UEM Server Configuration Options.
- Added the following configuration options in Chapter 4 UEMLoad Utility Configuration Options:
 - HANDLER_TYPE
 - OPTIONS
- Added Chapter 5 Universal Event Monitor Component Definition Options.

- Deleted the following specification methods for all configuration options in Chapter 3 UEM Server Configuration Options:
 - Command Line, Short Form
 - Command Line, Long Form
 - Environment Variable
- Added Configuration File Keyword as a specification method for Windows configuration options in:
 - Chapter 2 UEM Manager Configuration Options
 - Chapter 3 UEM Server Configuration Options

Contents

Summary of Changes	. 5
Contents	. 8
List of Tables	14
Preface	15
Document Structure Cross-Reference Links Conventions Vendor References	15 16
Document Organization	18
Chapter 1 Overview	19
Chapter 2 UEM Manager Configuration Options	21
 2.1 Overview 2.2 Configuration Options Information 2.3 Configuration Options List 2.4 BIF_DIRECTORY 2.5 CODE_PAGE 2.6 COMMAND_FILE_ENCRYPTED 	22 24 26 27 28
2.7 COMMAND_FILE_PLAIN	29

2.8 COMMAND_ID	30
2.9 CONNECT_TIMEOUT	31
2.10 CTL_SSL_CIPHER_LIST	33
2.11 DNS_EXPAND	34
2.12 ENCRYPTION_KEY	36
2.13 EVENT_ID	37
2.14 EVENT_STATE	38
2.15 EVENT_TYPE	39
2.16 FILE_SPECIFICATION	40
2.17 HANDLER_ID	42
2.18 HANDLER_OPTIONS	43
2.19 HANDLER_TYPE	45
2.20 HELP	47
2.21 HOST_SELECTION	48
2.22 HOSTNAME_RETRY_COUNT	49
2.23 INACTIVE_DATE_TIME	50
2.24 INSTALLATION_DIRECTORY	52
2.25 LOGIN	53
2.26 MAX_OCCURRENCE_COUNT	54
2.27 MAXIMUM_RETURN_CODE	55
2.28 MESSAGE_LANGUAGE	56
2.29 MESSAGE_LEVEL	57
2.30 MINIMUM_FILE_SIZE	59
2.31 NETWORK_DELAY	60
2.32 NLS_ DIRECTORY	61
2.33 OPTIONS	62
2.34 OUTBOUND_IP	64
2.35 PLF_DIRECTORY	65
2.36 POLLING_INTERVAL	66
2.37 REMOTE_HOST	67
2.38 REMOTE_PORT	69
2.39 RENAME_FILE	70
2.40 RENAME_FILE_SPECIFICATION	71
2.41 SYSTEM_ID	73

2.42 TRACE_FILE_LINES	74
2.43 TRACE_TABLE	75
2.44 TRACKING_INTERVAL	77
2.45 USER_COMMAND	78
2.46 USER_ID	80
2.47 USER_PASSWORD	81
2.48 USER_SCRIPT	82
2.49 USER_SCRIPT_TYPE	85
2.50 VERSION	86
2.51 WAIT	87
Chapter 3 UEM Server Configuration Options	88
3.1 Overview	88
3.2 Configuration Options Information	89
3.3 Configuration Options List	91
3.4 ASSIGNED_COMPONENT_NAME	93
3.5 CODE_PAGE	94
3.6 EXPIRED_HANDLER_ID	95
3.7 INSTALLATION_DIRECTORY	96
3.8 INTERACT_WITH_DESKTOP	97
3.9 LOGIN	99
3.10 LOGON_METHOD	101
3.11 MAXIMUM_RETURN_CODE	102
3.12 MESSAGE_LEVEL	103
3.13 MINIMUM_FILE_SIZE	104
3.14 NLS_DIRECTORY	105
3.15 POLLING_INTERVAL	106
3.16 REJECTED_HANDLER_ID	107
3.17 RENAME_FILE	108
3.18 RENAME_FILE_SPECIFICATION	109
3.19 SHELL	111
3.20 TRACE_DIRECTORY	112
3.21 TRACE_FILE_LINES	113
3.22 TRACE_TABLE	114

3.23 TRACKING_INTERVAL	116
3.24 TRIGGERED_HANDLER_ID	117
3.25 USER_SCRIPT_TYPE	118
3.26 USER_SECURITY	119
Chapter 4 UEMLoad Utility Configuration Options	121
4.1 Overview	121
4.2 Configuration Options Information	122
4.3 Configuration Options List	124
4.4 ACTION	126
4.5 ACTIVE_DATE_TIME	128
4.6 ASSIGNED_COMPONENT_NAME	129
4.7 BROKER_PORT	131
4.8 COMMAND_ID	132
4.9 DEFINITION_FILE	133
4.10 ENCRYPTION_KEY	134
4.11 EVENT_ID	135
4.12 EVENT_STATE	136
4.13 EVENT_TYPE	137
4.14 EXPIRED_HANDLER_ID	138
4.15 FILE_SPECIFICATION	139
4.16 HANDLER_ID	140
4.17 HANDLER_OPTIONS	142
4.18 HANDLER_TYPE	144
4.19 HELP	146
4.20 INACTIVE_DATE_TIME	147
4.21 MAXIMUM_RETURN_CODE	149
4.22 MESSAGE_LEVEL	150
4.23 MINIMUM_FILE_SIZE	151
4.24 OPTIONS	152
4.25 REJECTED_HANDLER	154
4.26 RENAME_FILE	155
4.27 RENAME_FILE_SPECIFICATION	156
4.28 TRACKING_INTERVAL	158

4.29 TRIGGERED_HANDLER_ID	159
4.30 USER_COMMAND	160
4.31 USER_FILE_ENCRYPTED	161
4.32 USER_FILE_PLAIN	163
4.33 USER_ID	165
4.34 USER_PASSWORD	166
4.35 USER_SCRIPT	167
4.36 USER_SCRIPT_TYPE	169
4.37 VERSION	170
Chapter 5 Universal Event Monitor Component Definition Options	171
5.1 Overview	171
5.2 Component Definition Options Information	172
5.3 Component Definition Options	174
5.4 AUTOMATICALLY_START	175
5.5 COMPONENT_NAME	176
5.6 COMPONENT_TYPE	177
5.7 CONFIGURATION_FILE	178
5.8 RUNNING_MAXIMUM	179
5.9 START_COMMAND	180
5.10 WORKING_DIRECTORY	182
Chapter 6 Universal Event Monitor UACL Entries	183
6.1 Overview	183
6.2 UACL Entries Information	184
6.3 UACL Entries List	186
6.4 ACCESS_ACL	187
6.5 DATABASE_MAINTENANCE_ACL	189
6.6 EVENT_HANDLER_ACL	190
Chapter 7 Additional Information for Universal Event Monitor	192
7.1 Overview	192
7.2 DD Statements used in JCL	193
7.3 Character Code Pages	194
7.4 UTT Files	196

7.5 SSL Cipher Suites	197
7.6 Event Definition Parameters - General	198
7.7 Event Definition Parameters - Event Type FILE	200
7.8 Event Handler Parameters	202
Appendix A Customer Support	204

List of Tables

Chapter 2 UEM Manager	Configuration Options	21
Table 2.1	UEM Manager Configuration Options	
Table 2.2	UEM Event Types	
Chapter 3 UEM Server C	Configuration Options	88
Table 3.1	UEM Server Configuration Options	
Chapter 4 UEMLoad Util	ity Configuration Options	. 121
Table 4.1	UEMLoad Utility - Configuration Options	125
Table 4.2	UEM Event Types	
Chapter 5 Universal Eve	nt Monitor Component Definition Options	. 171
Table 5.1	Universal Event Monitor - Component Definition Options	174
Chapter 6 Universal Eve	nt Monitor UACL Entries	. 183
Table 6.1	Universal Event Monitor UACL Entries	186
Chapter 7 Additional Info	ormation for Universal Event Monitor	. 192
Table 7.1	Universal Event Monitor - Additional Information	192
Table 7.2	Universal Event Monitor Manager for z/OS - Batch JCL DD Statements	193
Table 7.3	Character Code Pages	
Table 7.4	UTT File Locations	
Table 7.5	SSL Cipher Suites	
Table 7.6	Event Definition Parameters - General	199
Table 7.7	Event Definition Parameters - Event Type FILE	201
Table 7.8	Event Handler Parameters	

Preface

Document Structure

This document is written using specific conventions for text formatting and according to a specific document structure in order to make it as useful as possible for the largest audience. The following sections describe the document formatting conventions and organization.

Cross-Reference Links

This document contains cross-reference links to information in its companion document, the Universal Event Monitor User Guide.

In order for the links to work correctly:

- Place the documents in the same folder.
- In Adobe Reader / Adobe Acrobat, de-select Open cross-document link in same window in the General category of your Preferences dialog (selected from the Edit menu).

Conventions

Specific text formatting conventions are used within this document to represent different information. The following conventions are used.

Typeface and Fonts

This document provides tables that identify how information is used. These tables identify values and/or rules that are either pre-defined or user-defined:

- *Italics* denotes user-supplied information.
- Boldface indicates pre-defined information.

Elsewhere in this document, **This Font** identifies specific names of different types of information, such as file names or directories (for example, \abc\123\help.txt).

Operating System-Specific Text

Most of this document describes the product in the context of all supported operating systems. At times, it is necessary to refer to operating system-specific information. This information is introduced with a special header, which is followed by the operating system-specific text in a different font size from the normal text.

z/OS

This text pertains specifically to the z/OS line of operating systems.

This text resumes the information pertaining to all operating systems.

Tips from the Stoneman



Look to the Stoneman for suggestions or for any other information that requires special attention.

uem-ref-4100

Vendor References

References are made throughout this document to a variety of vendor operating systems. Stonebranch, Inc. attempts to use the most current product names when referencing vendor software.

The following names are used within this document:

- **z/OS** is synonymous with IBM z/OS and IBM OS/390 line of operating systems.
- **Windows** is synonymous with Microsoft's Windows 2000 / 2003 / 2008, Windows XP, Windows Vista, and Windows 7 lines of operating systems. Any differences between the different systems will be noted.
- **UNIX** is synonymous with operating systems based on AT&T and BSD origins and the Linux operating system.
- Note: These names do not imply software support in any manner. For a detailed list of supported operating systems, see the Universal Products 4.1.0 Installation Guide.

Document Organization

The document is organized into the following sections:

- Overview (Chapter 1) Overview of the information provided in this document.
- UEM Manager Configuration Options (Chapter 2) Detailed information about the configuration options used with the UEM Manager component.
- UEM Server Configuration Options (Chapter 3) Detailed information about the configuration options used with the UEM Server component.
- UEMLoad Utility Configuration Options (Chapter 4) Detailed information about the configuration options used with the UEMLoad utility.
- Universal Event Monitor Component Definition Options (Chapter 5) Detailed information about the UEM component definition options.
- Universal Event Monitor UACL Entries (Chapter 6) Detailed information about the Universal Access Control List (UACL) entries available for use with Universal Event Monitor.
- Additional Information for Universal Event Monitor (Chapter 7) Additional technical information used by or specific to UEM.
- Customer Support (Appendix A) Customer support contact information for Universal Event Monitor.

Chapter 1 Overview

1.1 Overview

The Universal Event Monitor Reference Guide is a companion document to the Universal Event Monitor User Guide.

It provides technical detail for the information and procedures presented in that document:

- Universal Event Monitor Manager options
- Universal Event Monitor Server options
- UEMLoad Utility options
- Universal Event Monitor component definition options
- Universal Event Monitor UACL entries
- Additional information

1.2 Usage

The configuration options in this document are organized in the following way:

- Options are listed in separate chapters for separate UEM components:
 - UEM Manager
 - UEM Server
 - UEMLoad Utility
- Options are listed alphabetically in each chapter.
- Each option indicates for which operating systems (one or more) that it can be used.
- Each option identifies any operating-specific data or usage relative to that option

Chapter 2 UEM Manager Configuration Options

2.1 Overview

This chapter provides detailed information on the configuration options available for use with the Universal Event Monitor Manager.

The options are listed alphabetically, without regard to any specific operating system.

Information on how these options are used is documented in the Universal Event Monitor 3.2 User Guide.

Section 2.2 Configuration Options Information provides a guideline for understanding the information presented or each option.

2.2 Configuration Options Information

For each configuration option, this chapter provides the following information.

Description

Describes the configuration option and how it is used.

Usage

Provides a table of the following information:

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	<format value=""></format>					
Command Line Option, Long Form	<format value=""></format>					
Environment Variable	<format value=""></format>					
Configuration File Keyword	<format value=""></format>					

Method

Identifies the different methods used to specify Universal Event Monitor Manager configuration options:

- Command Line Option, Short Form
- Command Line Option, Long Form
- Environment Variable
- Configuration File Keyword

Note: Each option can be specified using one or more methods.

Syntax

Identifies the syntax of each method that can be used to specify the option:

- Format Specific characters that identify the option.
- Value Type of value(s) to be supplied for this method.

Note: If a Method is not valid for specifying the option, the Syntax field contains n/a.

(Operating System)

Identifies (with a \checkmark) the operating systems for which each method of specifying the option is valid:

- OS/400
- HP NonStop
- UNIX
- Windows
- z/OS

Values

Identifies all possible values for the specified value type.

Defaults are identified in [bracketed bold type].

<Additional Information>

Identifies any additional information specific to the option.

2.3 Configuration Options List

Table 2.1, below, identifies all UEM Manager configuration options.

Option	Option Description	
BIF_DIRECTORY	Broker Interface Directory that specifies the location of the Universal Broker interface file	
CODE_PAGE	Code page used for text translation.	
COMMAND_FILE_ENCRYPTED	Encrypted file that contains some command options.	28
COMMAND_FILE_PLAIN	Plain text file that contains some command options.	29
COMMAND_ID	Identifier, saved by the Universal Broker, that is used to identify the unit of work represented by the UEM Manager and its associated UEM Server component.	
CONNECT_TIMEOUT	Amount of time that a UEM Manager will wait for a connection to a remote Universal Broker to complete.	31
CTL_SSL_CIPHER_LIST	SSL cipher list for the control session established between the UEM Manager and Server.	33
DNS_EXPAND	Number of IP addresses returned to UEM Manager following a DNS query issued to resolve a host name.	34
ENCRYPTION_KEY	Optional encryption key used to decrypt the encrypted command file specified by the COMMAND_FILE_ENCRYPTED option.	36
EVENT_ID	ID of a stored event definition record.	37
EVENT_STATE	Event state that, when encountered, will result in the execution of the associated event handler.	
EVENT_TYPE	Type of event to monitor.	
FILE_SPECIFICATION	Name or pattern of the file whose creation should be detected and tracked for completion.	40
HANDLER_ID	ID of a stored event handler record.	42
HANDLER_OPTIONS	Options that are passed as command line arguments to any process executed on behalf of an event handler.	43
HANDLER_TYPE	Type of process to execute. Used primarily for integration with other Universal Product applications.	45
HELP	Displays command option help	47
HOST_SELECTION	Host in the REMOTE_HOST list that the UEM Manager will choose to begin its attempts to connect to a remote Universal Broker.	48
HOSTNAME_RETRY_COUNT	Maximum number of attempts that will be made to establish a connection with the remote host.	49
INACTIVE_DATE_TIME	Date and time at which the state of the monitored event should be made inactive .	50
INSTALLATION_DIRECTORY	Base directory in which UEM Server is installed	52
LOGIN	Instructs the UEM Server to establish an execution environment for the user account	53
MAX_OCCURRENCE_COUNT	Maximum number of event occurrences to monitor.	54

Option	Option Description		
MAXIMUM_RETURN_CODE	Highest return code that an event handler may exit with to be considered as having executed successfully.	55	
MESSAGE_LANGUAGE	Language of messages written.	56	
MESSAGE_LEVEL	Level of messages Written.	57	
MINIMUM_FILE_SIZE	Smallest size a file may be in order for it to be considered complete.	59	
NETWORK_DELAY	Maximum number of seconds to wait for data communications.		
NLS_DIRECTORY	Directory location of message catalog and code page tables	61	
OPTIONS	Values that are passed as command line arguments to a particular handler specified for a given EVENT_STATE.	62	
OUTBOUND_IP	Host or IP address to use for all outgoing IP connections.	64	
PLF_DIRECTORY	Program Lock File directory that specifies the location of the UEM Manager program lock file	65	
POLLING_INTERVAL	 Frequency with which the UEM Server will: Detect any new occurrences of the system event See if the monitored event should be made inactive. 	66	
REMOTE_HOST	List of one or more hosts upon which a command may run.	67	
REMOTE_PORT	TCP/IP port number on which the Universal Broker is accepting connections.		
RENAME_FILE	Flag that indicates whether or not a completed file should be renamed.		
RENAME_FILE_SPECIFICATION	Name or pattern to use when a file is renamed.	71	
SYSTEM_ID	Local Universal Broker with which the Universal Event Monitor Manager must register		
TRACE_FILE_LINES	Maximum number of lines written to a trace file before it wraps around.	74	
TRACE_TABLE	Memory trace table specification.	75	
TRACKING_INTERVAL	Frequency, in seconds, with which a tracked event occurrence is tested for completeness.	77	
USER_COMMAND	Complete path to an application file or remote script that should be executed on behalf of the event handler.	78	
USER_ID	ID of a remote user account that the UEM Server uses to establish the security context in which event monitoring is performed.	80	
USER_PASSWORD	Password associated with USER_ID.	81	
USER_SCRIPT	Complete path to a local script file or DD statement that contains one or more system commands that should be executed on behalf of the event handler.		
USER_SCRIPT_TYPE	Type of script interpreter used to evaluate and execute the commands contained in USER_SCRIPT.		
VERSION	Displays program version		
WAIT	Forces the UEM Manager to wait for the completion of the UEM Server.	87	

Table 2.1 UEM Manager Configuration Options

2.4 BIF_DIRECTORY

Description

The BIF_DIRECTORY option specifies the Broker Interface File (BIF) directory where the Universal Broker interface file, **ubroker.bif**, is located.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-bif_directory directory			\checkmark		
Environment Variable	UEMBIFDIRECTORY=directory			\checkmark		
Configuration File Keyword	n/a					

Values

directory is the name of the BIF directory.

[Default is /var/opt/universal.]

2.5 CODE_PAGE

Description

The CODE_PAGE option specifies the character code page that is used to translate text data received and transmitted over the network.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-t codepage			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-codepage codepage			\checkmark	\checkmark	\checkmark
Environment Variable	UEMCODEPAGE=codepage			\checkmark	\checkmark	
Configuration File Keyword	codepage <i>codepage</i>			\checkmark	\checkmark	\checkmark

Value

codepage is the character code page that is used to translate data.

codepage references a Universal Translate Table (UTT) file provided with the product (see Section 7.4 UTT Files for information on UTT files). UTT files are used to translate between Unicode and the local single-byte code page. (All UTT files end with an extension of .utt.)

[Default

The default is different for different operating systems:

- ISO8859-1 (8-bit ASCII) ASCII-based operating systems
- IBM1047 (EBCDIC) Non-OS/400, EBCDIC-based operating system]

See Section 7.3 Character Code Pages for a complete list of character code pages provided by Stonebranch Inc. for use with Universal Products.

2.6 COMMAND_FILE_ENCRYPTED

Description

The COMMAND_FILE_ENCRYPTED option specifies a data set (for z/OS) or file (for Windows and UNIX) that contains encrypted values for command parameters. Storing these parameters and their associated values in an encrypted data set / file can be used in situations where it is not desirable to explicitly specify them on the command line.

The parameters contained in the data set / file must be in their respective command line formats.

The data set referenced by the DD statement identified by *ddname* must be encrypted with the Universal Encrypt utility. (For detailed information on the Universal Encrypt utility, see the Universal Products Utilities documentation.)

It is strongly recommended that any command data set / file containing sensitive data (including those that are encrypted) be further protected from unauthorized access using a native operating system security method, such as RACF.

Note: If the data set / file name is specified in this option, it should not be specified additionally with the COMMAND_FILE_PLAIN option. If it is, command options contained in the data set / file name identified by the COMMAND_FILE_PLAIN will be used.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-x ddname or filename			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-encryptedfile ddname or filename			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

ddname (for z/OS) or *filename* (for UNIX and Windows) is the name of the data set or file, respectively, containing the parameters and their encrypted values.

2.7 COMMAND_FILE_PLAIN

Description

The COMMAND_FILE_PLAIN option specifies a data set (for z/OS) or local file (for UNIX and Windows) than contains command parameters. Storing these parameters and their associated values in a data set / file can be used in situations where it is not desirable to specify them explicitly on the command line.

The parameters contained in the data set / file must be in their respective command line formats.

The data set / file specified by this option is a plain text file. It is strongly recommended that this file be further protected from unauthorized access using a native operating system security method, such as RACF.

Note: If the data set / file name is specified in this option, it should not be specified additionally with the COMMAND_FILE_ENCRYPTED option. If it is, user information contained in the data set / file name file identified in this COMMAND_FILE_PLAIN option will be used.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-f data set or filename			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-file data set or filename			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

ddname (for z/OS) or *filename* (for UNIX and Windows) is the name of the data set or file, respectively, containing the parameters and their values.

2.8 COMMAND_ID

Description

The COMMAND_ID option specifies an identifier that is saved by the Universal Broker and which is used to identify the unit of work represented by the UEM Manager and its associated UEM Server component.

If this option is not used, UEM provides a default command ID. This default depends on how an event's description is supplied to UEM:

- If an event's description is provided via a stored event definition record, the ID of the record, specified by the EVENT_ID option, is used for the command ID.
- If an event's description is provided entirely from command line parameters, the default command ID depends on the type of event monitored.
- For events with an event type of FILE (see EVENT_TYPE), the name of the file specified by the FILE_SPECIFICATION option is used.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-C id			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-cmdid id			\checkmark	\checkmark	\checkmark
Environment Variable	UEMCMDID=id			\checkmark	\checkmark	
Configuration File Keyword	n/a					

Value

id is any value.

If id contains spaces, it must be enclosed in double (") quotation marks.

UNIX and z/OS

If *id* contains spaces, it must be enclosed in either single (') or double (") quotation marks.

2.9 CONNECT_TIMEOUT

Description

The CONNECT_TIMEOUT option specifies how long a Universal Event Monitor Manager will wait for a connection to a remote Universal Broker to complete.

CONNECT_TIMEOUT is particularly helpful when more than one host is specified for the **REMOTE_HOST** option. By default, connection timeouts are controlled by the TCP/IP stack. Depending on this value, it may take several minutes to process a list of hosts before a connection actually succeeds. Setting a CONNECT_TIMEOUT value allows connection attempts to unreachable Universal Brokers to fail quickly, decreasing the time required to process a list of one or more hosts.

Note: CONNECT_TIMEOUT is most beneficial when set to a value that is less than the TCP/IP stack's default timeout, which is implementation dependent. A relatively small CONNECT_TIMEOUT value is recommended, to make sure it — and not the TCP/IP default — is applied.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-connect_timeout seconds			\checkmark	\checkmark	\checkmark
Environment Variable	UEMCONNECTTIMEOUT=seconds			\checkmark	\checkmark	
Configuration File Keyword	connect_timeout seconds			\checkmark	\checkmark	\checkmark

Values

seconds is the time, in seconds, that the UEM Manager will wait for a connection to a Universal Broker to complete. This value applies to each host contained in the resolved, expanded, and scrubbed REMOTE_HOST list.

Valid values for seconds are 0 (zero) to 300.

[Default is 0.]

(This mean that each connection attempt will use the implementation-defined TCP/IP timeout value. This is the behavior of connection attempts prior to version 3.2.0 of Universal Event Monitor.)

If the time specified by *seconds* elapses before a successful connection to a Universal Broker on the specified system is established, the UEM Manager will select the next host in the list. If no more hosts are available, the application will end with an error to indicate that no connection was made.

Note: It is possible for the total time required to attempt connections to all hosts in the REMOTE_HOST list to exceed the number of seconds specified in this option.

2.10 CTL_SSL_CIPHER_LIST

Description

The CTL_SSL_CIPHER_LIST option specifies the acceptable and preferred SSL cipher suites to use for the control session between UEM components. The SSL protocol uses the cipher suites to specify which encryption and message authentication (or message digest) algorithms to use.

The UEM Manager can request one or more SSL ciphers, listed in order of preference. The list is forwarded to the UEM Server, which compares it to a list of SSL ciphers it is capable of accepting, and the first agreed-upon cipher is chosen.

Usage

Method Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-ctl_ssl_cipher_list cipherlist			\checkmark	\checkmark	\checkmark
Environment Variable	UEMCTLSSLCIPHERLIST=cipherlist			\checkmark	\checkmark	
Configuration File Keyword	ctl_ssl_cipher_list cipherlist			\checkmark	\checkmark	\checkmark

Values

cipherlist is a comma-separated list of SSL cipher suites. The list should be ordered with the most preferred suite first and the least preferred suite last.

Valid *list* values are:

- RC4-SHA
 128-bit RC4 encryption and SHA-1 message digest
- RC4-MD5 128-bit RC4 encryption and MD5 message digest
- AES256-SHA 256-bit AES encryption and SHA-1 message digest
- AES128-SHA 128-bit AES encryption and SHA-1 message digest
- DES-CBC3-SHA 128-bit Triple-DES encryption and SHA-1 message digest
- DES-CBC-SHA 128-bit DES encryption and SHA-1 message digest

[Default is RC4-SHA,RC4-MD5,AES256-SHA,AES128-SHA,DES-CBC3-SHA, DES-CBC-SHA]

2.11 DNS_EXPAND

Description

The DNS_EXPAND option specifies how many IP addresses are returned to UEM Manager following a DNS query, which is issued to resolve a host name.

If the UEM Manager is configured to expand the results of the query, all IP addresses defined for a particular host name are returned and expanded (in-place) within the list of hosts specified for the REMOTE_HOST option. Otherwise, only the first host is returned, and no expansion is performed.

For example, if a host list contains six host names, and the name in the 3rd position resolves to five IP addresses, those addresses will occupy positions 3-7 in the expanded list. Subsequent hosts specified by the user will begin at the 8th position in the expanded list.

That is:

- If the REMOTE_HOST list contains: -host host1,host2,host3,host4,host5,host6
- And *host3* resolves to: ip3a, ip3b, ip3c, ip3d, and ip3e
- Then after the other hosts are resolved, the list will be expanded to: -host *ip1,ip2,ip3a,ip3b,ip3c,ip3d,ip3e,ip4,ip5,ip6*

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-dns_expand option			\checkmark	\checkmark	\checkmark
Environment Variable	UEMDNSEXPAND=option			\checkmark	\checkmark	
Configuration File Keyword	dns_expand option			\checkmark	\checkmark	\checkmark

Values

option specifies whether or not DNS query results are expanded.

Valid values for option are:

- **yes** All IP addresses returned by a DNS for a given query are returned.
- no

•

•

Only the first IP address returned by a DNS for a given query is returned.

[Default is no.]

2.12 ENCRYPTION_KEY

Description

The ENCRYPTION_KEY option specifies the key that is used to decrypt the data set (for z/OS) or file (for Windows and UNIX) specified by the COMMAND_FILE_ENCRYPTED option. The key is required only if a key was specified when the command file was encrypted with Universal Encrypt.

A matching key must be provided to decrypt the file; otherwise, the decryption will fail. If no key is specified, a default key established by the UEM Manager is used.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-K key			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-key <i>key</i>			\checkmark	\checkmark	\checkmark
Environment Variable	UEMKEY= <i>key</i>			\checkmark	\checkmark	
Configuration File Keyword	n/a					

Value

key is the key used to decrypt the data set / file.

2.13 EVENT_ID

Description

The EVENT_ID option specifies the ID of an existing record stored in the event definition database. This record contains all of the parameters that are necessary to describe the event to monitor.

If this option is not used, the event, along with any additional parameters that it requires, must be described in the EVENT_TYPE option.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-event_id <i>id</i>			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

id is the ID of the existing record in the event definition database.

2.14 EVENT_STATE

Description

The EVENT_STATE option marks the beginning of a set of command line options that describes UEM Server's response to an event that enters the specified state.

When this option is used, a corresponding HANDLER_ID, USER_COMMAND, or USER_SCRIPT option also must be provided.

There are three different event states:

- Triggered An occurrence of a monitored event was completed.
- · Rejected

An occurrence of a monitored event was detected, but failed to complete before the date and time specified by the event's INACTIVE_DATE_TIME elapsed.

 Expired Date and time specified by an event's INACTIVE_DATE_TIME elapsed, with no occurrence of the monitored event detected.

The UEM Server may repeat the action it takes in response to Triggered and Rejected events if the Server detects more than one occurrence of a monitored event.

By definition, there are no event occurrences for an Expired event. UEM Server executes actions in response to such events just once.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-triggered -rejected -expired			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

(There are no values for these parameters.)

2.15 EVENT_TYPE

Description

The EVENT_TYPE option specifies the type of an event to monitor.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-event_type type			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

type is the event type to monitor.

Table 2.2 identifies valid UEM event types and UEM Manager configuration options associated with these event types.

Note: Currently, there is only one valid UEM event type: FILE.

Event Type	Description	Associated Options				
FILE	Detects the creation of a file and monitors it, testing it for completeness.	 FILE_SPECIFICATION * MINIMUM_FILE_SIZE RENAME_FILE RENAME_FILE_SPECIFICATION 				
* FILE_SPECIFICATION is required; it is the only option required for the FILE event type.						

Table 2.2 UEM Event Types

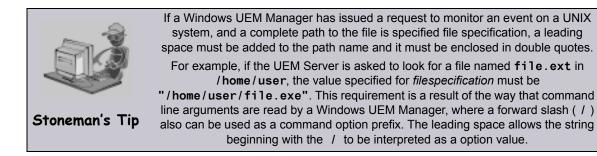
2.16 FILE_SPECIFICATION

Description

The FILE_SPECIFICATION option specifies the name of the file whose presence should be detected and monitored by UEM.

Additionally, FILE_SPECIFICATION also can specify an absolute path or a path relative to the working directory defined in the UEM Server's component definition.

Note: FILE_SPECIFICATION is valid only for events with an EVENT_TYPE of FILE.



Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-filespec filespecification			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

filespecification is the name of the path or file to be monitored by UEM.

If the path or file name contains spaces, it must be enclosed in double (") quotation marks.

UNIX and z/OS

If the path or file name contains spaces, it must be enclosed in either single (') or double (") quotation marks.

Wildcards

filespecification also can include the following wildcards:

- * Match zero, one or more characters.
- ? Match zero or one character.

2.17 HANDLER_ID

Description

The HANDLER_ID option specifies the actions that should be taken whenever an event occurrence or an event itself enters the corresponding event state (see EVENT_STATE).

If the desired actions are not defined in an existing event handler record, the USER_COMMAND or USER_SCRIPT options can be used to define an event handler entirely from the command line.

USER_SCRIPT cannot be used with the USER_COMMAND or USER_SCRIPT options for a specified EVENT_STATE.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-handler_id <i>id</i>			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

id is the unique identifier of an existing record in the event handler database.

2.18 HANDLER_OPTIONS

Description

The HANDLER_OPTIONS option specifies a value that UEM Server passes as a command line argument to the process it executes on behalf of an event handler.

Any value specified for HANDLER_OPTIONS works in conjunction with — not as a replacement of — any value specified by the OPTIONS option. UEM Server uses the values of both options to construct a list of one or more command line arguments. Any value specified for HANDLER_OPTIONS always follows the value specified for OPTIONS.

HANDLER_OPTIONS allows an event definition to control handler process behavior, regardless of EVENT_STATE. That is, UEM Server appends the HANDLER_OPTIONS value to any command it executes on behalf of a monitored event, even if that event specifies three different handlers for its triggered, rejected, and expired states.

For example, you may find it useful to specify a HANDLER_OPTIONS value that causes all event handler processes executed on a particular event's behalf to redirect output to a single file.

HANDLER_OPTIONS also provides the ability to customize a stored event handler's behavior.

For example, if an event handler record contains the following information:

```
HANDLER_ID optsexample
USER_SCRIPT "C:\UEMScripts\somescript.bat"
OPTIONS "-dirname C:\Program Files\Universal"
```

And the UEM Manager specifies the following HANDLER_OPTIONS value: HANDLER_OPTIONS "-dirname C:\Program Files\Universal\ubroker"

If somescript.bat uses the last value specified to resolve duplicate command line arguments, then optsexample executes with dirname set to C:\Program Files\Universal\ubroker.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-handler_opts options			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

options is a character string that is appended to the command line constructed by Universal Event Monitor in order to execute the event handler process.

If options contains spaces, it must be enclosed in (") quotation marks.

UNIX and z/OS

If options contains spaces, it must be enclosed in either single (') or double (") quotation marks.

If quotation marks are to be passed as part of the value (for example, an argument that contains spaces is to be passed to the handler process and treated as a single argument):

- Enclose options in apostrophes.
- Use quotation marks to enclose the quoted value.

For example, specifying **-handler_options 'parm1 "parm2a parm2b" parm3'** causes three arguments to be passed to the process executed on behalf of the event handler. The portion of the string enclosed in quotation marks ("**parm2a parm2b**") is treated as a single value.

2.19 HANDLER_TYPE

Description

The HANDLER_TYPE option specifies the type of process that the UEM Server will execute for an event handler.

A UEM Server can execute either a:

- Command specified by the USER_COMMAND option.
- Script specified by the USER_SCRIPT option.

If this option is not used, UEM Server sets the handler type based on which execution option the UEM Manager specifies (that is, USER_COMMAND or USER_SCRIPT).

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-handler_type <i>type</i>			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Values

type is the type of process to be executed.

Valid values for *type* are:

• cmd

Instructs the UEM Server to execute the command specified with the USER_COMMAND option.

• script

Instructs the UEM Server to write the statements specified in the data set or DD name referenced by the USER_SCRIPT option to a temporary file on the UEM Server system, and then execute that file as a script.

[Default is cmd if a USER_COMMAND is provided.]

[Default is script if a USER_SCRIPT is provided.]

2.20 HELP

Description

The HELP option displays a description of the command options and their format.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-h, -?			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-help			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

(There are no values for the HELP option.)

2.21 HOST_SELECTION

Description

The HOST_SELECTION option specifies which host in the REMOTE_HOST list the UEM Manager will choose to begin its attempts to connect to a remote Universal Broker.

Regardless of how the first host is selected, UEM Manager processes the list sequentially until either a connection to a remote Universal Broker succeeds or all hosts in the list have been tried.

HOST_SELECTION is ignored if only one host is specified in the REMOTE_HOST list of hosts.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-host_selection option			\checkmark	\checkmark	\checkmark
Environment Variable	UEMHOSTSELECTION=option			\checkmark	\checkmark	
Configuration File Keyword	host_selection option			\checkmark	\checkmark	\checkmark

Values

option specifies how UEM Manager will select the first entry within a list of hosts specified by the REMOTE_HOST option.

Valid values for option are:

sequential

UCMD Manager will select the first host in the list, and then proceed through the hosts in the order in which they appear within the list.

random

UEM Manager will select any host in the list, in no particular order.

Note:Attempts to connect to a remote Universal Broker begin with this randomly-selected host, and then proceed in a sequential manner, wrapping around the list (if necessary) until the first host selected is reached again.

[Default is sequential.]

2.22 HOSTNAME_RETRY_COUNT

Description

The HOSTNAME_RETRY_COUNT option specifies the number of times that the UEM Manager will attempt to establish a connection with the specified Universal Broker before it fails.

The UEM Manager will sleep for one second between connection attempts.

Connection errors occur for several reasons. A common reason is a failure to resolve the Universal Broker host name specified with the REMOTE_HOST option. This error can occur intermittently due to a temporary resource shortage or a temporary DNS problem. If your system is prone to host name resolution errors, it may help to have the UEM Manager retry the connection several times.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	N/A					
Command Line Option, Long Form	-hostname_retry_count count			\checkmark	\checkmark	\checkmark
Environment Variable	UEMHOSTNAMERETRYCOUNT= count			\checkmark	\checkmark	
Configuration File Keyword	hostname_retry_count count			\checkmark	\checkmark	\checkmark

Value

count is the number of times that UEM will attempt to establish a connection.

[Default is 1.]

2.23 INACTIVE_DATE_TIME

Description

The INACTIVE_DATE_TIME option specifies the date and time at which the UEM Server will stop testing for new occurrences of the specified system event. This is also the date and time by which any event occurrences detected by the UEM Server must complete in order for those occurrences to move into a triggered state.

If a detected event occurrence does not complete by this date and time, UEM will set that occurrence to a rejected state. If the specified date and time elapses, and no occurrence of the specified system event was detected by UEM, the event will be set to an expired state.

When the inactive date and time elapses, the UEM Server will wait for any executing handler processes to finish, and then end. When the UEM Server ends, the UEM Manager also will end at this time if it was instructed to wait for the Server by the WAIT option.

If INACTIVE_DATE_TIME is not used, default values are set by the UEM Manager:

- Default inactive date is the current date.
- Default inactive time is 23:59.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-inact_date_time yyyy.mm.dd,hh:mm +mm			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

An absolute or relative date and time can be specified in this option.

- absolute date and time is specified in the format yyyy.mm.dd, hh:mm, where:
 - yyyy.mm.dd is the date.
 - hh:mm is the time in 24-hour format.

Either the date or the time can be omitted, in which case a default value is used.

- If the date is omitted, the comma separator must be provided as a placeholder (that is, , hh:mm).
- If the time is omitted, the comma is not required.

Note: The maximum valid value for *absolute* date and time is 2038.01.16,23:59.

- *relative* date and time is specified using the format +mm, where:
 - **mm** is the number of minutes that the event should remain active, starting from the time that the monitoring request was submitted.

2.24 INSTALLATION_DIRECTORY

Description

The INSTALLATION_DIRECTORY option specifies the location in which UEM Manager is installed.

Note: This option is required and cannot be overridden.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	n/a					
Environment Variable	n/a					
Configuration File Keyword	installation_directory directory			\checkmark	\checkmark	

Values

directory is the location in which UEM Manager is installed.

The full path name is required.

Defaults

UNIX

[Default is /opt/universal/uemmgr.]

Windows

[Default is c:\Program Files\Universal\uemmgr.]

2.25 LOGIN

Description

The LOGIN option instructs the UEM Server to establish an execution environment for the user account (specified by the USER_ID option) that resembles the environment that the user would have if the user were actually to log in to the system on which the UEM Server resides.

The differences between a login environment and a non-login environment depends on the UEM Server platform. For example, when a login environment is established on a UNIX system, the user's preferred shell is invoked as a login shell. This results in the execution of commands specified in the system profile and the user's profile.

For more information on the environment established for a given platform, see Chapter 7 Universal Event Monitor Server in the Universal Event Monitor 4.1.0 User Guide.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-G option			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-login option			\checkmark	\checkmark	\checkmark
Environment Variable	UEMLOGIN=option			\checkmark	\checkmark	
Configuration File Keyword	login option			\checkmark	\checkmark	

Values

option is the instruction for establishing an execution environment.

Valid option values are:

- yes
 - Login environment is established.
- no

Non-login environment is established.

If LOGIN is not used, a default value of **no** (set by the UEM Server configuration) is used.

2.26 MAX_OCCURRENCE_COUNT

Description

The MAX_OCCURRENCE_COUNT option specifies the maximum number of event occurrences that should be monitored for the current event. Any event occurrences detected by UEM that exceed this number are ignored.

This option is used to force an event that is monitored by a demand-driven UEM Server to become inactive when all occurrences detected for that event are set to a triggered state. This makes it possible for an event to become inactive without it having to wait for the date and time, as specified by the INACTIVE_DATE_TIME option, to elapse.

If the inactive date and time elapses before UEM detects the specified number of event occurrences, the inactive date and time takes precedence, and the event still will be made inactive. Any tracked occurrences that have not completed by this time will be set to a rejected state. If no event occurrences were detected, the event will be set to an expired state.

When the event monitored by the demand-driven UEM Server becomes inactive, the UEM Server process will finish when all processes executing on behalf of the specified event handler have finished. The UEM Manager then will wait for the UEM Server to finish (provided it was instructed to do so by the WAIT option).

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-max_count <i>count</i>			\checkmark	\checkmark	\checkmark
Environment Variable	UEMMAXCNT=count			\checkmark	\checkmark	
Configuration File Keyword	max_count count			\checkmark	\checkmark	\checkmark

Value

count is the number of event occurrences to be monitored.

If *count* = 0, the demand-driven server will remain active until the INACTIVE_DATE_TIME option value has been met.

[Default is 1.]

2.27 MAXIMUM_RETURN_CODE

Description

The MAXIMUM_RETURN_CODE option specifies the highest return code value that a process executed on behalf of an event handler can return and still be considered as having executed successfully.

The situation in which any event handler process does not end successfully will be reflected in the return code of a waiting UEM Manager (see the WAIT option).

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-maxrc returncode			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

returncode is the highest return code value that can be returned for a process to be considered successful.

Default

If this option is not used, a default value of 0 (zero), as set by the UEM Server configuration, is used.

2.28 MESSAGE_LANGUAGE

Description

The MESSAGE_LANGUAGE option specifies the message catalog used to format messages issued by the UEM Manager.

z/OS

Message catalogs are stored as members in the library referenced by the UNVNLS DD statement in the UEMPRC catalogued procedure. The names of the message catalog members start with UEMMC.

UNIX and Windows

Message catalog files are located in the **nls** subdirectory of the main Universal Products installation directory. All message catalog files end with an extension of .**umc**.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-L language			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-lang language			\checkmark	\checkmark	\checkmark
Environment Variable	UEMLANG= <i>language</i>			\checkmark	\checkmark	
Configuration File Keyword	language <i>language</i>			\checkmark	\checkmark	\checkmark

Values

language is the message catalog to be used.

The first three characters of **language** must match the last three characters of an installed message catalog (minus its extension).

[Default is ENGLISH, which instructs the UEM Manager to use the UEMMCENG message catalog.]

2.29 MESSAGE_LEVEL

Description

The MESSAGE_LEVEL option controls which messages are issued by a UEM Manager. Optionally, it also allows a date and time stamp to be included with each message.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-l level [,time]			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-level level [,time]			\checkmark	\checkmark	\checkmark
Environment Variable	UEMLEVEL=level [,time]			\checkmark	\checkmark	
Configuration File Keyword	message_level level [,time]			\checkmark	\checkmark	\checkmark

Value

level is the type of messages issued.

Valid values for *level* are:

trace

Issues trace messages to the data set referenced by the UNVTRACE DD statement (for z/OS) or to a file that resides in the UEM Manager working directory named **uem.trc** (for Windows and UNIX).

- Note: **trace** is used for debugging purposes only. It should be used only when requested by Stonebranch Inc. Customer Support.
- audit

Issues audit, informational, warning, and error messages.

info

Issues informational, warning and error messages.

- warn
 losues warning and error messages
 - Issues warning and error messages.
- error
 lssues error messages only.

UNIX and Windows

[Default is warn.]

z/OS

[Default is info.]

time specifies whether or not a date and time stamp is to be included with each message.

Valid values for *time* are:

- **time** Include a date and time stamp with each message.
- **notime** Do not include a date and time stamp with each message.

UNIX and Windows

[Default is notime.]

z/OS

[Default is time.]

2.30 MINIMUM_FILE_SIZE

Description

The MINIMUM_FILE_SIZE option specifies the smallest allowable size for a file in order for it to be considered complete by UEM Server.

Note: This option is valid only for files being monitored via EVENT_TYPE (event type = FILE).

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-min_file_size size[units]			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

size is the file size. units is the unit of storage for that size.

The valid values for *units*, and the maximum value that can be specified for *size* for that unit of storage, is:

- **b** bytes (4,294,967,295)
- **k** kilobytes (4,194,304)
- **m** megabytes (4,096)
- g gigabytes (4)

If a value for *units* is not specified, the file size is assumed to be in bytes.

Default

If this option is not used, a default value of 0 (zero), as set by the UEM Server configuration, is used.

2.31 NETWORK_DELAY

Description

The NETWORK_DELAY option specifies the maximum acceptable delay in transmitting data between the UEM Manager and UEM Server over the network. If data transmission takes longer than the specified delay, the operation ends with a time-out error.

In this way, NETWORK_DELAY provides the ability to fine-tune Universal Event Monitor's network protocol.

When a data packet is sent over a TCP/IP network, the time it takes to reach the other end depends on many factors, such as network congestion and bandwidth. If the packet is lost before reaching the other end, the other end may wait indefinitely for the expected data. In order to prevent this situation, NETWORK_DELAY can be used to tell UEM how long to wait before setting a network time-out condition.

Note: An understanding of the TCP/IP protocol and the network configuration between the UEM Manager and UEM Server is required to determine the appropriate delay value.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-d seconds			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-delay seconds			\checkmark	\checkmark	\checkmark
Environment Variable	UEMNETWORKDELAY=seconds			\checkmark	\checkmark	
Configuration File Keyword	network_delay seconds			\checkmark	\checkmark	\checkmark

Value

seconds is the number of seconds to wait before setting a network time-out condition.

[Default is 120.]

2.32 NLS_DIRECTORY

Description

The NLS_DIRECTORY option specifies the name of the directory where the UEM Manager message catalog and code page tables are located.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	n/a					
Environment Variable	n/a					
Configuration File Keyword	nls_directory directory			\checkmark	\checkmark	

Values

directory is the name of the directory where the message catalog and code page tables are located.

Full path names are recommended.

Relative path names are relative to the universal installation directory.

Defaults

UNIX

[Default is /opt/universal/nls.]

Windows

[Default is ... \n1s.]

2.33 OPTIONS

The OPTIONS option specifies a value that UEM Server uses for command line arguments to an event handler process it executes for a given EVENT_STATE.

Any value specified for OPTIONS works in conjunction with — not as a replacement of — any value specified by the HANDLER_OPTIONS option. UEM Server uses the values of both options to construct a list of one or more command line arguments. Any value specified by OPTIONS always precedes the value specified by HANDLER_OPTIONS.

OPTIONS allows an event definition to control handler process behavior for a specific EVENT_STATE.

For example, given the following UEM Manager command parameters:

-event_type file -filespec c:\uemfiles\somefile.txt -inact_date_time +1

-handler_opts ">c:\uemlogs\somelog.txt 2>&1"

-triggered -script c:\uemscripts\somescript.bat

-expired -script c:\uemscripts\somescript.bat -options " -state expired"

If one or more occurrences of the event enter a triggered state, UEM Server (on Windows, in this example) executes c:\uemscripts\somescript.bat. If the event expires, UEM Server also executes c:\uemscripts\somescript.bat, but sets the script's -state command line parameter to "expired". UEM Server always redirects the script's stdout and stderr to c:\uemlogs\somelog.txt.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-o string			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-options string			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Values

string is a character string that UEM Server adds to the command line it constructs to execute an event handler process.

If *string* contains spaces, enclose it in double (") quotation marks.

UNIX and z/OS

If string contains spaces, enclose it in single (') or double (") quotation marks.

To pass quotation marks as part of the value (for example, it is necessary to treat an argument with spaces as a single command argument):

- Enclose options in apostrophes.
- Use quotation marks to enclose the quoted value.

For example, specifying **-options 'parm1 "parm2a parm2b" parm3'** instructs UEM Server to pass three arguments to the process it executes on behalf of the event handler. UEM Server treats the portion of the string enclosed in quotation marks (**"parm2a parm2b"**) as a single value.

2.34 OUTBOUND_IP

Description

The OUTBOUND_IP option specifies the host or IP address over which the UEM Manager will establish all outbound network connections.

If this option is not used, the UEM Manager will establish its outbound connections on any interface that is available.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-outboundip <i>host</i>			\checkmark	\checkmark	\checkmark
Environment Variable	UEMOUTBOUNDIP=host			\checkmark	\checkmark	
Configuration File Keyword	outbound_ip <i>host</i>			\checkmark	\checkmark	\checkmark

Value

host is either:

- Host name (for example, myhost)
- IP address, in dotted decimal notation (for example, 1.2.3.4)

[Default is *.]

2.35 PLF_DIRECTORY

Description

The PLF_DIRECTORY option specifies the Program Lock File (PLF) directory where the program lock files are located.

A program lock file is created and used by the UEM Manager process to store manager process termination information for the Universal Broker.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-plf_directory directory			\checkmark		
Environment Variable	UEMPLFDIRECTORY=directory			\checkmark		
Configuration File Keyword	n/a					

Values

directory is the name of the PLF directory.

[Default is /var/opt/universal/tmp.]

2.36 POLLING_INTERVAL

Description

The POLLING_INTERVAL option specifies the frequency with which the UEM Server will check to see if an event's inactive date and time has elapsed; if so, the monitored state of the event is set to inactive.

If the inactive date and time has not elapsed, and the event is to remain active, UEM also checks for new occurrences of the specified event whenever the polling interval expires.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-polling_int seconds			\checkmark	\checkmark	\checkmark
Environment Variable	UEMPOLLINGINT=seconds				\checkmark	
Configuration File Keyword	polling_int seconds			\checkmark	\checkmark	\checkmark

Value

seconds is the frequency (in seconds) for checking an event's inactive date and time.

Default

If this option is not used, the UEM Server configuration sets a default value of 30 seconds.

2.37 REMOTE_HOST

Description

The REMOTE_HOST option specifies a comma-delimited list of one or more hosts upon which a command can run.

Each host in the list can be specified as a host name or an IP address in dotted decimal notation.

Note: For purposes of this discussion, even if one host is specified, it is considered a list with a single entry.

If multiple hosts are specified, the UEM Manager will try each one until it successfully connects to a Universal Broker. When a successful connection is established, no more hosts in the list are tried. If the UEM Manager is unable to establish a connection to a Universal Broker on any of the hosts in the list, the UEM Manager will fail.

Each host in the REMOTE_HOST list also can include a port number or service name that the UEM Manager will use to establish a connection with the Universal Broker on that host. This is useful in situations where the remote Broker is configured to accept incoming connections on a port that is different from the UEM Manager's configured value.

UEM Manager automatically removes any duplicates found in the list of hosts before it makes its first connection attempt. This includes any host names that resolve to the same IP address, or duplicate IP addresses that are added to the list following DNS expansion (see the DNS_EXPAND option).

Note: Duplicate IP addresses may appear in the resolved, expanded, scrubbed list of hosts if a different port number is specified for each occurrence of a particular IP address (for example, 192.168.1.1:7887 and 192.168.1.1:7888 are considered distinct entries).

To set configuration options that control selection of the hosts in the REMOTE_HOST list, see the HOST_SELECTION, CONNECT_TIMEOUT, and DNS_EXPAND options.

The following text briefly describes each of these options. Each is briefly described below.

HOST_SELECTION

UEM Manager uses the the HOST_SELECTION option to control which host in the REMOTE_HOST list is selected first. UEM Manager can be configured to always select the first host or to select with a randomly chosen host as it begins its attempts to connect to a remote Universal Broker. In either case, when a host is selected, UEM Manager processes the list sequentially until either a connection succeeds or all hosts in the list are tried.

(See the HOST_SELECTION option for more information.)

CONNECT_TIMEOUT

UEM Manager uses the CONNECT_TIMEOUT option to specify how long it will wait for a connection attempt to succeed before it moves on to the next host in the list.

(See the CONNECT_TIMEOUT option for more information.)

DNS_EXPAND

The DNS_EXPAND option controls the number of IP addresses returned when UEM Manager issues a DNS query to resolve a host name. If the UEM Manager is configured to expand the results of the query, all IP addresses defined for a particular host name are returned and expanded (in-place) within the list of hosts. Otherwise, only the first host is returned, and no expansion is performed.

(See the DNS_EXPAND option for more information.)

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-i hostlist			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-host hostlist			\checkmark	\checkmark	\checkmark
Environment Variable	UCMDHOST hostlist			\checkmark	\checkmark	
Configuration File Keyword	host <i>hostlist</i>			\checkmark	\checkmark	\checkmark

Values

hostlist is a list of one or more hosts, in the following format:

host1[[:port1],host2[:port2],host3[:port3],...hostn[:portn]]

In this format:

- *host* is the IP address (in dotted decimal notation) or host name of the system upon which the command may run.
- port is an optional port number (or service name), which is necessary only if the remote Universal Broker is accepting incoming connections on a port that is different from the value specified by the REMOTE_PORT option.

Note: The *port* number, when specified, must be separated from the *host* by a colon (:).

2.38 REMOTE_PORT

Description

The REMOTE_PORT option specifies the TCP port upon which a Universal Broker, on the system specified by the REMOTE_HOST option, is accepting connections.

The UEM Manager connects to this Universal Broker in order to request the start of a demand-driven UEM Server, which is responsible for monitoring the defined event.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-p port			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-port <i>port</i>			\checkmark	\checkmark	\checkmark
Environment Variable	UEMPORT=port			\checkmark	\checkmark	
Configuration File Keyword	port port			\checkmark	\checkmark	\checkmark

Value

port is the port upon which the Universal Broker is accepting connections.

Valid values for port are:

- Number (for example, 7887)
- Service name (for example, ubroker)

[Default is 7887.]

2.39 RENAME_FILE

Description

The RENAME_FILE option specifies whether or not a file that is being monitored - as specified via an EVENT_TYPE of FILE - should be renamed by UEM when the event occurrence is set to a triggered state.

Renaming a file ensures that UEM will not treat a file that it just finished tracking as a new event occurrence.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-rename_file option			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

option is the specification for whether or not a file should be renamed.

Valid values for option are:

- **yes** File is renamed according to the **RENAME_FILE_SPECIFICATION** option.
- no

File is not renamed.

If option is no, in order to prevent multiple detection of the file by the UEM Server, either:

- Set the value of the MAX_OCCURRENCE_COUNT option to 1.
- Rename the file in a script invoked by an event handler when occurrence is triggered.

Default

If RENAME_FILE is not used, a default value of **yes**, as set by the UEM Server configuration, is used.

2.40 RENAME_FILE_SPECIFICATION

Description

The RENAME_FILE_SPECIFICATION option specifies the file name that the UEM Server should use when both:

- An event occurrence for an event with an EVENT_TYPE of FILE is set to a triggered state.
- RENAME_FILE option is set to yes.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-rename_filespec renamespecification			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

renamespecification is the file name to be used by the UEM Server.

Valid values for *renamespecification* can include an absolute path or a path that is relative to the location of the file monitored by UEM. If no path information is provided, the monitored file simply is renamed. The renamed file will reside in the same location as the original file.

If *renamespecification* contains spaces, it must be enclosed in double (") quotation marks.

UNIX and z/OS

If *renamespecification* contains spaces, it must be enclosed in either single (') or double (") quotation marks.

Variables

Variables that UEM will substitute with actual runtime values can be included as part of *renamespecification*. These variables, and the values that UEM will substitute for them, are:

- \$(compname) Component name
- \$(compid) Component ID
- \$(date) Current date, in the format YYYYMMDD
- \$(time) Current time, in the format HHMMSS
- **\$(origname)** Original base file name, minus its last extension
- \$(origext) Original file extension
- \$(seqnum) Sequence number that is initialized to 0 when the demand-driven UEM Server is started, and is then incremented by 1 for each file renamed.

Default

If RENAME_FILE_SPECIFICATION is not used, the following default value, set by the UEM Server configuration, is used:

\$(compname).\$(compid).\$(date).\$(seqnum)

2.41 SYSTEM_ID

Description

The SYSTEM_ID option identifies the local Universal Broker with which the UEM Manager must register before the Manager performs any request.

Each Universal Broker running on a system is configured with a system identifier that uniquely identifies the Broker.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-system_id ID					\checkmark
Environment Variable	UEMSYSTEMID=ID					\checkmark
Configuration File Keyword	n/a					

Values

ID is the system identifier of the local Universal Broker.

(Refer to the local Universal Broker administrator for the appropriate system ID to use.)

2.42 TRACE_FILE_LINES

Description

The TRACE_FILE_LINES option specifies the maximum number of lines to write to a trace file.

A trace file is generated when the MESSAGE_LEVEL option is set to TRACE. The trace file will wrap around when the number of lines specified by TRACE_FILE_LINES has been reached. New trace entries are written at the top of the trace file, just after the trace header lines.

z/OS

The trace file is written to the data set referenced by the UNVTRACE DD statement.

Note: This option has no effect if the UNVTRACE DD statement points to a JES SYSOUT file.

Windows and UNIX

Trace entries are written to the **uem**. trc file, which resides in the UEM Manager working directory.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-tracefilelines lines			\checkmark	\checkmark	\checkmark
Environment Variable	UEMTRACEFILELINES=lines			\checkmark	\checkmark	
Configuration File Keyword	trace_file_lines <i>lines</i>			\checkmark	\checkmark	\checkmark

Value

lines is the maximum number of lines to write to a trace file.

When setting this value, allow for an average trace file line size of 50 characters.

[Default is 50,000.]

2.43 TRACE_TABLE

Description

The TRACE_TABLE option specifies the size of a wrap-around trace table maintained in memory.

Tracing is activated when the MESSAGE_LEVEL option is set to TRACE.

z/OS

The trace table is written to a data set when the program ends under the conditions specified by TRACE TABLE.

Windows and UNIX

The trace table is written to a file named **uem**. **trc** when the program ends under the conditions specified by TRACE_TABLE.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-trace_table size[units],cond			\checkmark	\checkmark	\checkmark
Environment Variable	UEMTRACETABLE=size[units][,cond]			\checkmark	\checkmark	
Configuration File Keyword	trace_table size[units],cond			\checkmark	\checkmark	\checkmark

Values

size is the size of the trace table.

If *size* is set to 0 (zero), the trace table is not used.

[Default is 0.]

units is the unit of storage for that size.

The valid values for *units*, and the maximum value that can be specified for *size* for that unit of storage, is:

- **b** bytes (2,147,483,647)
- **k** kilobytes (2,097,152)
- **m** megabytes (2,048)
- g gigabytes (2)

If a value for *units* is not specified, the file size is assumed to be in bytes.

cond specifies the condition under which the trace table is written.

Valid values for *cond* are:

- **error** Writes the trace table if the program ends with a non-zero return code.
- **always** Writes the trace table when the program ends regardless of the return code.
- never
 Never write the trace table.

[Default is never.]

2.44 TRACKING_INTERVAL

Description

The TRACKING_INTERVAL option specifies the frequency with which the UEM Server will test for the completion of a tracked event occurrence.

The test for completeness depends upon the type of event that the tracked occurrence represents. For example, an occurrence tracked for an event with an EVENT_TYPE of **FILE** is considered complete when two consecutive checks on a file's size return the same value.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-tracking_int seconds			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

seconds is the frequency (in seconds) with which the UEM Server tests for completion of a tracked occurrence.

If TRACKING_INTERVAL is not used, a default value of 10 seconds, set by the UEM Server configuration, is used.

2.45 USER_COMMAND

Description

The USER_COMMAND option specifies an application or script that the demand-driven UEM Server should execute whenever an event occurrence, or the event itself, enters one of the states specified by the EVENT_STATE option.

USER_COMMAND cannot be used with the HANDLER_ID or USER_SCRIPT options for a specified EVENT_STATE.

Examples

The following example is invalid:

```
-triggered -cmd dir -handler_id id001
```

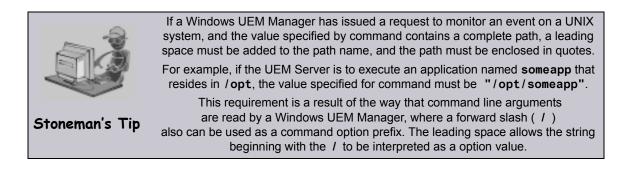
In this example, it is unclear whether the UEM Server should execute the dir command or the actions contained in the stored event handler id001 when an event occurrence is set to a triggered state.

The following example is valid:

```
-triggered -handler_id id001 -expired -cmd dir
```

In this example, the **-handler_id** and **-cmd** options are specified for different event states.

- If an event occurrence is set to a triggered state, the UEM Server will execute the actions specified in the stored event handler id001.
- If the monitored event is set to an expired state, the UEM Server will execute the dir command.



Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-cmd command			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

command is the application or script to be executed.

If the application or script is not in the UEM Server home directory, or if it resides outside of the system path, the complete path to the file must be provided.

If *command* contains spaces, it must be enclosed in double (") quotation marks.

UNIX and z/OS

If command contains spaces, it must be enclosed in either single (') or double (") quotation marks.

2.46 USER_ID

Description

The USER_ID option specifies the user account in whose security context the demand-driven UEM Server will perform all event monitoring and execute all event handler processes.

A user ID is required only if security is enabled in the UEM Server's configuration.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-u user			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-userid user			\checkmark	\checkmark	\checkmark
Environment Variable	UEMUSERID=user			\checkmark	\checkmark	
Configuration File Keyword	userid <i>user</i>			\checkmark	\checkmark	\checkmark

Value

user is the user account.

Valid values for *user* are valid user accounts that are known to the target system (that is, the system identified by the REMOTE_HOST).

2.47 USER_PASSWORD

Description

The USER_PASSWORD option specifies a password for the user account specified by the USER_ID option.

A password is required only if the UEM Server has enabled its USER_SECURITY option.

Note: If the UEM Server is executing on a UNIX system, an entry can be added to the Universal Event Monitor Access ACL to not require authentication of certain user accounts. For those user accounts, a user password is not required. However, if the UEM Server is executing on a Windows system, this option is not available, as all user account authentication done by Windows requires a password.

For more information on Universal ACLs, see the section on Universal Access Control List in the Universal Event Monitor 4.1.0 User Guide.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-w password			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-pwd password			\checkmark	\checkmark	\checkmark
Environment Variable	UEMPWD=password			\checkmark	\checkmark	
Configuration File Keyword	password password			\checkmark	\checkmark	\checkmark

Value

password is the password for the user account.

2.48 USER_SCRIPT

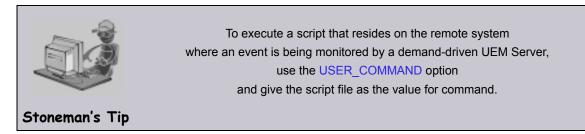
Description

The USER_SCRIPT option specifies the location of one or more system commands that are executed as a script file by the UEM Server whenever an event occurrence, or the event itself, enters one of the states specified by the EVENT_STATE option.

The system commands (that is, script statements) are read from:

- DD statement referenced by *ddname* (z/OS)
- Local file specified by *filename* (Windows and UNIX)

The statements are sent to the demand-driven UEM Server and stored in a temporary script file. It is this script file that is executed by UEM on behalf of the event handler.



The script's contents can include any statement that is valid for the system on which they will execute (that is, the system identified by the REMOTE_HOST option). The maximum size of a script file is approximately 64,000 characters.

USER_SCRIPT cannot be used with the HANDLER_ID or USER_COMMAND options for a specified EVENT_STATE.

Examples

z/OS

The following example is invalid:

-triggered -script myscript -handler_id id001

In this example, it is unclear whether the contents of the script contained in the data set referenced by the DD name myscript, or the actions contained in the stored event handler id001, should be executed whenever an event occurrence is set to a triggered state.

The following example is valid:

```
-triggered -handler_id id001 -expired -script myscript
```

In this examaple, the **-handler_id** and **-script** options are specified for different event states.

- If an event occurrence is set to a triggered state, the UEM Server will execute the actions specified in the stored event handler id001.
- If the monitored event is set to an **expired** state, the UEM Server will execute the contents of the script referenced by the DD statement **myscript**.

UNIX and Windows

The following example is invalid:

```
-triggered -script c:\myscript.txt -handler_id id001
```

In this example, it is unclear whether the contents of the script contained in the local file c:\myscript.txt or the actions contained in the stored event handler id001 should be executed whenever an event occurrence is set to a triggered state.

The following example is valid:

```
-triggered -handler_id id001 -expired -script c:\myscript.txt
```

In this example, the **-handler_id** and **-script** options are specified for different event states.

- If an event occurrence is set to a triggered state, the demand-driven UEM Server will execute the actions specified in the stored event handler id001.
- If the monitored event is set to an expired state, the UEM Server will execute the contents of the script contained in the file c:\myscript.txt.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-script ddname or filename			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

ddname (for z/OS) and *filename* (for Windows and UNIX) is the location of the commands to be executed as a script file.

2.49 USER_SCRIPT_TYPE

Description

The USER_SCRIPT_TYPE option describes the type of statements contained within the script specified by the USER_SCRIPT option.

Note: Currently, USER_SCRIPT_TYPE applies only to scripts executed by UEM Servers running on a Windows system.

When the UEM Server writes the script statements to a temporary script file, the value specified by USER_SCRIPT_TYPE is used as that file's extension. On the target Windows system, an association between files with that file extension and an application responsible for opening files with that extension must exist prior to any attempt by a UEM Server to execute the script. Otherwise, execution of the script will fail.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-script_type type			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

type is the type of statement in the script specified by USER_SCRIPT.

If this option is not used, a default value of **bat**, set by the UEM Server configuration, is used.

2.50 VERSION

Description

The VERSION option instructs UEM Manager to display program version and copyright information.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	-V			\checkmark	\checkmark	\checkmark
Command Line Option, Long Form	-version			\checkmark	\checkmark	\checkmark
Environment Variable	n/a					
Configuration File Keyword	n/a					

Value

(There are no values for this option.)

2.51 WAIT

Description

The WAIT option instructs UEM Manager to execute until it receives notification that the demand-driven UEM Server has ended.

A demand-driven Server ends when both of the following occur:

- Event that it is monitoring is set to an inactive state.
- Any handler processes executed by the Server have completed.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Command Line Option, Short Form	n/a					
Command Line Option, Long Form	-wait option			\checkmark	\checkmark	\checkmark
Environment Variable	UEMWAIT=option			\checkmark	\checkmark	
Configuration File Keyword	wait option			\checkmark	\checkmark	\checkmark

Value

option is the instruction for whether or not to wait for the UEM Server to finish executing.

Valid values for *option* are:

- yes
 - UEM Manager will wait for the demand-driven UEM Server to finish executing.
- no

UEM Manager will end as soon as it receives notification from the demand-driven UEM Server that the event parameters are valid and monitoring of the event has begun. All additional event monitoring activity will be reported only in the Universal Broker log.

[Default is yes.]

Chapter 3 UEM Server Configuration Options

3.1 Overview

This chapter provides detailed information on the configuration options available for use with the Universal Event Monitor Server.

The options are listed alphabetically, without regard to any specific operating system.

Information on how these options are used is documented in the Universal Event Monitor 3.2 User Guide.

Section 3.2 Configuration Options Information provides a guideline for understanding the information presented or each option.

3.2 Configuration Options Information

For each configuration option, this chapter provides the following information.

Description

Describes the option and how it is used.

Usage

Provides a table of the following information:

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	<format value=""></format>					
UEM Load Override	<format value=""></format>					
UEM Manager Override	<format value=""></format>					

Method

Identifies the different methods used to specify Universal Event Monitor Server configuration options:

- Configuration File Keyword
- UEMLoad Override
- UEM Manager Override

Note: Each option can be specified using one or more methods.

Syntax

Identifies the syntax of each method that can be used to specify the option:

- Format Specific characters that identify the option.
- Value Type of value(s) to be supplied for this method.

Note: If a Method is not valid for specifying the option, the Syntax field contains n/a.

(Operating System)

Identifies (with a \checkmark) the operating systems for which each method of specifying the option is valid:

- OS/400
- HP NonStop
- UNIX
- Windows
- z/OS

Values

Identifies all possible values for the specified value type.

Defaults are identified in [bracketed bold type].

<Additional Information>

Identifies any additional information specific to the option.

3.3 Configuration Options List

Table 3.1 UEM Server Configuration Options identifies all UEM Server configuration options.

Option	Description	Page
ASSIGNED_COMPONENT_NAME	UEM Server component to which a stored event definition is assigned.	93
CODE_PAGE	Code page used for text translation	94
EXPIRED_HANDLER_ID	ID of a stored event handler record that should be used whenever an event is set to an expired state.	95
INSTALLATION_DIRECTORY	Base directory in which UEM Server is installed	96
INTERACT_WITH_DESKTOP	Specifies whether or not the desktop of the current interactive logon session is accessible to the handler process.	97
LOGIN	Specifies whether or not to load a user's profile and environment when a handler process is executed.	99
LOGON_METHOD	Specifies how a user account is logged on when the environment for execution of a handler process is established.	101
MAXIMUM_RETURN_CODE	Highest return code than an event handler may exit with to still be considered as having executed successfully.	102
MESSAGE_LEVEL	Level of messages printed.	103
MINIMUM_FILE_SIZE	Smallest size a file may be in order for it to be considered complete.	104
NLS_DIRECTORY	Directory location of message catalog and code page tables	105
POLLING_INTERVAL	Frequency with which a UEM Server will detect new occurrences of a system event. The UEM Server will also check at this time see if a monitored event should be made inactive.	106
REJECTED_HANDLER_ID	ID of a stored event handler record that should be used whenever an event occurrence is set to a rejected state.	107
RENAME_FILE	Flag that indicates whether or not a completed file should be renamed.	108
RENAME_FILE_SPECIFICATION	Name or pattern to use when a file is renamed.	109
SHELL	Default shell interpreter for event handler processes executed as scripts.	111
TRACE_DIRECTORY	Specifies the directory in which trace files are written.	112
TRACE_FILE_LINES	Maximum number of lines written to a trace file before it wraps around.	113
TRACE_TABLE	Memory trace table specification.	114
TRACKING_INTERVAL	Frequency, in seconds, with which a tracked event occurrence is tested for completeness.	116
TRIGGERED_HANDLER_ID	ID of a stored event handler record that should be used whenever an event occurrence is set to a triggered state.	117

Option	Description	Page
USER_SCRIPT_TYPE	Type of script interpreter used to evaluate and execute a script on behalf of an event handler.	118
USER_SECURITY	Specifies whether or not user account authorization is required to monitor an event and/or execute a handler process.	119

Table 3.1 UEM Server Configuration Options

3.4 ASSIGNED_COMPONENT_NAME

Description

The ASSIGNED_COMPONENT_NAME option specifies the event-driven UEM Server component to which new event definitions will be assigned if no such value is provided when the record is added with the UEMLoad utility.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	comp_name <i>compname</i>				\checkmark	
UEM Load Override	-comp_name compname				\checkmark	
UEM Manager Override	n/a					

Value

compname is the name of the event-driven UEM Server.

[Default is uems.]

3.5 CODE_PAGE

Description

The CODE_PAGE option specifies the local character code page that is used to translate text data transmitted and received over the network.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	codepage <i>codepage</i>			\checkmark	\checkmark	
UEM Load Override	n/a					
UEM Manager Override	n/a					

Value

codepage is the character code page that is used to translate data.

codepage references a Universal Translate Table (UTT) file provided with the product (see Section 7.4 UTT Files for information on UTT files). UTT files are used to translate between Unicode and the local single-byte code page. (All UTT files end with an extension of .utt.)

[Default

The default code page is different for different operating systems:

- ISO8859-1 (8-bit ASCII) ASCII-based operating systems
- IBM1047 (EBCDIC) Non-OS/400, EBCDIC-based operating system]

See Section 7.3 Character Code Pages for a complete list of character code pages provided by Stonebranch Inc. for use with Universal Products.

3.6 EXPIRED_HANDLER_ID

Description

The EXPIRED_HANDLER_ID option specifies the ID of a default stored event handler record that should be used when an event expires.

The UEM Server stores this ID in records that are added to the event definition database if it is not overridden by the specified UEMLoad utility command option.

This ID also is used when both of the following occur:

- 1. Event monitored by a demand-driven Server expires.
- 2. Specified UEM Manager command option was omitted.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	expired_id id			\checkmark	\checkmark	
UEM Load Override	-expired_id id			\checkmark	\checkmark	
UEM Manager Override	-expired -handler_id id			\checkmark	\checkmark	

Value

id is the ID to be used.

[There are no defaults.]

3.7 INSTALLATION_DIRECTORY

Description

The INSTALLATION_DIRECTORY option specifies the full path name of the directory in which the Universal Event Monitor Server is installed.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	installation_directory directory			\checkmark	\checkmark	
UEM Load Override	n/a					
UEM Manager Override	n/a					

Value

directory is the full path name of the directory.

Defaults

UNIX

[Default is /opt/universal/uemsrv.]

Windows

[Default is c:\Program Files\Universal\uemsrv.]

3.8 INTERACT_WITH_DESKTOP

Description

The INTERACT_WITH_DESKTOP option specifies whether or not event handler processes are allowed to interact with the current console logon session.

If event handler processes are allowed to interact, they are run in a context that permits the current interactive console session to interact with them. This interaction can go both ways, as the process may invoke system functions that access desktop elements (for example, Windows, menus, and buttons) associated with the session. This is considered a security risk, in that it creates an opportunity for malicious code to hijack the desktop. If the security context of the interactive session is higher than that of the process, the process could invoke code using an elevated security context.

If event handler processes are not allowed to interact, they execute in a context that is isolated from the current interactive logon session. Unless event handler processes requiring user interaction are executed, this is the recommended value.



This option applies only when the LOGON_METHOD option is set to INTERACTIVE. If user accounts are authenticated using the BATCH logon method, the established security context already disallows all interaction with the desktop.

Stoneman's Tip

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	interact_with_desktop option				\checkmark	
UEM Load Override	n/a					
UEM Manager Override	n/a					

Value

option is the specification for whether or not the event handler processes are allowed to interact:

Valid values for *option* are:

• yes

Allow event handler processes to interact with the current console logon session.

• no

Do not allow event handler processes to interact with the current console logon session.

[Default is no.]

3.9 LOGIN

Description

The LOGIN option instructs the UEM Server whether or not to establish an environment, when executing a handler process, that resembles the environment that the user account (in whose security context the process executes) would have were the user actually to log in to the system on which the UEM Server resides.

Windows

If the environment is established, the user's environment block is loaded and the user's registry hive is mapped to HKEY_CURRENT_USER. This makes the user's profile available to the handler process.

UNIX

If the environment is established, the SHELL used to execute an event handler process is invoked as a login shell, which reads and executes commands from the system and user profiles. The profiles that are read and executed depends on the type of shell invoked.

AIX

The AIX platform provides a /etc/environment that allows global environmental variables to be exported for all users of a given machine. UEM Server adds the environment variables defined in this file to the user's login environment.

The order in which it is processed by UEM Server is slightly different than the order used by the AIX login process. The AIX login process reads and processes the following files in the order listed:

- 1. /etc/profile
- 2. /etc/environment
- 3. \$HOME/.profile
- 4. \$HOME/.env

The LOGIN option directs a UEM Server to use the login shell to execute the event handler process. The AIX login shell does not process the /etc/environment file, so UEM Server processes the files in the following order:

- 1. /etc/environment
- /etc/profile
- 3. \$HOME/.profile
- 4. \$HOME/.env

Note: If the UEM Server USER_SECURITY option is set to *none*, the LOGIN option is ignored.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	login option			\checkmark	\checkmark	
UEM Load Override	n/a					
UEM Manager Override	-login option			\checkmark	\checkmark	

Values

option is the indication for whether or not to establish the environment.

Windows

Valid value for option are:

- yes
 - Login environment is established.
- no
- Non-login environment is established.

[Default is no.]

UNIX

Valid values for option are:

- yes
 - Invoke the shell as a login shell.
- no

Do not invoke the shell as a login shell.

[Default is no.]

3.10 LOGON_METHOD

Description

The LOGON_METHOD option specifies the logon method used when a user is logged on by UEM Server prior to execution of an event handler process.

Note: If the UEM Server's USER_SECURITY option is set to *none*, the LOGON_METHOD option is ignored.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	logon method				\checkmark	
UEM Load Override	n/a					
UEM Manager Override	n/a					

Value

method is the logon method used.

Valid values for method are:

batch

Windows log on method is batch. A batch log on prevents the handler process from interacting with the desktop. The user account logging on as a batch user requires the Windows User Right: Log on as a batch job. If the user does not have this right, the log on action will fail.

interactive

Windows log on method is interactive. An interactive log on permits the handler process to interact with the desktop. No additional rights are required for a user to log on as an interactive user.

[Default is interactive.]

3.11 MAXIMUM_RETURN_CODE

Description

The MAXIMUM_RETURN_CODE option specifies the highest return code value that a process, executed on behalf of an event handler, can return still to be considered as having executed successfully.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	maxrc returncode			\checkmark	\checkmark	
UEM Load Override	-maxrc returncode			\checkmark	\checkmark	
UEM Manager Override	-maxrc returncode			\checkmark	\checkmark	

Value

returncode is the return code value.

[Default is 0 (zero).]

3.12 MESSAGE_LEVEL

Description

The MESSAGE_LEVEL option controls which messages are issued by a UEM Server.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	message_level level			\checkmark	\checkmark	
UEM Load Override	n/a					
UEM Manager Override	n/a					

Value

level is the level of messages to be issued by the UEM Server.

Valid values for *level* are:

trace

Issues trace messages to a file named **uemsrv-nnnnnnn-1.trc**, where **nnnnnnnn is the 10-digit component ID**.

Windows

The trace file is located in the . \Universal \UEMSrv directory.

UNIX

The trace file is located in the . / Universal / trace directory.

- Note: Use **trace** only for debugging, and only when requested by Stonebranch Inc. Customer Support.
- audit

Issues audit, informational, warning, and error messages.

info

Issues informational, warning and error messages.

- warn Issues warning and error messages.
- error

Issues error messages only.

[Default is info.]

3.13 MINIMUM_FILE_SIZE

Description

The MINIMUM_FILE_SIZE option specifies the smallest size that a file - tracked for an event with an event type of **FILE** - can be in order to be considered complete.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	min_file_size <i>size[units]</i>					
UEM Load Override	-min_file_size <i>size[units]</i>			\checkmark	\checkmark	
UEM Manager Override	-min_file_size <i>size[units]</i>			\checkmark	\checkmark	

Value

size is the file size. units is the unit of storage for that size.

The valid values for *units*, and the maximum value that can be specified for *size* for that unit of storage, is:

- **b** bytes (4,294,967,295)
- **k** kilobytes (4,194,304)
- **m** megabytes (4,096)
- g gigabytes (4)

If a value for *units* is not specified, the file size is assumed to be in bytes.

[Default is 0 (zero).]

3.14 NLS_DIRECTORY

Description

The NLS_DIRECTORY option specifies the name of the directory where the UEM Server message catalog and code page tables are located.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	nls_directory directory			\checkmark	\checkmark	
UEM Load Override	n/a					
UEM Manager Override	n/a					

Values

directory is the name of the directory where the message catalog and code page tables are located.

Full path names are recommended.

Relative path names are relative to the universal installation directory.

Defaults

UNIX [Default is /opt/universal/nls.]

Windows

[Default is c:\Program Files\Universal\uemmgr.]

3.15 POLLING_INTERVAL

Description

The POLLING_INTERVAL option specifies the frequency with which the Universal Event Monitor Server will check to see if an event's inactive date and time has elapsed.

If the inactive date and time has not elapsed, and the monitored event is to remain active, the UEM Server then will check for new occurrences of the event.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	polling_int secs			\checkmark	\checkmark	
UEM Load Override	n/a					
UEM Manager Override	-polling_int secs			\checkmark	\checkmark	

Value

secs is the frequency (number of seconds) with which the UEM Server checks.

[Default is 30.]

3.16 REJECTED_HANDLER_ID

Description

The REJECTED_HANDLER_ID option specifies the ID of a default stored event handler record that should be used when an event occurrence is rejected.

The UEM Server stores this value in records added to the event definition database if it is not overridden by the specified UEMLoad utility command option. This ID also is used for event occurrences that are rejected by a demand-driven Server if the specified UEM Manager command option was omitted.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	rejected_id id			\checkmark	\checkmark	
UEM Load Override	-rejected_id <i>id</i>			\checkmark	\checkmark	
UEM Manager Override	-rejected_id <i>id</i>			\checkmark	\checkmark	

Value

id is the ID to be used.

[There is no default.]

3.17 RENAME_FILE

Description

The RENAME_FILE option specifies whether or not a file tracked for an event with an event type of FILE should be renamed by the UEM Server when the event occurrence is set to a triggered state.

Renaming a file ensures that UEM won't treat a file that it just finished tracking as a new event occurrence.

Note: This option is used only for events with an event type of FILE.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	rename_file option			\checkmark	\checkmark	
UEM Load Override	-rename_file option			\checkmark	\checkmark	
UEM Manager Override	-rename_file option			\checkmark	\checkmark	

Value

option is the specification for whether or not the file should be renamed.

Valid values for option are:

- yes
 - File is renamed according to the RENAME_FILE_SPECIFICATION option.
- **no** File is not rea

File is not renamed.

If option is **no**, you also must either:

- Set the value of the UEM Manager MAX_OCCURRENCE_COUNT option to 1.
- Rename the file in a script invoked by an event handler when the occurrence is triggered. This will prevent multiple detection of the file by the UEM Server.

[Default is yes.]

3.18 RENAME_FILE_SPECIFICATION

Description

The RENAME_FILE_SPECIFICATION option specifies the file name that a Universal Event Monitor Server should use when both of the following occur:

- Event occurrence for an event with an event type of FILE is set to a triggered state.
- **RENAME_FILE** option is set to **yes**.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	rename_filespec renamespecification			\checkmark	\checkmark	
UEM Load Override	-rename_filespec renamespecification			\checkmark	\checkmark	
UEM Manager Override	-rename_filespec renamespecification			\checkmark	\checkmark	

Values

renamespecification is the file name to be used. It can include an absolute path or a path that is relative to the location of the file monitored by UEM. If no path information is provided, the monitored file is simply renamed, and the renamed file will reside in the same location as the original file.

Variables that UEM will substitute with actual runtime values also can be included as part of *renamespecification*. These variables, and the values that UEM will substitute for them, are listed below.

- \$(compname) Component name
- \$(compid)
 Component ID
- \$(date) Current date, in the format YYYYMMDD
- \$(time) Current time, in the format *HHMMSS*
- \$(origname) Original base file name, minus its last extension
- \$(origext) Original file extension
- \$(seqnum) A sequence number that is initialized to 0 when a UEM Server is started, and is then incremented by 1 for each file renamed.

If *renamespecification* contains spaces, it must be enclosed in double (") quotation marks.

UNIX

If *renamespecification* contains spaces, it must be enclosed in either single (') or double (") quotation marks.

[Default is \$(compname).\$(compid).\$(date).\$(seqnum).]

3.19 SHELL

Description

The SHELL option specifies the UNIX command shell that should be used to execute an event handler process.

This command shell must be specified with an argument that directs it to execute the given command and then exit.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	shell shell			\checkmark		
UEM Load Override	n/a					
UEM Manager Override	n/a					

Value

shell is the name of the UNIX command shell.

[Default is /bin/sh -c.]

3.20 TRACE_DIRECTORY

Description

The TRACE_DIRECTORY option specifies the location where trace files generated by UEM Server are stored.

Trace files are generated when the MESSAGE_LEVEL option is set to TRACE.

A complete path, or a path relative to the UEM Server installation directory (for example, C:\Program Files\Universal\UEMSrv) can be specified.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	trace_directory directory			\checkmark	\checkmark	
UEM Load Override	n/a					
UEM Manager Override	n/a					

Value

directory is the location where trace files are stored.

Windows

[Default is the UEM Server installation directory.]

UNIX

[Default is /var/opt/universal/trace.]

3.21 TRACE_FILE_LINES

Description

The TRACE_FILE_LINES option specifies the maximum number of lines to write to a trace file.

A trace file is generated when the MESSAGE_LEVEL option is set to *TRACE*. In this situation, the trace file will wrap around when the number of lines specified by this TRACE_FILE_LINES option has been reached.

New trace entries are written at the top of the trace file, just after the trace header lines. The trace entries are written to a file named uemsrv-nnnnnnnn-1.trc file, where nnnnnnnn is the 10-digit component ID assigned to the UEM Server process.

Windows

The trace file is located in the . \Universal \UEMSrv directory.

UNIX

The trace file is located in the . /Universal/trace directory.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	trace_file_lines <i>lines</i>			\checkmark	\checkmark	
UEM Load Override	n/a					
UEM Manager Override	n/a					

Value

lines is the maximum number of lines to write to a trace file.

When setting this value, allow for an average trace file line size of 50 characters.

[Default is 50,000.]

3.22 TRACE_TABLE

Description

The TRACE_TABLE option specifies the size of a wrap-around trace table maintained in memory.

Tracing is activated when the MESSAGE_LEVEL option is set to TRACE. The trace table then is printed when the program ends under the conditions specified by this TRACE_TABLE option.

The trace file is named uemsrv-nnnnnnn-1.trc, where nnnnnnnn represents the 10-digit component ID assigned to the UEM Server process when it is started by the Universal Broker.

Windows

The trace file is located in the . \Universal \UEMSrv directory.

UNIX

The trace file is located in the . / Universal / trace directory.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	trace_table size[units][,cond]			\checkmark	\checkmark	
UEM Load Override	n/a					
UEM Manager Override	n/a					

Value

size is the size of the trace table.

If size is set to 0 (zero), the trace table is not used.

units is the unit of storage for that size.

The valid values for *units*, and the maximum value that can be specified for *size* for that unit of storage, is:

- **b** bytes (2,147,483,647)
- **k** kilobytes (2,097,152)
- **m** megabytes (2,048)
- g gigabytes (2)

If a value for *units* is not specified, the file size is assumed to be in bytes.

[Default is 0.]

cond specifies the condition under which the trace table is written.

Valid values for *cond* are:

• error

Writes the trace table if the program ends with a non-zero return code.

always

Writes the trace table when the program ends regardless of the return code.

never Never write the trace table.

[Default is never.]

3.23 TRACKING_INTERVAL

Description

The TRACKING_INTERVAL option specifies the frequency with which a Universal Event Monitor Server tests for the completion of a tracked event occurrence.

The test for completeness depends upon the type of event that the tracked occurrence represents. For example, an occurrence tracked for an event with an event type of FILE is considered complete when two consecutive checks on a file's size return the same value.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	tracking_int secs			\checkmark	\checkmark	
UEM Load Override	-tracking_int secs			\checkmark	\checkmark	
UEM Manager Override	-tracking_int secs			\checkmark	\checkmark	

Value

secs is the frequency (number of seconds) with which the UEM Server tests for completion of an event occurrence.

[Default is 10.]

3.24 TRIGGERED_HANDLER_ID

Description

The TRIGGERED_HANDLER_ID option specifies the ID of a default stored event handler record that should be used when an event occurrence is triggered.

The UEM Server stores this ID in records that are added to the event definition database if it is not overridden by the specified UEMLoad utility command option.

The ID also is used for event occurrences triggered by a demand-driven UEM Server if the specified UEM Manager command option was omitted.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	triggered_id <i>id</i>			\checkmark	\checkmark	
UEM Load Override	-triggered_id <i>id</i>			\checkmark	\checkmark	
UEM Manager Override	-triggered_id <i>id</i>			\checkmark	\checkmark	

Value

id is the ID to be used.

[There is no default.]

3.25 USER_SCRIPT_TYPE

Description

The USER_SCRIPT_TYPE option specifies the command processor that UEM Server uses to execute an event handler process on Windows.

The value specified for USER_SCRIPT_TYPE is a file extension. To execute the event handler process, UEM Server invokes the default program or command interpreter assigned to open files with that extension.

For example:

- To have UEM Server execute a script containing Windows command statements, set USER_SCRIPT_TYPE to bat.
- To have UEM Server execute a script with Perl statements, set USER_SCRIPT_TYPE to an extension (for example, p1) that, by default, invokes a Perl interpreter when opened.

If no association exists between a USER_SCRIPT_TYPE's corresponding file extension and a default program, the script fails.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	script_type <i>type</i>				\checkmark	
UEM Load Override	-script_type <i>type</i>				\checkmark	
UEM Manager Override	-script_type <i>type</i>			\checkmark	\checkmark	\checkmark

Value

type is a file extension that describes the script's type.

[Default is bat.]

3.26 USER_SECURITY

Description

The USER_SECURITY option specifies user security usage for the UEM Server.

The way in which this option is used depends on whether a UEM Server is running in demand-driven or event-driven mode.

For a demand-driven UEM Server, enabling this option means an authenticated local user account is required to start the Server and monitor an event. All event monitoring activity, including execution of event handler processes, is done in the security context of this user.

For an event-driven UEM Server, enabling this option means that before an event handler process can be executed, a local user account and password must be stored in the event handler record (remember that an event-driven Server relies completely upon stored event definition and event handler records for its input). If the stored account information is valid, any processes executed on behalf of the event handler will be done so in the security context of that account.

Windows

This option should be set only via the Universal Configuration Manager; check the box labelled "Require user ID and password to start process" on the Server Options page of the Universal Event Monitor Server configuration control. (See the Stored Configuration Options section in the UEM 3.20 User Guide for more information on the Universal Configuration Manager.)

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Configuration File Keyword	security method			\checkmark	\checkmark	
UEM Load Override	n/a					
UEM Manager Override	n/a					

Values

method is the user authentication method to be used.

Windows

Valid values for method are:

- default
 - Windows authenticates provided account information, requiring a user ID and password to do so.
- none

Disable user security.

UNIX

Valid values for method are:

default

Default UNIX user authentication method, which relies upon the /etc/passwd file.

• pam

•

Pluggable Authentication Module interface

- trusted
- HP Trusted Security authentication
- none
- Disable user security.

Chapter 4 UEMLoad Utility Configuration Options

4.1 Overview

This chapter provides detailed information on the configuration options available for use with the Universal Event Monitor Load Utility.

The options are listed alphabetically, without regard to any specific operating system.

Information on how these options are used is documented in the Universal Event Monitor 3.2 User Guide.

Section 4.2 Configuration Options Information provides a guideline for understanding the information presented or each option.

4.2 Configuration Options Information

For each configuration option, this chapter provides the following information.

Description

Describes the option and how it is used.

Usage

Provides a table of the following information:

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	<format value=""></format>					
Command Line, Long Form	<format value=""></format>					
Definition File Keyword	<format value=""></format>					

Specification Method

List of all possible methods for specifying an option:

- Command Line, Short Form
- Command Line, Long Form
- Definition File Keyword

Parameter / Value

Syntax for specifying the option:

- Parameter Parameter syntax for the corresponding Specification Method.
- Value Specify alphanumeric value for that parameter

(Operating System)

Identifies (with a \checkmark) the operating systems for which each method of specifying the option is valid:

- OS/400
- HP NonStop
- UNIX
- Windows
- z/OS

Values

Identifies all possible values for the option.

Default

Identifies default information regarding the option or its values. Defaults for option values are identified in **[bracketed bold type]**.

<Additional Information>

Identifies any additional information specific to that option.

4.3 Configuration Options List

Table 4.1 UEMLoad Utility - Configuration Options identifies all UEMLoad Utility configuration options.

Option	Description	Page
ACTION	Requested database operation.	126
ACTIVE_DATE_TIME	Date and time at which UEM will begin monitoring an event definition.	128
ASSIGNED_COMPONENT_NAME	Event-driven UEM Server responsible for monitoring the event.	129
BROKER_PORT	Port on which a local Universal Broker is accepting incoming connections.	131
COMMAND_ID	Unique command ID associated with the database request.	132
DEFINITION_ FILE	Name of a file that contains event definition and/or event handler parameters.	133
ENCRYPTION_KEY	Key that was used with Universal Encrypt to encrypt the encrypted user file.	134
EVENT_ID	Identifier that uniquely identifies an event definition record.	135
EVENT_STATE	Event definitions that should be processed or ignored by UEM.	136
EVENT_TYPE	Type of system event represented by the event definition record.	137
EXPIRED_HANDLER_ID	ID of an event handler record that UEM will execute when an event expires.	138
FILE_SPECIFICATION	Name of a file to monitor.	139
HANDLER_ID	Identifier that uniquely identifies an event handler record.	140
HANDLER_OPTIONS	String that will be passed as command line arguments to the event handler executed by UEM.	142
HANDLER_TYPE	Type of process executed for the event handler, based on the contents of the USER_COMMAND and USER_SCRIPT parameters	144
HELP	Displays command line help.	146
INACTIVE_DATE_TIME	Date and time at which UEM will stop monitoring an event definition.	147
MAXIMUM_RETURN_CODE	Highest value with which a handler may exit to still be considered as having executed successfully.	149
MESSAGE_LEVEL	Sets the level of messages reported by UEMLoad.	150
MINIMUM_FILE_SIZE	Size a file must be in order to be considered complete by UEM.	151
OPTIONS	String value that is added to the command line UEM Server builds in order to execute an event handler process. The event definition's HANDLER_OPTIONS field is used for the same purpose, but is added to the command string after this field, in order to customize process behavior for that event.	152

Option	Description	Page
REJECTED_HANDLER_ID	ID of an event handler record that UEM will execute when an event occurrence is rejected.	154
RENAME_FILE	Specifies whether or not UEM should rename a monitored file when an event occurrence is triggered.	155
RENAME_FILE_SPECIFICATION	Specifies how a file should be renamed when an event occurrence is triggered.	156
TRACKING_INTERVAL	Frequency with which UEM will test for the completion of an event occurrence.	158
TRIGGERED_HANDLER_ID	ID of an event handler record that UEM will execute when an event occurrence is triggered.	159
USER_COMMAND	Command to execute on behalf of the event handler.	160
USER_FILE_ENCRYPTED	Complete path to a file encrypted with Universal Encrypt. If this file contains a user ID and password, the values for each are stored in the USER_ID and USER_PASSWORD fields, respectively. A UEM Server will re-read this file as it prepares an event handler process for execution, in order to obtain any changes to the user ID and/or password values contained in the file.	161
USER_FILE_PLAIN	Name of a text file that contains user ID and/or password information.	163
USER_ID	ID of a user account in whose security context the handler process will be executed.	165
USER_PASSWORD	Password for the user account specified by the USER_ID parameter.	166
USER_SCRIPT	Text file that contains statements that are executed collectively as a script by UEM.	167
USER_SCRIPT_TYPE	Type of script statements contained in the action field of the event handler record.	169
VERSION	Displays version information.	170

Table 4.1 UEMLoad Utility - Configuration Options

4.4 ACTION

Description

The ACTION option specifies the requested database operation. It is a required option.

Only one database operation can be specified for each invocation of the UEMLoad utility. The database operations supported by the UEMLoad utility are listed below, in Section Values.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-action {add update delete list export}			\checkmark	\checkmark	
Definition File Keyword	n/a					

Values

There are no values for this option. Instead, the desired action is specified by the parameter:

• add

Writes one or more new event definition and/or event handler records to the appropriate database.

- update Changes one or more existing event definition and/or event handler records.
- delete

Removes the specified event definition and/or event handler records from the appropriate database.

• list

Displays the complete contents of the specified event definition and/or event handler records.

export

Dumps the contents of the specified event definition and/or event handler records to a text file that can be used as input to a subsequent run of the UEMLoad utility.

add

If **add** is specified, any optional event definition or event handler parameters not specified will be provided with default values as specified in the UEM Server configuration. If an attempt is made to add a record that already exists, the operation will fail.

update

If **update** is specified, only those parameters being changed are required. Values for other parameters are obtained from the existing event definition or event handler record. If an attempt is made to update a record that does not exist, the operation will fail.

list

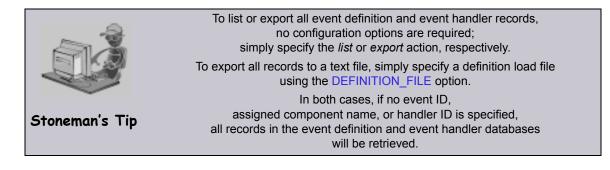
If list is specified, the only other recognized configuration options are:

- EVENT_ID
- ASSIGNED_COMPONENT_NAME
- HANDLER_ID

export

If export is specified, the only other recognized configuration options are:

- DEFINITION_FILE
- EVENT_ID
- ASSIGNED_COMPONENT_NAME
- HANDLER_ID



4.5 ACTIVE_DATE_TIME

Description

The ACTIVE_DATE_TIME option specifies the date and time when UEM Server will begin checking for the occurrence of the system event represented by the event definition.

If ACTIVE_DATE_TIME option is not used, default values are set by the UEM Server. When an event definition is added, the date portion of the date and time value is set to the current date. If no time value is provided, the current time is used.

When an event definition is updated and a value for either the date or the time is omitted, the existing value is preserved.

ACTIVE_DATE_TIME is ignored for all other requests.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-act_date_time yyyy.mm.dd,hh:mm			\checkmark	\checkmark	
Definition File Keyword	act_date_time yyyy.mm.dd,hh:mm			\checkmark	\checkmark	

Values

yyyy.mm.dd,hh:mm is the date and time when the UEM Server will begun checking.

Either the date or the time can be omitted.

- If the date is omitted, the comma separator must be provided to serve as a placeholder (for example: *,hh:mm*).
- If the time is omitted, the comma is not required.

Note: The maximum valid value for date and time is 2038.01.16,23:59.

4.6 ASSIGNED_COMPONENT_NAME

Description

The ASSIGNED_COMPONENT_OPTION specifies the name of an event-driven UEM Server component that is responsible for monitoring the event represented by the event definition record.

To ensure proper assignment, this name should match the name of an installed UEM Server component.

Windows

A component's name matches the name of its component definition file. A component definition file is a text file that contains parameters used by the Universal Broker when it starts a component.

Component definition files are installed in the **%ALLUSERSPROFILE% Application Data\Universal\comp** directory, where **%ALLUSERSPROFILE%** is an environment variable that expands to the All Users folder; typically **C:\Documents** and **Settings\All Users**.

A list of installed components can be viewed from the Universal Configuration Manager by selecting the Component Definitions page of the Universal Broker configuration control. (For additional information on the Universal Configuration Manager, see the section on Stored Configuration Options in the Universal Event Monitor 4.1.0 User Guide.)

UNIX

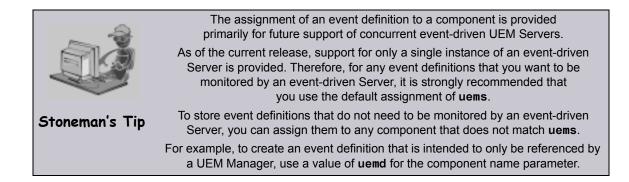
A component's name matches the name of its component definition file. A component definition file is a text file that contains parameters used by the Universal Broker when it starts a component.

Component definition files are provided by the Universal Products installation, and are installed in the **etc/universal/comp** directory.

When an event-driven UEM Server starts, it obtains all event definition records that have been assigned to it, based on the value specified by this option. An event-driven UEM Server is any UEM Server component whose component definition has the value uems specified for its component_type parameter.

If a demand-driven UEM Server is asked to monitor an event using a stored event definition record (that is, a UEM Manager was started using the EVENT_ID option), the value stored in this field is ignored.

By default, new event definition records are assigned to the UEM Server component defined by the **uems** component definition.



Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-comp_name compname			\checkmark	\checkmark	
Definition File Keyword	comp_name compname			\checkmark	\checkmark	

Value

compname is the name of the event-driven UEM Server.

[Default is uems.]

4.7 BROKER_PORT

Description

The BROKER_PORT option specifies the TCP port upon which a local Universal Broker is accepting incoming connections.

The UEMLoad utility establishes a connection to the Broker over this port to request the startup of a UEM Server component that will handle processing of the UEMLoad request.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	-p port			\checkmark	\checkmark	
Command Line, Long Form	-port port			\checkmark	\checkmark	
Definition File Keyword	n/a					

Values

port is the TCP port upon which the local Universal Broker is accepting connections.

The format of *port* is either:

- Number (for example, 7887)
- Service name (for example, *ubroker*)

[Default is 7887.]

4.8 COMMAND_ID

Description

The COMMAND_ID option specifies an identifier that is saved by the Universal Broker and which is used to identify the unit of work represented by an instance of the UEMLoad utility and its associated UEM Server component.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	-C id			\checkmark	\checkmark	
Command Line, Long Form	-cmdid <i>id</i>			\checkmark	\checkmark	
Definition File Keyword	n/a					

Value

id is any value.

If *id* contains spaces, it must be enclosed in double (") quotation marks.

UNIX

If id contains spaces, it must be enclosed in either single (') or double (") quotation marks.

Defaults

If the ACTION option is set to add, update, or delete, the default *id* is UEMLoad – Database Update.

If the ACTION option is set to *list*, the default *id* is UEMLoad – Database List.

For database exports, the default id is UEMLoad – Database Export.

4.9 DEFINITION_FILE

Description

The DEFINITION_FILE option specifies a file that is either read from or written to, depending on the value of the ACTION option:

- If ACTION specifies –add, -update, or –delete, DEFINITION_FILE specifies the path to a text file that contains the parameters for one or more event definition and/or event handler records.
- If ACTION specifies *-export*, DEFINITION_FILE specifies the path to a text file to which the contents of the event definition and event handler records (requested using the EVENT_ID and HANDLER_ID options, respectively) are written.
- Note: A database export is the only situation in which DEFINITION_FILE and the EVENT_ID and/or HANDLER_ID options can be specified together. DEFINITION_FILE is ignored if ACTION specifies *-list*.

When parameters for more than one event definition or event handler record are specified in a definition file, certain keywords are required to mark the beginning and ending of each record. These keywords, along with other rules specific to definition files, are described in the Definition File Format sections (Chapter 11 UEMLoad Utility for Windows and Chapter 12 UEMLoad Utility for UNIX) of the Universal Event Monitor 4.1.0 User Guide.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-deffile <i>filename</i>			\checkmark	\checkmark	
Definition File Keyword	n/a					

Value

filename is the file to be written to or read from.

Valid values contain either:

- Complete path
- · Path that is relative to the directory from which the UEMLoad utility is invoked

4.10 ENCRYPTION_KEY

Description

The ENCRYPTION_KEY option specifies the key that is used to decrypt the file specified by the USER_FILE_ENCRYPTED option.

This key is required only if a key was used to encrypt the user file with Universal Encrypt. (For complete information on the Universal Encrypt utility, see the Universal Products Utilities 4.1.0 User Guide.)

If this option is not used, a default key established by the UEMLoad utility is used.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	-K key			\checkmark	\checkmark	
Command Line, Long Form	-key <i>key</i>			\checkmark	\checkmark	
Definition File Keyword	key <i>key</i>			\checkmark	\checkmark	

Value

key is the key used to decrypt the data set / file.

4.11 EVENT_ID

Description

The EVENT_ID option specifies a value that uniquely identifies an event definition record.

If an attempt is made to *add* an event definition record with an event ID that matches this value, the request will fail. All other operations will fail if the value does NOT match the ID of an existing event definition record.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-event_id <i>id</i>			\checkmark	\checkmark	
Definition File Keyword	event_id <i>id</i>			\checkmark	\checkmark	

Value

id is the ID of an event definition record.

The length of *id* must not exceed 32 characters.

id is case-insensitive. When an event definition is added, *id* is stored within the record exactly as specified. However, when that record later is referenced by event ID, case is ignored. For example, if a record is added with an *id* of Event001, the mixed case of the ID is preserved within the record. To access the record after it's been added, an event ID of any case (for example: event001, eVENt001, or EvenT001) can be specified.

Wildcards

If a *-list*, *-export*, or *-delete* operation is being used for UEMLoad, wildcards can be used in *id* to select multiple event definition records:

- Asterisk (*) will match 0 or more characters.
- Question mark (?) can be used to match any single character.

4.12 EVENT_STATE

Description

The EVENT_STATE option specifies whether or not an event is processed by the event-driven UEM Server to which it is assigned (via the event definition record's ASSIGNED_COMPONENT_NAME field).

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-state eventstate			\checkmark	\checkmark	
Definition File Keyword	state eventstate			\checkmark	\checkmark	

Value

eventstate is the specification for whether or not the event is processed.

Valid values for eventstate are:

- enable
 Event definition is processed by UEM.
- **disable** Event definition is ignored by UEM.

An event definition whose *eventstate* is set to **disable** still is added to the list of assigned event definitions obtained by an event-driven UEM Server during startup processing. However, the UEM Server will not process that event until:

- 1. eventstate is set to enable.
- 2. UEM Server refreshes its list of assigned event definitions.

[Default is enable.]

4.13 EVENT_TYPE

Description

The EVENT_TYPE option specifies the type of system event represented by the event definition record.

EVENT_TYPE is required for new event definition records.

For updates to existing event definition records, EVENT_TYPE is required only if a change is being made to one of the event definition options that are specific to event types (see Table 4.2, below).

EVENT_TYPE is ignored for all other requests.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-event_type type			\checkmark	\checkmark	
Definition File Keyword	event_type <i>type</i>			\checkmark	\checkmark	

Value

type is the event type represented by the event definition record.

It must match one of the known event types supported by UEM (Table 4.2).

Note: Currently, there is only one valid UEM event type: FILE.

Event Type	Description	Associated Options
FILE	Detects the creation of a file and monitors it, testing it for completeness.	 FILE_SPECIFICATION * MINIMUM_FILE_SIZE RENAME_FILE RENAME_FILE_SPECIFICATION

Table 4.2 UEM Event Types

4.14 EXPIRED_HANDLER_ID

Description

The EXPIRED_HANDLER_ID option specifies the event handler that UEM Server will execute for the event whenever it is set to an **expired** state.

To remove the assignment of an event handler for a particular event definition:

- 1. Use the *-update* operation (see ACTION).
- 2. Specify a value of none for this option.

If EXPIRED_HANDLER_ID is not used when an event definition record is added, the following default value is set by the UEM Server:

- Windows Empty string
- UNIX NONE

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-expired_id handlerid			\checkmark	\checkmark	
Definition File Keyword	expired_id handlerid			\checkmark	\checkmark	

Value

handlerid is the ID of the event handler that UEM will execute.

It must match the ID of an existing record in the event handler database. Execution of the event handler will fail if the UEM Server cannot find the specified handler record.

If *handlerid* contains spaces, it must be enclosed in double (") quotation marks.

UNIX

If handlerid contains spaces, it must be enclosed in either single (') or double (") quotation marks.

4.15 FILE_SPECIFICATION

Description

The FILE_SPECIFICATION option specifies the name of a file whose presence should be detected and monitored by UEM Server.

An absolute path or a path relative to the UEM Server working directory, as defined in the component definition, also can be specified by this option.

Note: This option is valid only for events with an EVENT_TYPE of FILE.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-filespec filename			\checkmark	\checkmark	
Definition File Keyword	filespec filename			\checkmark	\checkmark	

Values

filename is the name of the file to be monitored by UEM.

If *filename* contains spaces, it must be enclosed in double (") quotation marks.

UNIX

If *filename* contains spaces, it must be enclosed in either single (') or double (") quotation marks.

Wildcards

The following wildcards can be specified as part of *filename*.

- * Match zero, one or more characters.
- ? Match zero or one character.

4.16 HANDLER_ID

Description

The HANDLER_ID option specifies a value that uniquely identifies an event handler record.

If an attempt is made to *add* an event handler record with a HANDLER_ID value that matches the ID of an existing event handler record, the request will fail. All other operations will fail if the HANDLER_ID value does NOT match the ID of an existing event handler record.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-handler_id <i>id</i>			\checkmark	\checkmark	
Definition File Keyword	handler_id <i>id</i>			\checkmark	\checkmark	

Value

id is the ID of an event handler record.

The length of *id* must not exceed 32 characters.

id is case-insensitive. When an event handler is added, *id* is stored within the record exactly as specified. However, when that record later is referenced by handler ID, case is ignored. For example, if a record is added with a handler ID of Handler001, the mixed case of the ID is preserved within the record. To access the record after it's been added, a handler ID of any case (for example: handler001, hANDLEr001, or HANDler001) can be specified.

If *id* contains spaces, it must be enclosed in double (") quotation marks.

UNIX

If *id* contains spaces, it must be enclosed in either single (') or double (") quotation marks.

Wildcards

If a *-list*, *-export*, or *-delete* operation is being used for UEMLoad, wildcards can be used in *id* to select multiple event handler records:

- Asterisk (*) will match 0 or more characters.
- Question mark (?) can be used to match any single character.

4.17 HANDLER_OPTIONS

Description

The HANDLER_OPTIONS option specifies a value that is passed as a command line argument to the process that is executed on behalf of an event handler.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-handler_opts string			\checkmark	\checkmark	
Definition File Keyword	handler_opts <i>string</i>			\checkmark	\checkmark	

Value

string is a character string that is appended to the command line constructed by UEM in order to execute the event handler process.

A value of *none* can be used to remove the handler options string from an existing event definition record.

If *string* contains spaces, it must be enclosed in double (") quotation marks.

UNIX

If string contains spaces, it must be enclosed in either single (') or double (") quotation marks.

Windows

If quotes are to be passed as part of the parameter's value (for example, an argument that contains spaces is to be passed to the handler process and treated as a single argument), the required syntax depends on whether the parameter is specified from the command line or from a definition file.

From the command line, use a backslash (\) to escape the quotes that need to be preserved (for example: *-handler_options "parm1 \"parm2a parm2b\" parm3"*). From a definition file, use an extra double quote to escape the quotes (for example, *handler_opts "parm1 ""parm2a parm2b" parm2"*).

In both cases, three arguments will be passed to the event handler process. The portion of the string enclosed in double quotes (that is, *"parm2a parm2b"*) is treated as a single argument.

UNIX

If quotes are to be passed as part of the parameter's value (for example, an argument that contains spaces is to be passed to the handler process and treated as a single argument), enclose *options* in single quotes. Use a set of double quotes to enclose the quoted value.

For example, specifying *-handler_options 'parm1 "parm2a parm2b" parm3'* will cause three arguments to be passed to the process executed on behalf of the event handler. The portion of the string enclosed in double quotes (that is, *"parm2a parm2b"*) is treated as a single value.

The HANDLER_OPTIONS value is very similar to the OPTIONS value stored in an event handler record. UEM adds both as command line parameters to the command string that it builds to execute an event handler process. The difference is that the value stored in HANDLER_OPTIONS is used by every event handler referenced by an event definition.

For example, if an event definition contains a value for TRIGGERED_HANDLER_ID and EXPIRED_HANDLER_ID, the command line arguments stored in HANDLER_OPTIONS are passed to both handler processes.

On the other hand, the value stored in OPTIONS is used every time the event handler's process is executed. Keep in mind that a single event handler record can be referenced by many event definition records. Because of this one-to-many relationship, UEM adds the value stored in HANDLER_OPTIONS to the command string after the value stored in the event handler's OPTIONS. This effectively allows an event definition to change the behavior of an event handler by overriding command line parameters (assuming that the last duplicate parameter specified is the one used by the process).

Default

There is no default value for options for new event definition records.

4.18 HANDLER_TYPE

Description

The HANDLER_TYPE option provides UEM with information that it needs when building a command string in order to execute a process for the event handler.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-handler_type type			\checkmark	\checkmark	
Definition File Keyword	handler_type <i>type</i>			\checkmark	\checkmark	

Values

type is the type of information provided to UEM.

Valid values for *type* are:

• cmd

Instructs UEM to execute the command stored in the USER_COMMAND field of the event handler record.

• script

Instructs UEM to write a set of stored script statements to a temporary file, and then execute that file as a script. These script statements can be provided instream from a definition load file using a **begin_/end_script** block. The statements also can be imported from a local file, using the USER_SCRIPT option.

Default

If a type is not specified, the default is:

- **cmd**, if a USER_COMMAND is specified.
- script, if a USER_SCRIPT is specified.

4.19 HELP

Description

The HELP option displays a description of the UEMLoad command options and their required format.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	-h -?			\checkmark	\checkmark	
Command Line, Long Form	-help			\checkmark	\checkmark	
Definition File Keyword	n/a					

Value

(There are no values for the HELP option.)

4.20 INACTIVE_DATE_TIME

Description

The INACTIVE_DATE_TIME option specifies the date and time at which UEM Server will stop checking for the occurrence of the system event represented by the event definition.

If this specified date and time elapses, and no occurrence of the event has been detected, the event is set to an **expired** state.

This option also specifies the date and time by which a tracked event occurrence must complete. Any event occurrences being tracked when this date and time elapse are set to a **rejected** state.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-inact_date_time yyyy.mm.dd,hh:mm			\checkmark	\checkmark	
Definition File Keyword	inact_date_time yyyy.mm.dd,hh:mm			\checkmark	\checkmark	

Values

yyyy.mm.dd,hh:mm is the date and time - separated by a comma (,) - when the UEM Server will stop checking for the occurrence of the system event.

Either the date or time can be omitted:

- If the date is omitted, the comma must be specified to serve as a placeholder (that is: *,hh:mm*).
- If the time is omitted, a comma is not required.

Default

If INACTIVE_DATE_TIME is not used, default values are set by the UEM Server.

- When an event definition is added, the date defaults to 2038.01.16.
- If time only is omitted, a default of 23:59 is used.

When an event definition is updated, and a value for date and/or time is omitted, the existing value is preserved.

INACTIVE_DATE_TIME is ignored for all other requests.

4.21 MAXIMUM_RETURN_CODE

Description

The MAXIMUM_RETURN_CODE option specifies the highest value that a process executed on behalf of an event handler can return to be considered as having execute successfully.

UEM Server reports an execution error if the value returned by the handler process is greater than the value specified by MAXIMUM_RETURN_CODE.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-maxrc returncode			\checkmark	\checkmark	
Definition File Keyword	maxrc returncode			\checkmark	\checkmark	

Value

returncode is the highest value that a process can return to be considered as having been successful.

If MAXIMUM_RETURN_CODE is not used, a default value of 0 (zero) is set by the UEM Server.

4.22 MESSAGE_LEVEL

Description

The MESSAGE_LEVEL option specifies the level of messages that will be issued.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	-l level			\checkmark	\checkmark	
Command Line, Long Form	-level level			\checkmark	\checkmark	
Definition File Keyword	n/a					

Value

level is the level of messages to be issued.

Valid values for *level* are:

trace

Generates a text file that contains detailed program execution information. Note: **trace** is used for debugging purposes only. It should be used only when requested by Stonebranch Inc. Customer Support.

audit

Issues audit, informational, warning and error messages.

info

Issues informational, warning and error messages.

- warn Issues warning and error messages.
- error
 lssues error messages only.

[Default is info.]

4.23 MINIMUM_FILE_SIZE

Description

The MINIMUM_FILE_SIZE option specifies the smallest allowable size for a file in order for it to be considered complete by UEM Server.

Note: This option is valid only for files being monitored via EVENT_TYPE (event type = FILE).

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-min_file_size size[units]			\checkmark	\checkmark	
Definition File Keyword	min_file_size <i>size[units]</i>			\checkmark	\checkmark	

Value

size is the file size. units is the unit of storage for that size.

The valid values for *units*, and the maximum value that can be specified for *size* for that unit of storage, is:

- **b** bytes (4,294,967,295)
- **k** kilobytes (4,194,304)
- **m** megabytes (4,096)
- g gigabytes (4)

If a value for *units* is not specified, the file size is assumed to be in bytes.

If this option is not used, a default value of 0 (zero), as set by the UEM Server configuration, is used.

A value of 0 (zero) also can be used to indicate that the file can be any size.

4.24 OPTIONS

Description

The OPTIONS option specifies a value that is passed as a command line argument to the process executed for an event handler.

UEM adds this value to the command string that it builds as it prepares the event handler process for execution.

OPTIONS is very similar to the HANDLER_OPTIONS option stored in the event definition. UEM adds the parameters for both as command line parameters to the command string built in order to execute an event handler process. The difference is that the value stored in HANDLER_OPTIONS is used for every event handler referenced by an event definition. For example, if an event definition contains a value for the TRIGGERED_HANDLER_ID and EXPIRED_HANDLER_ID, then the command line arguments stored in HANDLER_OPTIONS are passed to both handler processes.

On the other hand, the value stored in OPTIONS is used every time that the event handler's process is executed. Keep in mind that a single event handler record can be referenced by many event definition records. Because of this one-to-many relationship, UEM adds the value stored HANDLER_OPTIONS to the command string after the value stored in the event handler's OPTIONS. This effectively allows an event definition to change the behavior of an event handler by overriding command line parameters (assuming that the last duplicate parameter specified is the one used by the process).

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-options string			\checkmark	\checkmark	
Definition File Keyword	options string			\checkmark	\checkmark	

Value

string is the value passed as a command line argument.

A value of *none* can be used to remove the options string from an existing event handler record.

If string contains spaces, it must be enclosed in double (") quotation marks.

UNIX

If string contains spaces, it must be enclosed either in single (') or double (") quotation marks.

Windows

If quotes are to be passed as part of the parameter's value (for example, an argument that contains spaces is to be passed to the handler process and treated as a single argument), the required syntax depends on whether the parameter is specified from the command line or from a definition file.

From the command line, use a backslash (\) to escape the quotes that need to be preserved (for example, -options "parm1 \"parm2a parm2b\" parm3").

From a definition file, use an extra double quote to escape the quotes (for example, **options** "parm1" "parm2a parm2b" parm3").

In both cases, three arguments will be passed to the event handler process. The portion of the string enclosed in double quotes (that is, "parm2a parm2b") is treated as a single argument.

UNIX

If quotes are to be passed as part of the parameter's value (for example, an argument that contains spaces is to be passed to the handler process and treated as a single argument), enclose *string* in single quotes, and use a set of double quotes to enclose the quoted value.

For example, specifying **-options** 'parm1 "parm2a parm2b" parm3' will cause three arguments to be passed to the event handler process. The portion of the string enclosed in double quotes (that is, "parm2a parm2b") is treated as a single value.

Default

There is no default value for this option for new event handler records.

4.25 REJECTED_HANDLER

Description

The REJECTED_HANDLER option specifies the event handler that UEM Server will execute for a tracked event occurrence that it is set to a **rejected** state.

The specified event handler must match the ID of an existing record in the event handler database. Execution of the event handler will fail if the UEM Server cannot find the specified handler record.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-rejected_id handlerid			\checkmark	\checkmark	
Definition File Keyword	rejected_id handlerid			\checkmark	\checkmark	

Value

handlerid is the event handler to be executed.

If *handlerid* contains spaces, it must be enclosed in double (") quotation marks.

UNIX

If handlerid contains spaces, it must be enclosed either in single (') or double (") quotation marks.

To remove the assignment of an event handler for a particular event definition, use the *-update* command operation (see ACTION) and specify a value of *none* for *handlerid*.

Default

If REJECTED_HANDLER is not used when an event definition record is added, the following default values are used:

- Windows empty string
- UNIX none

4.26 RENAME_FILE

Description

The RENAME_FILE option specifies whether or not a file that is being monitored - as specified via an EVENT_TYPE of FILE - should be renamed by UEM when the event occurrence is set to a triggered state.

Renaming a file ensures that UEM will not treat a file that it just finished tracking as a new event occurrence.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-rename_file option			\checkmark	\checkmark	
Definition File Keyword	rename_file option			\checkmark	\checkmark	

Value

option is the specification for whether or not a file should be renamed.

Valid values for option are:

- **yes** File is renamed according to the RENAME_FILE_SPECIFICATION option.
- **no** File is not renamed.

If *option* is set to **no**, in order to prevent multiple detection of the file by the UEM Server, rename the file in a script invoked by an event handler when the occurrence is triggered.

If RENAME_FILE is not used, a default value of **yes**, as set by the UEM Server configuration, is used.

4.27 RENAME_FILE_SPECIFICATION

Description

The RENAME_FILE_SPECIFICATION option specifies the file name that the UEM Server should use when both:

- An event occurrence for an event with an EVENT_TYPE of FILE is set to a triggered state.
- RENAME_FILE option is set to yes.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-rename_filespec renamefile			\checkmark	\checkmark	
Definition File Keyword	rename_filespec renamefile			\checkmark	\checkmark	

Value

renamefile is the file name to be used by the UEM Server.

Valid values for *renamefile* can include an absolute path or a path that is relative to the location of the file monitored by UEM. If no path information is provided, the monitored file simply is renamed. The renamed file will reside in the same location as the original file.

If *renamefile* contains spaces, it must be enclosed in double (") quotation marks.

UNIX

If renamefile contains spaces, it must be enclosed in either single (') or double (") quotation marks.

Variables

Variables that UEM will substitute with actual runtime values can be included as part of *renamefile*. These variables, and the values that UEM will substitute for them, are:

- \$(compname) Component name
- \$(compid) Component ID
- \$(date) Current date, in the format YYYYMMDD
- \$(time) Current time, in the format *HHMMSS*
- \$(origname) Original base file name, minus its last extension
- \$(origext) Original file extension
- **\$ (seqnum)** Sequence number that is initialized to 0 when the demand-driven UEM Server is started, and is then incremented by 1 for each file renamed.

If this option is not used, the following default value, set by the UEM Server configuration, is used:

```
$(compname).$(compid).$(date).$(seqnum)
```

4.28 TRACKING_INTERVAL

Description

The TRACKING_INTERVAL option specifies the frequency with which the UEM Server will test for the completion of a tracked event occurrence.

The test for completeness depends upon the type of event that the tracked occurrence represents. For example, an occurrence tracked for an event with an EVENT_TYPE of **FILE** is considered complete when two consecutive checks on a file's size return the same value.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-tracking_int seconds			\checkmark	\checkmark	
Definition File Keyword	tracking_int seconds			\checkmark	\checkmark	

Value

seconds is the frequency (in seconds) with which the UEM Server tests for completion of a tracked occurrence.

If TRACKING_INTERVAL is not used, a default value of *10* seconds, set by the UEM Server configuration, is used.

4.29 TRIGGERED_HANDLER_ID

Description

The TRIGGERED_HANDLER_ID option specifies the event handler that the UEM Server will execute for a tracked event occurrence that is set to a **triggered** state.

This event handler must match the ID of an existing record in the event handler database. Execution of the event handler will fail if the UEM Server cannot find the specified handler record.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-triggered_id handlerid			\checkmark	\checkmark	
Definition File Keyword	triggered_id handlerid			\checkmark	\checkmark	

Value

handlerid is the event handler to be executed.

If *handlerid* contains spaces, it must be enclosed in double (") quotation marks.

UNIX

If *handlerid* contains spaces, it must be enclosed in either single (') or double (") quotation marks.

To remove the assignment of an event handler for a particular event definition, use the *-update* command operation (see ACTION) and specify a value of *NONE* for *handlerid*.

Default

If TRIGGERED_HANDLER_ID is not used when an event definition record is added, the following default values are set by the UEM Server:

- Windows empty string
- UNIX NONE

4.30 USER_COMMAND

Description

The USER_COMAND option specifies a system command that is stored in an event handler record with a handler type of CMD. It identifies the handler process, which is executed by UEM Server on behalf of the stored event handler.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-cmd command			\checkmark	\checkmark	
Definition File Keyword	cmd <i>command</i>			\checkmark	\checkmark	

Value

command is the system command stored in an event handler record. If *command* contains spaces, it must be enclosed in double (") quotation marks.

Windows

If quotes are to be saved as part of *command*, the required syntax depends on whether the parameter is specified from the command line or from a definition file.

From the command line, use a backslash (\) to escape the quotes that need to be preserved (for example, -cmd "c:\someapp.exe \"quoted string\").

From a definition file, use an extra double quote to escape the quotes (for example, **cmd** "c:\someapp.exe ""quoted string""").

In both cases, the parameter "quoted string" will be passed to c:\someapp.exe and treated as a single command line argument.

UNIX

If command contains spaces, it must be enclosed in either single (') or double (") quotation marks.

If quotes are to be saved as part of command:

- Enclose *command* in single quotes.
- Use a set of double quotes to enclose the quoted value.

For example, specifying **-cmd '/usr/someapp "quoted string"** will save everything between the single quotes, including the spaces and double quotes, in the event handler record.

4.31 USER_FILE_ENCRYPTED

Description

The USER_FILE_ENCRYPTED option specifies a file that contains the parameters and encrypted values for the USER_ID and/or USER_PASSWORD options.

Storing these parameters and values in a file can be used in situations where it is not desirable to specify them explicitly on the command line. These parameters must be specified in their respective command line formats.

Any file specified by this USER_FILE_ENCRYPTED option must be encrypted with the Universal Encrypt utility. (For more information on Universal Encrypt, see the Universal Products Utilities 4.1.0 User Guide.

Note: This file should not be specified additionally with the USER_FILE_PLAIN option. If both USER_FILE_ENCRYPTED and USER_FILE_PLAIN specify this file, the file specified by USER_FILE_PLAIN will be used.

It is strongly recommended that any user file (including those that are encrypted) which contains sensitive data should be further protected from unauthorized access using file level security.

UEM Server uses this information to execute an event handler process in the security context of the specified user account. An event-driven UEM Server requires this information to be stored in an event handler record if the USER_SECURITY option is enabled in the UEM Server configuration. This is the only means by which an event-driven UEM Server can access this information. Because an event-driven UEM Server is started without user interaction, it cannot prompt for user account information if it is required but not provided.

To simplify database administration, the file specified in USER_FILE_ENCRYPTED is stored in the event handler record. If this file contains a user ID and password, the UEMLoad utility saves those values in the event handler's USER_ID and USER_PASSWORD fields, respectively.

However, UEM does not rely strictly on the values stored in those fields. UEM re-reads the encrypted file stored in USER_FILE_ENCRYPTED, just before executing the event handler process, in order to obtain any changes made to the account information stored in the file. This makes it possible to update account information for several event handler processes without having to change the event handler records themselves.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	-x filename					
Command Line, Long Form	-encryptedfile <i>filename</i>			\checkmark	\checkmark	
Definition File Keyword	encryptedfile filename			\checkmark	\checkmark	

Value

filename is file containing the encrypted values.

filename can contain either:

- Complete path
- Path that is relative to the directory from which the UEMLoad utility is invoked

If *filename* contains spaces, it must be enclosed in double (") quotation marks.

UNIX

If filename contains spaces, it must be enclosed in either single (') or double (") quotation marks.

4.32 USER_FILE_PLAIN

Description

The USER_FILE_PLAIN option specifies a plain text file that contains the parameters and their values for the USER_ID and/or USER_PASSWORD options.

Storing these parameters and values in a file can be used in situations where it is not desirable to specify them explicitly on the command line. These parameters must be specified in their respective command line formats.

Note: This file should not be specified additionally with the USER_FILE_ENCRYPTED option. If both USER_FILE_ENCRYPTED and USER_FILE_PLAIN specify this file, the file specified by USER_FILE_PLAIN will be used.

It is strongly recommended that any user file which contains sensitive data should be further protected from unauthorized access using file level security.

UEM Server uses this information to execute an event handler process in the security context of the specified user account. An event-driven UEM Server requires this information to be stored in an event handler record if the USER_SECURITY option is enabled in the UEM Server configuration. This is the only means by which an event-driven UEM Server can access this information. Because an event-driven UEM Server is started without user interaction, it cannot prompt for user account information if it is required but not provided.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	-f filename			\checkmark	\checkmark	
Command Line, Long Form	-file <i>filename</i>			\checkmark	\checkmark	
Definition File Keyword	file <i>filename</i>			\checkmark	\checkmark	

Value

filename is file containing the values.

filename can contain either:

- Complete path
- Path that is relative to the directory from which the UEMLoad utility is invoked

If *filename* contains spaces, it must be enclosed in double (") quotation marks.

UNIX

If filename contains spaces, it must be enclosed in either single (') or double (") quotation marks.

4.33 USER_ID

Description

The USER_ID option specifies the ID of a user account directly from the command line or definition file.

This is an alternative to specifying the ID from a file.

UEM Server uses this information to execute an event handler process in the security context of the specified user account. An event-driven UEM Server requires this information to be stored in an event handler record if the USER_SECURITY option is enabled in the UEM Server configuration. This is the only means by which an event-driven UEM Server can access this information. Because an event-driven UEM Server is started without user interaction, it cannot prompt for user account information if it is required but not provided.

Note: If UEMLoad specifies an encrypted file (via USER_FILE_ENCRYPTED), it extracts the **-userid** value from that file and stores it in the USER_ID field. However, UEMLoad also saves a reference to the encrypted file itself.

When UEM Server executes a process on behalf of the event handler, it re-extracts the **-userid** option from the file. This means that if the contents of the encrypted file change after the UEMLoad, the USER_ID value reported in a list or export may not match the actual USER_ID that UEM Server uses when it executes a secured process on behalf of that event handler.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	-u <i>userid</i>			\checkmark	\checkmark	
Command Line, Long Form	-userid userid			\checkmark	\checkmark	
Definition File Keyword	userid <i>userid</i>			\checkmark	\checkmark	

Value

userid is the ID of a user account.

Valid values for *userid* are valid user accounts that are known to the target system.

4.34 USER_PASSWORD

Description

The USER_PASSWORD option specifies the password for the user account identified by the USER_ID option.

This is an alternative to specifying the password from a plain text or encrypted user file.

UEM Server uses this information to execute an event handler process in the security context of the specified user account. An event-driven UEM Server requires this information be stored in an event handler record if the USER_SECURITY option is enabled in the UEM Server configuration. This is the only way that an event-driven UEM Server can access this information. Because an event-driven UEM Server is started without user interaction, it cannot prompt for user account information if it is required but not provided.

Note: If UEMLoad specifies an encrypted file (via USER_FILE_ENCRYPTED), it extracts the **-pwd** value from that file and stores it in the USER_PASSWORD field. However, UEMLoad also saves a reference to the encrypted file itself.

When UEM Server executes a process on behalf of the event handler, it re-extracts the **-pwd** option from the file. This means that if the contents of the encrypted file change after the UEMLoad, the stored USER_PASSWORD may not match the actual USER_PASSWORD that UEM Server uses when it executes a secured process on behalf of that event handler.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	-w password			\checkmark	\checkmark	
Command Line, Long Form	-pwd password			\checkmark	\checkmark	
Definition File Keyword	pwd <i>password</i> OR			\checkmark	\checkmark	
	password password					

Value

password is the password for the user account.

4.35 USER_SCRIPT

Description

The USER_SCRIPT option specifies a path to a text file that contains one or more script statements that UEM Server will execute on behalf of the event handler.

UEMLoad will store each of these statements in the action field of the event handler record. As UEM Server prepares to execute the handler, it will write each of these statements to a temporary script file and construct a command line to execute that file.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-script filename			\checkmark	\checkmark	
Definition File Keyword	script <i>filenam</i> e			\checkmark	\checkmark	

Value

filename is the script file containing the statements to be executed.

filename can contain either:

- Complete path
- Path that is relative to the directory from which the UEMLoad utility is invoked

If *filename* contains spaces, it must be enclosed in double (") quotation marks.

If filename contains spaces, it must be enclosed in either single (') or double (") quotation marks.

When specified from the command line, *filename* must be for that of an existing file. If a DEFINITION_FILE option is used to store the event handler record, script statements can be specified in-line.

(For information on formatting the contents of a definition file, see the Definition File Format sections in the Universal Event Monitor 4.1.0 User Guide.)

4.36 USER_SCRIPT_TYPE

Description

The USER_SCRIPT_TYPE option describes the type of statements contained in the script specified by the USER_SCRIPT option.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	n/a					
Command Line, Long Form	-script_type type			\checkmark	\checkmark	
Definition File Keyword	script_type <i>type</i>			\checkmark	\checkmark	

Value

type is the type of statements in the script specified by USER_SCRIPT.

Windows

When UEM Server executes an event handler with a HANDLER_TYPE of **script**, it writes the statements contained in the Handler Actions field of the handler record to a temporary file. The USER_SCRIPT_TYPE **type** value is used as that file's extension.

On the target system, a file association between *type* and an application responsible for opening files with that extension must be defined. While this association is not required, when the event handler record is added with UEMLoad, it must be defined prior to any attempt by UEM Server to execute the handler. Otherwise, execution of the script will fail.

UNIX

While this option can be specified from the command line, its value will be ignored when UEM Server executes the script.

Default

If this option is not used, a default value of **bat**, set by the UEM Server configuration, is used.

4.37 VERSION

Description

The VERSION option instructs the UEMLoad utility to display version and copyright information.

Usage

Specification Method	Parameter / Value	OS/400	NonStop	UNIX	Windows	z/OS
Command Line, Short Form	-V			\checkmark	\checkmark	
Command Line, Long Form	-version			\checkmark	\checkmark	
Definition File Keyword	n/a					

Value

(There are no values for this option.)

Chapter 5 Universal Event Monitor Component Definition Options

5.1 Overview

This chapter provides detailed information about the options that comprise Universal Event Monitor (UEM) component definitions.

The options are listed alphabetically, without regard to any specific operating system.

Information on how component definitions are used is documented in the Universal Event Monitor 4.1.0 User Guide.

Section 5.2 Component Definition Options Information provides a guideline for understanding the information presented for each component definition option.

5.2 Component Definition Options Information

For each component definition option, this chapter provides the following information.

Description

Describes the option and how it is used.

Usage

Provides a table of the following information:

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Component Definition Keyword	<format value=""></format>					

Method

Identifies the method used for specifying a Universal Event Monitor component definition option:

Component Definition Keyword

Syntax

Identifies the syntax of the method used to specify the option:

- Format Specific characters that identify the option.
- Value Type of value(s) to be supplied for this method.

(Operating System)

Identifies (with a \checkmark) the operating systems for which the method of specifying the option is valid:

- **O** OS/400
- T HP NonStop
- U UNIX
- W Windows
- **Z** z/OS

Values

Identifies all possible values for the specified value type.

Defaults are identified in [bracketed bold type].

5.3 Component Definition Options

Table 5.1 identifies all Universal Event Monitor component definitions.

Component	Description	Page					
AUTOMATICALLY_START	Specification for whether or nor the UEM Server starts automatically when the Universal Broker is started	175					
COMPONENT_NAME	Name by which clients know the UEM Server	176					
COMPONENT_TYPE	Type of UEM Server (demand-driven or event-driven)	177					
CONFIGURATION_FILE *	Full path name of the UEM Server configuration file	178					
RUNNING_MAXIMUM	Maximum number of UEM Servers that can run simultaneously	179					
START_COMMAND *	Full path name of the UEM Server executable file	180					
WORKING_DIRECTORY *	Full path name of the UEM Server working directory	182					
* These options are required in all component definitions.							

Table 5.1 Universal Event Monitor - Component Definition Options

5.4 AUTOMATICALLY_START

Description

The AUTOMATICALLY_START option indicates whether or nor UEM Server is started automatically when the Universal Broker is started.

Note: AUTOMATICALLY_START is optional in a component definition.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Component Definition Keyword	auto_start option			\checkmark	\checkmark	

Values

option is the specification for how the UEM Server is started.

Valid values for *option* are:

• yes

UEM Server is started automatically when the Universal Broker is started.

- Note: Select **yes** for an event-driven UEM Server. The attempt to start a UEM Server automatically will succeed only if the values for the COMPONENT_TYPE and START_COMMAND component definition options are compatible with an event-driven UEM Server.
- no

UEM Server is not started automatically when the Universal Broker is started.

Note: Select **no** for a demand-driven UEM Server and for any event-driven UEM Server that should not be started automatically.

[Default is yes.]

5.5 COMPONENT_NAME

Description

The COMPONENT_NAME option specifies the name of the UEM Server.

Component start requests refer to the UEM Server by this name.

Note: COMPONENT_NAME is optional in a component definition. If it is not specified, the file name is used as the component name.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Component Definition Keyword	component_name <i>name</i>			\checkmark	\checkmark	

Values

name is the name by which the clients know the UEM Server:

- Name of the demand-driven UEM Server is uemd.
- Name of the default event-driven UEM Server is **uems**.

5.6 COMPONENT_TYPE

Description

The COMPONENT_TYPE option identifies whether the component definition is for a demand-driven or event-driven UEM Server.

Note: COMPONENT_TYPE is optional in a component definition. If it is not specified, the component name is used.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Component Definition Keyword	component_type <i>type</i>			\checkmark	\checkmark	

Values

type is the type of component.

- For demand-driven UEM Servers, *type* is **uemd**.
- For event-driven UEM servers, *type* is **uems**.
- Note: This value is used for internal validation by the Universal Broker and should not be changed.

5.7 CONFIGURATION_FILE

Description

The CONFIGURATION_FILE option specifies the full path name of the UEM Server configuration file.

Note: CONFIGURATION_FILE is required in a component definition.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Component Definition Keyword	configuration_file filename			\checkmark	\checkmark	

Values

filename is the name of the configuration file. *filename* can be any valid file name.

Defaults

UNIX

Installation default is /etc/universal/uems.conf.

Windows

Installation default is C: \Documents and Settings\All Users\Universal\conf\uees.conf.

5.8 RUNNING_MAXIMUM

Description

The RUNNING_MAXIMUM option specifies the maximum number of UEM Servers that can run simultaneously.

If this maximum number is reached, any command received to start a UEM Server is rejected.

Note: RUNNING_MAXIMUM is optional in a component definition.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Component Definition Keyword	running_max <i>max</i>			\checkmark	\checkmark	

Values

max is the maximum number of UEM Servers that can run simultaneously.

[Default is 100.]

5.9 START_COMMAND

Description

The START_COMMAND option specifies the full path name to the UEM Server program.

START_COMMAND also specifies whether the UEM Server is to run in demand-driven mode or event-driven mode.

- For a demand-driven UEM Server (that is, a UEM Server whose COMPONENT_TYPE is set to uemd), the following parameter and value are required as part of this option: -demand yes.
- For an event-driven UEM Server, (that is, a UEM Server whose COMPONENT_TYPE is set to uems), the -demand parameter must be omitted from this option.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Component Definition Keyword	start_command <i>name</i> -demand <i>option</i>			\checkmark	\checkmark	

Values

name is the full path name of the UEM Server program.

option is the specification for whether the UEM Server is to be run in demand-driven mode or event-driven mode.

Defaults

UNIX

- For a demand-driven UEM Server: **INSTALLDIR/universal/uemsrv/bin/uemsrv -demand yes**, where **INSTALLDIR** is the primary installation directory (for example, **/opt**).
- For an event-driven UEM Server: **INSTALLDIR**/universal/uemsrv/bin/uemsrv, where **INSTALLDIR** is the primary installation directory (for example, /opt).

Windows

- For the demand-driven UEM Server: INSTALLDIR\Universal\UEMSrv\bin\uemsrv.exe
 -demand yes, where INSTALLDIR is the primary installation directory (for example, C:\Program Files).
- For the event-driven UEM Server: **INSTALLDIR\Universal\UEMSrv\bin\uemsrv.exe**, where **INSTALLDIR** is the primary installation directory (for example, C:\Program Files).

Note: These values are set during product installation and should not be changed.

5.10 WORKING_DIRECTORY

Description

The WORKING_DIRECTORY option specifies the full path name used as the working directory of UEM Server.

Note: WORKING_DIRECTORY is required in a component definition.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
Component Definition Keyword	working_directory directory			\checkmark	\checkmark	

Values

directory is the full path name of the working directory.

UNIX

By default, the value of this option is **INSTALLDIR**/uemsrv, where **INSTALLDIR** is the primary installation directory (for example, /opt/universal).

When a demand-driven UEM Server is run with the USER_SECURITY configuration option set to *yes*, the working directory is the home directory of the user account specified by the UEM Manager's command options.

The working directory for all event-driven UEM Servers and demand-driven UEM Servers run when the security configuration option is set to *no* is the one specified by this parameter.

Windows

By default, the value of this parameter is **INSTALLDIR\Universal\UEMHome**, where **INSTALLDIR** is the primary installation directory (for example, C:\Program Files). If this directory does not exist, it is created during product installation.

When a demand-driven UEM Server is run with the USER_SECURITY option set to **yes**, the actual working directory is a subdirectory of the directory specified by this WORKING_DIRECTORY option. This subdirectory's name matches the value of the user ID specified by the UEM Manager.

The working directory for all event-driven UEM Servers, and demand-driven UEM Servers run when the USER_SECURITY option is set to **no**, is the one specified by this option.

Chapter 6 Universal Event Monitor UACL Entries

6.1 Overview

This chapter provides detailed information on the Universal Access Control List (UACL) entries available for use with Universal Event Monitor.

The UACL entries are listed alphabetically, without regard to any specific operating system.

Information on how these UACL entries are used is documented in the Universal Event Monitor 4.1.0 User Guide.

Section 6.2 UACL Entries Information provides a guideline for understanding the information presented for each UACL entry.

6.2 UACL Entries Information

For each UACL entry, this chapter provides the following information.

Description

Describes the UACL entry and how it is used.

Usage

Provides a table of the following information:

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
UACL File Keyword	<type rule=""></type>					

Method

Identifies the method used for specifying a UACL entry:

UACL Flle Keyword

Syntax

Identifies the syntax of the method used for a UACL entry:

- Type Universal Products component to which the rule applies.
- Rule Client's identity, request to which the entry pertains, and security attributes that the entry enforces.

(Operating System)

Identifies (with a \checkmark) the operating systems for which the method of specifying the UACL entry is valid:

- OS/400
- HP NonStop
- UNIX
- Windows
- z/OS

Values

Identifies all possible values for the fields in a UACL entry rule.

Defaults are identified in [bracketed bold type].

6.3 UACL Entries List

Table 6.1 identifies all Universal Event Monitor UACL entries.

UACL Entry	Description	Page
ACCESS_ACL	Allows or denies access to a demand-driven Universal Event Monitor Server.	187
DATABASE_MAINTENANCE_ACL	Allows or denies a user account access to the event definition and event handler databases.	189
EVENT_HANDLER_ACL	Allows or denies a user account the authority to execute an event handler process.	190

Table 6.1 Universal Event Monitor UACL Entries

6.4 ACCESS_ACL

Description

The ACCESS_ACL option is used to allow or deny access to a demand-driven Universal Event Monitor Server. These rules are applied anytime a request to start a demand-driven Server is made, regardless of which Universal Event Monitor client application (that is, the UEMLoad utility or UEM Manager) issued the request.

Access is allowed or denied based on the following attributes:

- IP address or host name of the system on which the UEM client application is executing (host)
- ID of the user account with which a UEM Manager is executing (remote_user)
- ID of a user account, specified via the USER_ID parameter of the UEM Manager, that is defined to the system on which the UEM Server is executing (*local_user*)

UNIX

An Access ACL entry also uses the value specified by **auth** to determine whether the local user account must be authenticated in order for the UEM Server to continue.

For a detailed discussion on Universal ACLs, see Section 2.7 Universal Access Control List in the Universal Event Monitor 4.1.0 User Guide.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
UACL File Keyword	uem_access host,remote_user, local_user,access, auth			\checkmark	\checkmark	

Value

access is the specification for whether or not access is permitted.

Valid values for *access* are:

allow

Access is permitted.

deny

Access is not permitted. A message is returned to the client application (either the UEMLoad utility or UEM Manager), and the connection between the client and the Server is closed.

UNIX

auth is the specification for whether or not the local user account must be authenticated.

Valid values for auth are:

• auth

Local user account must be authenticated. The UEM Manager must provide a proper password for the account.

noauth

Local user account does not require user authentication. The UEM Manager still must supply a password to satisfy command syntax rules, but it will not be verified; any password value will suffice.

CAUTION: **noauth** should be used with care. Turning off user authentication may violate your local security policies on the UEM Server system.

6.5 DATABASE_MAINTENANCE_ACL

Description

The DATABASE_MAINTENANCE_ACL option allows or denies a user account access to the event definition and event handler databases.

Access is granted or denied based on the following attributes:

- ID of the user account executing the Universal Event Monitor Load utility (local_user)
- Type of database access requested (add,update,delete,list)

For a detailed discussion on Universal ACLs, see Section 2.7 Universal Access Control List in the Universal Event Monitor 4.1.0 User Guide.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
UACL File Keyword	uem_maintenance local_user,add,update,delete,list			\checkmark	\checkmark	

Value

Valid values for *add*, *update*, *delete*, and *list* are:

allow

Access is permitted for the specified operation for the user account identified by local_user.

• deny

Access is not permitted for the specified operation. If this operation is attempted by the user account identified by **local_user**, a message is returned to the UEMLoad utility and the connection between the client and the UEM Server is closed.

6.6 EVENT_HANDLER_ACL

Description

The EVENT_HANDLER_ACL option allows or denies a user account the authority to execute an event handler process.

Note: For a detailed discussion on Universal ACLs, see Section 2.7 Universal Access Control List in the Universal Event Monitor 4.1.0 User Guide.

Usage

Method	Syntax	OS/400	NonStop	UNIX	Windows	z/OS
UACL File Keyword	uem_handler user,access,auth			\checkmark	\checkmark	

Values

user is the name of the user account.

Windows

For a demand-driven Server, *user* is the one specified from the Universal Event Monitor Manager's command options. For an event-driven Server, the *user* checked is the one stored in the event handler record.

For either type of Server, *user* is checked only if the USER_SECURITY configuration option is not set to **none**.

access specifies the security context of the event handler processes.

Valid values for access are:

allow

Event handler processes can be run in the security context of the user account specified by *user*.

deny

Event handler processes cannot be run in the security context of the user account specified by *user*.

UNIX

An Event Handler ACL entry also uses the value specified by *auth* to determine whether the user account must be authenticated with a password before the handler process can be executed.

Valid values for auth are:

auth

- User account must be authenticated.
- For a demand-driven UEM Server, a proper password must be provided by the UEM Manager for the account.
- For an event-driven UEM Server, a valid user ID and password must be available in the stored event handler record.

noauth

The user account does not require user authentication. A password still may be necessary to satisfy command syntax rules, but it will not be verified. Any password value will suffice.

Note: **noauth** should be used with care. Turning off user authentication may violate your local security policies on the Server system.

Chapter 7 Additional Information for Universal Event Monitor

7.1 Overview

This chapter provides additional information used by or specific to Universal Event Monitor.

Table 7.1, below, identifies the type of information provided in this chapter and provides a link to each section.

Information	Description	Page
DD Statements	DD statementss used in the Universal Command Manager for z/OS Batch JCL.	193
Character Code Pages	Character code pages for use with Universal Event Monitor.	194
UTT Files	Universal Translate Table (UTT) files are used to translate between Unicode and the local single-byte code page.	196
SSL Cipher Suites	SSL cipher suites for use with Universal Event Monitor.	197
Event Definition Parameters - General	General parameters for event definitions.	198
Event Definition Parameters - Event Type FILE	Parameters that are available in event definitions for an Event Type of FILE.	200
Event Handler Parameters	Parameters for event handlers.	202

Table 7.1 Universal Event Monitor - Additional Information

7.2 DD Statements used in JCL

Table 7.2, below, describes the DD statements used in the Universal Event Monitor Manager for z/OS batch JCL.

DD name	DCB Attributes *	Mode	Description		
STEPLIB	DSORG=PO, RECFM=U	input	Universal Products load library which contains the program to execute.		
UNVCONF	DSORG=PS, RECFM=(F, FB, V, VB)	input	Universal Event Monitor Manager configuration member.		
UNVNLS	DSORG=PO, RECFM=(F, FB, V, VB)	input	Universal Products national language support library. Contains message catalogs and code page translation tables.		
SYSPRINT	DSORG=PS, RECFM=(F, FB, V, VB)	output	Standard output file for the UEM program. UEM does not write any messages to SYSPRINT.		
SYSOUT	DSORG=PS, RECFM=(F, FB, V, VB)	output	Standard error file for the UEM program. UEM writes its messages to SYSOUT.		
SYSIN	DSORG=PS, RECFM=(F, FB, V, VB)	input	Standard input file for the UEM program. UEM reads its command options from SYSIN.		
* The C runtime library determines the default DCB attributes. Refer to the IBM manual OS/390 C/C++ Programming Guide for details on default DCB attributes for stream I/O					

Table 7.2 Universal Event Monitor Manager for z/OS - Batch JCL DD Statements

7.3 Character Code Pages

Table 7.3 identifies the character code pages provided by Stonebranch Inc. for use with Universal Products on each supported operating system.

Code Page	CCSID	z/OS	UNIX	Windows	OS	/400	HP NonStop
					HFS	LIB	
IBM037	037	\checkmark			\checkmark	\checkmark	
IBM273	273	\checkmark			\checkmark	\checkmark	
IBM277	277	\checkmark			\checkmark	\checkmark	
IBM278	278	\checkmark			\checkmark	\checkmark	
IBM280	280	\checkmark			\checkmark	\checkmark	
IBM284	284	\checkmark			\checkmark	\checkmark	
IBM500	500	\checkmark			\checkmark	\checkmark	
IBM875	875	\checkmark					
IBM1047							
IBM1140	1140	\checkmark			\checkmark	\checkmark	
IBM1141	1141	\checkmark			\checkmark	\checkmark	
IBM1142	1142	\checkmark			\checkmark	\checkmark	
IBM1143	1143	\checkmark			\checkmark	\checkmark	
IBM1144	1144	\checkmark			\checkmark	\checkmark	
IBM1145	1145	\checkmark			\checkmark	\checkmark	
IBM1146	1146	\checkmark			\checkmark	\checkmark	
IBM1147	1147	\checkmark			\checkmark	\checkmark	
IBM1148	1148	\checkmark			\checkmark	\checkmark	
IBM4971	4971	\checkmark					
ISO8859-1	819		\checkmark	√	\checkmark		\checkmark
ISO8859-2	912		\checkmark	\checkmark	\checkmark		\checkmark
ISO8859-3	913		\checkmark	\checkmark	\checkmark		\checkmark
ISO8859-4	914		\checkmark	\checkmark	\checkmark		\checkmark
ISO8859-5	915		\checkmark	\checkmark	\checkmark		\checkmark
ISO8859-6	1089		\checkmark	\checkmark	\checkmark		\checkmark
ISO8859-7	813		\checkmark	√	\checkmark		\checkmark
ISO8859-8	916		\checkmark	√	\checkmark		\checkmark
ISO8859-9	920		\checkmark	√	\checkmark		\checkmark
ISO8859-10			\checkmark	√	\checkmark		\checkmark
ISO8859-13	921		\checkmark	√	\checkmark		\checkmark
ISO8859-14			\checkmark	√	\checkmark		\checkmark
ISO8859-15	923		\checkmark	√	\checkmark		\checkmark
PC437	437			\checkmark	\checkmark		

Code Page	CCSID	z/OS	UNIX	Windows	OS/400		HP NonStop
					HFS	LIB	
PC737	737			\checkmark	\checkmark		
PC775	775			\checkmark	\checkmark		
PC850	850			\checkmark	\checkmark		
PC852	852			\checkmark	\checkmark		
PC855	855			\checkmark	\checkmark		
PC857	857			\checkmark	\checkmark		
PC860	860			\checkmark	\checkmark		
PC861	861			\checkmark	\checkmark		
PC862	862			\checkmark	\checkmark		
PC863	863			\checkmark	\checkmark		
PC864	864			\checkmark	\checkmark		
PC865	865			\checkmark	\checkmark		
PC866	866			\checkmark	\checkmark		
PC869	869			\checkmark	\checkmark		
PC874	874			\checkmark	\checkmark		
WIN1250	1250			\checkmark	\checkmark		
WIN1251	1251			\checkmark	\checkmark		
WIN1252	1252			\checkmark	\checkmark		
WIN1253	1253			\checkmark	\checkmark		
WIN1254	1254			\checkmark	\checkmark		
WIN1255	1255			\checkmark	\checkmark		
WIN1256	1256			\checkmark	\checkmark		
WIN1257	1257			\checkmark	\checkmark		
WIN1258	1258			\checkmark	\checkmark		

Table 7.3 Character Code Pages

7.4 UTT Files

Table 7.4 identifies the Universal Translate Table (UTT) files that are used to translate between Unicode and the local single-byte code page.

Operating System	UTT File Location
z/OS	UTT files are located in the library allocated to the UNVNLS ddname. <i>codepage</i> is the member name of the UTT file.
UNIX	UTT files are located in the n1s subdirectory of the installation directory. <i>codepage</i> is the base file name of the UTT file. All UTT files end with an extension of . utt .
Windows	UTT files are located in the NLS subdirectory of the installation directory. <i>codepage</i> is the base file name of the UTT file. All UTT files end with an extension of . utt .

Table 7.4 UTT File Locations

7.5 SSL Cipher Suites

Table 7.5, below, identifies all of SSL cipher suites provided by Stonebranch Inc. for use with Universal Enterprise Monitor.

Cipher Suite	Description
RC4-SHA	128-bit RC4 encryption and SHA-1 message digest
RC4-MD5	128-bit RC4 encryption and MD5 message digest
AES256-SHA	256-bit AES encryption and SHA-1 message digest
AES128-SHA	128-bit AES encryption and SHA-1 message digest
DES-CBC3-SHA	128-bit Triple-DES encryption and SHA-1 message digest
DES-CBC-SHA	128-bit DES encryption and SHA-1 message digest
NULL-SHA	No encryption and SHA-1 message digest
NULL-MD5	No encryption and MD5 message digest

Table 7.5 SSL Cipher Suites

7.6 Event Definition Parameters - General

Table 7.6, below, describes the general event definition parameters.

The parameters that make up the record's key are underlined.

Parameter	Description	Remarks
Event ID	Unique identifier for the event definition.	Length of the handler ID cannot be greater than 32 characters.
		This value is case-sensitive.
Assigned UEM Component	Name of an event-driven Universal Event Monitor Server component responsible for monitoring the event.	
Enabled Flag	A <i>true / false</i> value that determines whether an event-driven UEM Server processes the event definition.	If <i>true</i> , the event is checked periodically by its assigned event-driven UEM Server to see if it should be made active or inactive.
		If <i>false</i> , the event, while still included in a UEM Server's list of assigned components, is not checked to see if it should be made active.
		[Default is <i>true</i> .]
Active Flag	A yes / no value that indicates whether UEM Server is monitoring the event.	If yes, the current date/time is greater than the defined Activation Date/Time , but less than the defined Inactivation Date/Time .
		If <i>no</i> , the current date/time is greater than the defined Inactivation Date/Time .
		This parameter is set only through UEM Server. It cannot be set using the UEMLoad utility.
		[Default is <i>no</i> .]
Event Type	System event represented by the event definition.	Value corresponds to one of the supported event types.
		(Currently, FILE is the only support event type.)
Activation Date	Date on which UEM will begin checking for	Specified using the format YYYY.MM.DD.
	the occurrence of the system event represented by the event definition.	[Default is current date.]
Activation Time	Time on the Activation Date at which UEM	Specified using the format HH:MM.
	will begin checking for the occurrence of the system event represented by the event definition.	[Default is current time.]
Inactivation	Date on which UEM will stop checking for	Specified using the format YYYY.MM.DD.
Date	the occurrence of the system event represented by the event definition.	[Default is 2038.01.16 for event definitions stored with the UEMLoad utility.
Inactivation	Time on the Inactivation Date at which	Specified using the format HH:MM.
Time	UEM will stop checking for the occurrence of the system event represented by the event definition.	[Default is 23:59.]
Inactivation Time	UEM will stop checking for the occurrence of the system event represented by the	

Parameter	Description	Remarks
Tracking Interval	Frequency with which UEM tests for the completion of an occurrence of the system event represented by the event definition.	Value is expressed in seconds. Value depends on the event type. Some system events will be considered complete as soon as their occurrence is detected by UEM. For these events, this parameter should be 0 (zero). [Default is 10.]
Triggered Event Handler ID	ID of an event handler database record whose specified actions should be taken when an event occurrence satisfies its defined completion criteria.	Value is case sensitive. Value can be blank, in which case the default value specified in the UEM Server configuration (empty string for Windows, <i>NONE</i> for UNIX) will be used.
Rejected Event Handler ID	ID of an event handler database record whose specified actions should be taken if one or more tracked event occurrences fail to complete before the event is made inactive by UEM.	Value is case sensitive. Value can be blank, in which case the default value specified in the UEM Server configuration (empty string for Windows, <i>NONE</i> for UNIX) will be used.
Expired Event Handler ID	ID of an event handler database record whose specified actions should be taken if an event is made inactive with no occurrence of the system event represented by the event definition being detected by UEM.	Value is case sensitive. Value can be blank, in which case the default value specified in the UEM Server configuration (empty string for Windows, <i>NONE</i> for UNIX) will be used.
Event Handler Options	String that contains one or more parameters that UEM adds to the command line it constructs to execute an event handler's specified command or script.	Added to the command line for every process executed for the event handlers referenced by this event definition. This includes those event handlers referenced by the Triggered Event Handler ID, Rejected Event Handler ID, and Expired Event Handler ID fields. If a value is stored in the Options field of any event handler that this event definition references, the value stored in this field is placed after the value of that field when UEM constructs the command line.
Last Update Date/Time	Date and time the event definition was created or last modified.	
Last Update User	ID of the user account that created or most recently updated the event definition.	

Table 7.6 Event Definition Parameters - General

7.7 Event Definition Parameters - Event Type FILE

Table 7.7, below, describes the parameters that are available in event definitions for an Event Type of FILE.

Parameter	Description	Remarks
File Specification	Complete path of the file to watch.	 File specification can contain wildcards: ? is available to match up to 1 character. * can be used to match 0 or more characters.
Minimum File Size	Smallest size that a file can be in order to be considered complete.	 Value of 0 indicates that a file of any size is acceptable. To specify a storage unit for this value, add either of the following after the file size: (b)ytes (k)ilobytes (m)egabytes (g)igabtyes If a storage unit is not specified, UEM assumes the file size is given in bytes.
Rename File	Indicates whether or not UEM Server will rename the file prior to executing the triggered event handler. This will prevent multiple detections of the same file.	Acceptable values are <i>yes</i> or <i>no</i> . [Default is <i>yes</i> .]

Parameter	Description	Remarks
Rename File Specification	Format used by UEM to rename a file.	Complete file name or a file mask that accepts specific well-known variables that will be substituted by UEM Server at run time. When specified, variables must be in the format \$ (var) .
		The following variables are available:
		 \$(compname) - component name \$(compid) - component ID \$(date) - current date in the format YYYYMMDD \$(time) - current time, n the format HHMMSS \$(origname) - original base file name, minus its last extension \$(origext) - original file extension \$(seqnum) - sequence number that starts at 0 when a UEM Server component is started, and is then incremented by 1 for each file renamed.
		If no path is specified, the file is simply renamed. Otherwise, the file can be renamed, moved from its original location, and placed in the path specified by this parameter.
		If no value is specified, a default value of \$(compname).\$(compid).\$(date).\$ (seqnum), specified in the UEM Server configuration, will be used.

Table 7.7 Event Definition Parameters - Event Type FILE

7.8 Event Handler Parameters

Table 7.8, below, describes the event handler parameters.

The parameters that make up the record's key are underlined.

Parameter	Description	Remarks
Encrypted File	Complete path to a file encrypted with Universal Encrypt. UEM reads the contents of this file to obtain the User ID and Password of a user account, which is then	A Password may not be necessary on UNIX, depending on the existing EVENT_HANDLER_ACL entries. Storing the path to an encrypted file allows
	used to establish a security context in which the event handler process is executed.	the file to be shared between Universal Product applications. This makes it unnecessary to update individual event handler records whenever account information is updated or security requirements change.
Handler Actions	Command or script executed by UEM Server for this handler.	For records with a Handler Type of <i>cmd</i> , this parameter contains the syntax required to execute a system command or other command line application.
		For records with a Handler Type of <i>script</i> , this parameter contains one or more system commands that are executed collectively as a batch script.
Handler ID	Unique identifier for the event handler.	Length of the handler ID cannot be greater than 32 characters.
		Value is case-sensitive.
Handler Type	Type of action that will be executed.	If the Handler Actions field contains a system command or other command line application, this field has a value of <i>cmd</i> .
		If the Handler Actions field contains a series of system commands that should be executed as a script file, this field has a value of <i>script</i> .
Last Update Date/Time	Date and time that the event handler was created or last modified.	
Last Update User	ID of the user account that created or most recently updated the event handler.	
Maximum Acceptable Return Code	Highest value that the handler process can return to still be considered as having executed successfully.	If the value returned by the action is less than or equal to the value specified by this parameter, UEM will report a successful completion of the handler process.
		If the value returned by the action is greater than the value specified by this parameter, UEM will report a failure of the handler process.

Parameter	Description	Remarks
Options	String with one or more parameters that UEM adds to the command line that it constructs in order to execute a specified command or script.	This parameter serves the same purpose as the event definition's Handler Options parameter, but differs in scope.
		An event definition's Handler Options are applied to every handler process executed on its behalf. An event definition's Handler Options may specify global handler execution options (for example, output redirection) or may customize event handler behavior for that specific event.
		An event handler's Options value, on the other hand, is applied every time the handler is executed, regardless of which event definition causes it to execute.
		When command line options are specified in the event definition (via Handler Options) and in the event handler (via Options), both are used. However, the event handler's Options value is added first.
Password	Password of the user account specified in the User ID parameter.	If the UEM Server processing this record is configured to run without security, this parameter is ignored.
		On UNIX-based systems, a UACL entry can be defined that permits handler execution for some user accounts without requiring authentication. In such a situation, this parameter is ignored.
		This parameter is encrypted prior to being stored in the database.
Script Type	Script interpreter to invoke to execute script statements contained in the Handler Actions parameter.	On UNIX-based systems, this value may be blank, in which case it will default to <i>sh</i> . A script's execution shell also can be specified as the first statement contained in the Handler Actions parameter.
		On Windows-based systems, this value will be used as a file extension for the temporary script constructed by UEM Server in order to execute the script statements specified in the Handler Actions parameter. To insure proper execution of the script, a file association should exist on the target system that specifies the application with which the script should be executed.
		This parameter is ignored if the Handler Type has a value of <i>cmd</i> .
User ID	ID of the user account in whose security context the handler actions will be run.	If the UEM Server processing this record is configured to run without security, the value in this parameter is ignored.

Table 7.8 Event Handler Parameters

Appendix A Customer Support

Stonebranch, Inc. provides customer support, via telephone and e-mail, for Universal Event Monitor and all Indesca / Infitran components.

E-MAIL

All Locations

support@stonebranch.com

Customer support contact via e-mail also can be made via the Stonebranch website: www.stonebranch.com

TELEPHONE

Customer support via telephone is available 24 hours per day, 7 days per week.

North America

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