



Opwise Universal Agent 5.2.0

Installation Requirements and Summary

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Opwise Universal Agent 5.2.0 Installation Requirements and Summary

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Opwise Universal Agent Components

Opwise Universal Agent is comprised of a suite of components that are installed as a single installation package.

There is a separate package for each of the Opwise Universal Agent supported platforms. There also are additional, separate packages for Windows and UNIX.

The following table provides links to the installation requirements and summary (including any customization information) for the packages on each platform:

Platforms	Packages
z/OS	Opwise Universal Agent 5.2.0 for z/OS
Windows	Opwise Universal Agent 5.2.0 for Microsoft Windows Universal Enterprise Controller 5.2.0 Universal Enterprise Controller Client Applications 5.2.0 Opwise Universal Agent for SOA 5.2.0
UNIX	Opwise Universal Agent 5.2.0 for UNIX Opwise Universal Agent for SOA 5.2.0
IBM i	Workload Automation 5.1.0 for IBM i
HP NonStop	Universal Command 2.1.1 for HP NonStop

For complete instructions on product installation and customization, see the [Opwise Universal Agent 5.2.0 Installation, Upgrade, and Applying Maintenance](#).

Platform Requirements

Since platform requirements may change with new releases of a product, please consult the [Platform Support for Universal Controller 6.1.x and Universal Agent 5.2.0](#) page to make sure that your platform is supported before performing an installation.

Space Requirements

Space requirements for Opwise Universal Agent are driven largely by logging. A minimum 500MB of space is recommended. Each Agent contains a Universal Broker log and an Agent log.

The Universal Broker [LOG_FILE_GENERATIONS](#) configuration option lets you specify how many log files to save in the Universal Broker log directory. The default is 5.

The Agent log rolls over at midnight (12:00 a.m.) or whenever the Agent is restarted. The [Log File Retention Period in Days](#) Opwise Controller system property lets you specify the number of days that an Agent log file (in addition to a Controller log file) is retained before it is purged. The default is 5 days.

Network Requirements

Opwise Universal Agent components run on z/OS, Windows, UNIX, IBM i, and HP NonStop operating systems. These systems must be connected with a network that supports TCP/IP. For example, the Universal Command Manager running on a z/OS system must be able to establish a TCP/IP socket connection with the Universal Command Server running on a UNIX or Windows system.

TCP/IP provides a set of commands to verify network connectivity between systems. For example, the ping command can determine if an IP connection is possible between two systems. However, the ping command may not work in all network environments. In addition, the ping command may work, but a firewall may deny all other connection attempts between the two systems. Check with your local network administrator to determine the capabilities and topology of your network.

Opwise Universal Agent offers configuration parameters that can facilitate connections through network firewalls. Due to the large variety of firewall configurations, all possibilities cannot be discussed in this document. Check with your local network administrator to determine if a firewall is between the computer systems involved.

Ports Configuration

Opwise Universal Agent is composed of several components that utilize the TCP/IP network for component communications. TCP/IP routes must be available between the distributed components and firewall rules open, if necessary. The primary components using TCP/IP are Universal Broker, Universal Managers, and Universal Automation Center Agent (UAG).

- Universal Broker executes on all servers on which workload management services are required. The Universal Broker accepts TCP socket connections on port 7887 from remote clients such as Universal Command Manager and Universal Data Mover Manager. A server running Opwise Universal Agent will need to be able to accept TCP connections on port 7887 in order to provide such services.
- Universal Manager components include Universal Command Manager, Universal Data Mover Manager, and others. Manager components initiate TCP socket connections to remote Universal Brokers. If Universal Manager services are required, the Managers will need to be able to open TCP connections to remote Universal Brokers on port 7887.
- UAG initiates a TCP socket connection to the Opwise Message Service (OMS) deployed on a remote, centrally located server. OMS accepts TCP connections on port 7878. UAG must be able to open a TCP connection to the remote OMS server on port 7878.

The port numbers above are default port numbers. They can be changed in the respective component configuration, if necessary.

Additional Requirements

In order to install any of these Opwise Universal Agent components, you must be able to write to the directory from which the installation is launched.

Installation Requirements and Summary - zOS

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- [System Requirements](#)
- [Platform Requirements](#)
- [Data Set Space Requirements](#)
- [Installation Summary](#)
 - [Customization](#)

Objective

This page provides installation requirements and summary for Opwise Universal Agent 5.2.0 on a z/OS operating system.

System Requirements

Opwise Universal Agent for z/OS requires the following software releases:

- z/OS 1.10 or above.
- SMP/E 3.5 or above.
- IBM Communication Server for z/OS 1.10 or above.
- IBM Language Environment (LE) for z/OS 1.10 or above.
- Windows workstation capable of establishing a TCP/IP network connection to the z/OS system.
- TSO user ID with an OMVS segment.
- About 1900 cylinders of DASD.
- Two available TCP/IP ports on z/OS.

All Opwise Universal Agent programs use z/OS UNIX System Services. As such, z/OS UNIX requires the user profile with which a program executes to have a properly defined OMVS segment. The OMVS segment should define a unique UID value. The HOME value must specify an existing home directory to which the user ID has read and write access.

Additionally, the group(s) that the user ID is associated with must have an OMVS segment that defines a unique GID value for the group. Refer to IBM's UNIX System Services Planning manual for additional details on defining z/OS UNIX users.

Platform Requirements

Since platform requirements may change with new releases of a product, please consult the [Platform Support for Universal Controller 6.1.x and Universal Agent 5.2.0](#) page to make sure that your platform is supported before performing an installation.

Data Set Space Requirements

As part of the Opwise Universal Agent for z/OS package installation, a number of SMP/E and non-SMP/E data sets are allocated and cataloged. The space requirements for these data sets are listed in [z/OS Installation - Data Set Inventory](#).

Installation Summary

Step 1	Download the distribution file from the Current Product Downloads page of the Stonebranch, Inc. website to your Windows workstation. The distribution file is packaged as an Express/OS Windows executable file.
Step 2	Once the download is complete, run the Windows Express/OS distribution file. The Express/OS application will start and prompt you for the information it needs to transfer the z/OS installation libraries to z/OS. Once the transfer is complete, Express/OS will prompt you to submit a z/OS batch job to unpack the libraries, which have been packaged in a TSO XMIT format. Select YES to submit the batch job.
Step 3	Once the Express/OS transfer is complete and the z/OS batch job to unpack the libraries completes, a set of Opwise Universal Agent libraries will reside on z/OS. The library names start with the high-level qualifier specified in the Express/OS application. One of these libraries end with the qualifier INSTALL. This is the INSTALL library containing the installation JCL.
Step 4	Edit the #SETUP JCL member in the INSTALL library per the comments in the member. Once the edits are complete, submit the job to create the remaining installation jobs in the INSTALL library.
Step 5	Read the #README member in the INSTALL library to understand what installation jobs to run.

Step 6	Run the appropriate installation jobs in the INSTALL library as instructed by the #README document.
Step 7	APF authorize the SUNVLOAD library.
Step 8	Define the SUNVLOAD library to RACF program control facility.
Step 9	Create the Broker started task user ID.
Step 10	Define the Broker started task to the security system.
Step 11	Optionally, define SMF exit point SYSSTC.IEFACTRT if not already defined in PARMLIB member SMSPRMxx.
Step 12	Edit the following members in the SUNVSAMP per the instructions in the JCL comments: <ul style="list-style-type: none">• UCMDPRC• UDMPRC• UQRYPRC
Step 13	Once the installation is complete, start the UBROKER STC with system command "S UBROKER".

Customization

Customization consists of editing PDS members in the Universal configuration library, UNVCONF.

Installation Requirements and Summary - Windows

- Objective
- Opwise Universal Agent
 - Windows Versions
 - Additional Requirements
 - Platform Requirements
 - Installation Account
 - Universal Broker Service
 - Spool Directory
 - UAG Crossgrade
- Universal Enterprise Controller (UEC)
 - Windows Versions
 - Additional Requirements
- Universal Enterprise Controller Client Applications
 - Windows Versions
 - Additional Requirements
 - Java Runtime Environment
- Opwise Universal Agent for SOA
 - Windows Versions
 - Additional Requirements
- Installation Summary
 - Customization

Objective

This page provides installation requirements and summary for Opwise Universal Agent 5.2.0 on a Windows operating system.

Opwise Universal Agent for Windows is comprised of one required package - Opwise Universal Agent - and three optional packages: Universal Enterprise Controller, Universal Enterprise Controller Client Applications, and Opwise Universal Agent for SOA.

Opwise Universal Agent

Windows Versions

To install Opwise Universal Agent for Windows, you must have one of the following versions of Windows:

- Windows Server 2003 SP1 and higher
- Windows Server 2003 R2
- Windows XP SP3 (for 32-bit package only)
- Windows Vista
- Windows 7
- Windows Server 2008
- Windows Server 2008 R2
- Windows Server 2012 (64-bit Windows package only)
- Windows Server 2012 R2 (64-bit Windows package only)



Note

The 64-bit Universal Agent for Windows (x64) package requires a 64-bit edition of the Windows versions listed above (except where noted).

The 32-bit Universal Agent for Windows (x86) package can be installed on any of Windows versions listed above.

Additional Requirements

- An account with administrative privileges.
- Possible reboot: a reboot is required if the Windows Installer service is not installed, a version of the Windows Installer prior to 3.1.4000.1823 is installed, or if required files are in use at the time of the installation.
- TCP/IP.
- About 325 megabytes of disk space.

Platform Requirements

Since platform requirements may change with new releases of a product, please consult the [Platform Support for Universal Controller 6.1.x and Universal Agent 5.2.0](#) page to make sure that your platform is supported before performing an installation.

Installation Account

The account used to install the package must have administrative privileges.

Universal Broker Service

The Universal Broker service runs either with an Administrative account or with the Local System account.

If you are using an Administrative account, the account must have the following privileges:

- Act as part of the operating system
- Adjust memory quotas for a process
- Bypass traverse checking
- Debug programs
- Deny access to this computer from the network
- Deny log on as batch job
- Deny log on locally
- Deny log on through Terminal Services
- Log on as a service
- Impersonate a client after authentication
- Increase scheduling priority
- Replace a process level token
- Take ownership of files and other objects

UBrokerService: The Default Universal Broker Service Account

The Opwise Universal Agent for Windows installation will create an account with the privileges listed above, if the account does not already exist. The name of this account is **UBrokerService**. A default password provided for the account can be obtained by contacting Stonebranch support. We strongly suggest that you set this password at install time via the installation dialogs or via the **BROKERPWD** command line option.



Note

If the UBrokerService account already exists, its password cannot be changed from the install.

See [Installing Opwise Universal Agent via the Graphical Interface](#) for detailed information about setting up the Universal Broker service account at install time.

Using a Windows Domain Account to Execute Universal Broker

The Universal Broker Service may be configured to execute with an existing Windows domain account, provided that account has been granted the privileges listed in this section, above, on the local system and the account has the file system permissions described in [Service Security](#).

Spool Directory

The spool directory is used to store the following types of information:

- Execution information for Opwise Universal Agent components started by Universal Broker.
- Event definitions and event handlers managed by Universal Broker and used by Universal Event Monitor.
- Results of events tracked by Universal Event Monitor.
- Redirected standard I/O files (stdin, stdout, and stderr) captured by Universal Command when run with Manager Fault Tolerance enabled.
- Configuration information for Opwise Universal Agent components, when a local Universal Broker is operating in managed mode.

The default location for the spooled standard I/O files is `.\Universal\spool\ucmdsrv`.

The default location for the other database files is `.\Universal\spool\ubroker`.

Universal Command Server

Location

The spool directory must reside on a local device. It cannot reside on any network device, including network drives that may be mapped to a local drive. By default, the spool files are located in directory `.\Universal\spool\ucmdsrv`.

Space

You must have approximately 50 megabytes of disk space for the installation.

The amount of disk space required for the spool directory depend on the following factors:

- Number of spooling user processes that will be executing simultaneously. A user process is created for each command requested by a Universal Command Manager. The default maximum number is 50.
- When a user process ends and a Manager has received all the spool files, the spool files themselves are deleted.
- Average size of the user processes standard input, output, and error files. Keep in mind that spooling is not a feature for file transfer purposes. File transfer-related processes should execute without spooling enabled.

When these numbers have been determined, the average amount of disk space is calculated with the following formula:

MAX-PROCESSES x AVERAGE-STDIO-SIZE x 2 = required disk space.

For example, if the maximum number of simultaneous user processes is estimated at 20 and the average size of processes standard I/O files is 100,000 bytes, the average amount of required disk space is 4MB (20 x 100000 x 2).

The Universal Command Server is configured with spooling disabled to prevent unintentional disk utilization. This feature can be enabled through the Universal Configuration Manager.

For more information on the Manager Fault Tolerant feature, spooling of redirected standard I/O files, and Universal Configuration Manager, see the [Opwise Universal Agent 5.2.0 User Guide](#) and [Opwise Managed File Transfer 5.2.0 User Guide](#).

Security

Universal Broker and Universal Command Server require read/write access to the spool directory. No other Opwise Universal Agent components access the spool directory directly.

UAG Cache

UAG cache is used by Universal Automation Center Agent (UAG) for storing standard I/O files.

Space

Cache files are located, by default, in directory `.\Universal\UagSrv\cache`.

Cache files are created for each job that is run by Opwise Universal Agent. They remain in the cache until they are purged by an automated purge process scheduled nightly by Opwise Controller. You can configure the number of days that files remain in the cache using the [Agent Cache Retention Period in Days](#) Opwise Controller system property.

The amount of disk space required for the cache directory depends on:

- Number of jobs you estimate will run during the cache retention period you specified.
- These files remain until they are purged by the automated cache purge process scheduled by Opwise Controller daily at midnight.
- Average size of the user processes standard output and error files.

When these numbers have been determined, the average amount of disk space is calculated with the following formula:

(RETENTION PERIOD x MAX-JOBS) x (AVERAGE-STDOUT-SIZE + AVERAGE-STDERR-SIZE) = required disk space.

For example:

If the files are purged every 7 days, and you run 1200 jobs on that agent server daily, and the average size of the STDOUT + STDERR files is 3,000 bytes, the average amount of required disk space is 25MB (7 x 1,200 x 3000).

UAG automatically redirects the standard output and standard error files to the cache directory with no required user input.

Security

Universal Automation Center Agent (UAG) requires read/write access to the UAG cache directory. No other Opwise Universal Agent components access the cache directory. No general user access is required.

UAG Crossgrade

The Universal Automation Center Agent (UAG) version provided by the Opwise Universal Agent for Windows installation replaces versions 1.7 and earlier of the Opwise Agent.

If you are upgrading from Opwise 1.7 and earlier to Opwise 5.2, you must perform a UAG crossgrade (see [Migrating an Opwise Agent to UAG for Opwise Universal Agent for Windows](#)).

Universal Enterprise Controller (UEC)

Windows Versions

- Windows XP SP3
- Windows Server 2003 SP1 and higher
- Windows Vista
- Windows 7
- Windows Server 2008
- Windows Server 2008 R2
- Windows Server 2012

Additional Requirements

- An account with administrative privileges.
- Possible reboot: a reboot is required if the Windows Installer service is not installed, a version of the Windows Installer prior to 3.1.4000.1823 is installed, or if required files are in use at the time of the installation.
- TCP/IP.
- About 35 megabytes of disk space.

Universal Enterprise Controller Client Applications

Windows Versions

- Windows XP SP3
- Windows Server 2003 SP1 and higher
- Windows Vista
- Windows 7
- Windows Server 2008
- Windows Server 2008 R2
- Windows Server 2012



Note

Itanium not supported for Windows Server 2003 and Windows Server 2008.

Additional Requirements

- For a per-machine install, Administrator access is required. For a per-user install, any account with the authority to install software can be used.
- The following conditions must be met before the UEC Client Applications can be successfully installed:
 - Account used for the installation must have write access to the desired destination folder.
 - No system policies (defined in Windows by your system administrator) may be in place that prohibit non-Administrative accounts from installing software.
- Possible reboot: a reboot is required if the Windows Installer service is not installed, a version of the Windows Installer prior to 3.1.4000.1823 is installed, or if required files are in use at the time of the installation.
- TCP/IP.
- About 5 megabytes of disk space. This value does not include space required for the Java Runtime Environment (JRE). See the JRE installation requirements, available from Sun, for more information.
- Sun Java Runtime Environment (JRE 1.5 or above).

Java Runtime Environment

To run the UEC Client Applications, you also must have the Java Runtime Environment (JRE) version 1.5 or above. You can download the latest JRE installation package directly from Sun's website, www.java.com.



A Stonebranch Tip

Changes in Sun's versioning scheme for Java has created some confusion.

With version 1.2 of the Java environment, Sun began referring to Java as Java 2. The formal name was actually Java 2 with SDK 1.2.

As of January 2008, version 1.6 is latest version of the Java environment - a newer version than the original Java 2.

Opwise Universal Agent for SOA

Windows Versions

- Windows XP SP3
- Windows Server 2003 SP1 and higher
- Windows Vista
- Windows 7
- Windows Server 2008
- Windows Server 2008 R2
- Windows Server 2012

Additional Requirements

- An account with administrative privileges.
- Possible reboot. A reboot is required if the Windows Installer service is not installed, a version of the Windows Installer prior to 3.1.4000.1283 is installed, or required files are in use at the time of the installation.
- TCP/IP.
- About 110 megabytes of disk space.
- Opwise Universal Agent 3.2.0 to 5.2.0 (32-bit packages only).



Note

These versions are enforced only when the Opwise Universal Agent for SOA package is being installed. Opwise Universal Agent for SOA already installed on Opwise Agent 5.2.0 will continue to work following an Agent upgrade to 6.2.0 or later. In other words, any Universal Agent for SOA version will work with any 32-bit Agent, 3.2.0 and later.

Installation Summary

Step 1	Download the distribution file from the the Current Product Downloads page of the Stonebranch, Inc. website.
Step 2	Log on to Windows using an account with the privileges noted above.
Step 3	Exit all running programs to reduce the likelihood of a reboot.
Step 4	Execute the installation file.
Step 5	Follow installation instructions presented by the graphical installation program.

Customization

Customization consists of starting the Universal Configuration Manager control panel applet and modifying the configuration options as required by the local environment.

Installation Requirements and Summary - UNIX

- Objective
- Opwise Universal Agent for UNIX
 - UNIX Versions
 - Additional Requirements
 - Platform Requirements
 - Directories and Files
 - UAG Crossgrade
- Opwise Universal Agent for SOA
 - UNIX Versions
 - Platform Requirements
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- Installation Summary
 - Customization

Objective

This page provides installation requirements and summary for Opwise Universal Agent 5.2.0 on a UNIX system.

Opwise Universal Agent for UNIX is comprised of one required package - Opwise Universal Agent (the Agent) - and one optional package: Opwise Universal Agent for SOA.

Opwise Universal Agent for UNIX

UNIX Versions

The following UNIX operating systems are supported:

- AIX 5.3 TL9 and above.
- HP-UX 11.11 with Minimum GOLDQPK11i_B.11.11.0612.459 Update and above.
- HP-UX 11.23 and above (HP-UX IA64 package)
- Solaris 8 and above (SPARC-based).
- Solaris 10 and above (Intel-based).
- Linux Environments with the following qualifications:
 - 2.6 kernel: x86-based systems.
 - 2.6 kernel: x86_64-based, zSeries 64-bit (S/390), and Itanium (ia64) systems.
 - RedHat Package Manager (RPM).
 (Opwise Universal Agent's native 64-bit package for x86_x64-based systems requires glibc 2.5-42 or later.)
- MP-RAS.

Additional Requirements

- Superuser (root) access.
- TCP/IP Socket implementation.
- Approximately 400 megabytes of disk space for the installation. More disk space is required for variable files, such as log files, spool files, and trace files.
- Bourne shell or compatible.

Platform Requirements

Since platform requirements may change with new releases of a product, see [Platform Support for Universal Controller 6.1.x and Universal Agent 5.2.0](#) to make sure that your platform is supported before performing an installation.

Directories and Files

All product files that are written to during product execution are stored in the `/var/opt/universal` directory by default. This section documents the estimated amount of space required on the file system for all directories (and their sub-directories), required security access, and mount requirements.

Command Reference Directory

Universal Command Server can execute commands of type **cmdref**. A command reference is a predefined command or script to which the Universal Command Manager refers by its file name.

The command reference directory is **`/var/opt/universal/cmdref`**.

Space

The amount of space required is solely dependent on the number of command reference files you define. No command reference files are included in the installation.

Security

Universal Command Server requires read access to the **cmdref** directory. The product administrator requires read/write access in order to maintain the command reference files. No general user access is required.

Log Directory

Universal Broker can be configured to write its messages to a log file.

The current log file and previous log file generations are stored in the **`/var/opt/universal/log`** directory.

Space

A log file size grows to about 150,000 bytes and is then rolled over to a generation file. Five generations of log files are saved. The oldest generation log file is deleted. The amount of space required for the five generations and the current log file is about 900,000 bytes.

Security

Universal Broker requires read/write access to the log directory and read/write access to all files in the log directory. No other Opwise Universal Agent components use the log directory at this time. No general user access is required.

Trace Directory

Universal Broker and its server components (for example, Universal Command Server) create product trace files when configured to do so. A trace file is used by Stonebranch, Inc. Customer Support to resolve product problems.

Space

Trace files can grow to significant size depending on how long the trace is active and how much work the program is doing during the tracing period. A trace file size of about 10MB is not unusual.

Trace file sizes can be limited by setting the maximum number of lines to write to a file with the `MAX_TRACE_LINES` configuration option. Once the maximum is reached, the trace file will wrap to the beginning.

Under normal operation, no space is required for trace files. Trace files are requested by Stonebranch, Inc. Customer Support only for problem resolution. When trace files are required, at least 20MB of disk space should be available.

Security

Universal Broker and the Broker components (Universal Command Server and Universal Control Server) require read/write access to the trace directory. No other Opwise Universal Agent components access the trace directory. No general user access is required.

Spool Directory

The spool directory is used to store the following types of information:

- Execution information for Opwise Universal Agent components started by Universal Broker.
- Event definitions and event handlers managed by Universal Broker and used by Universal Event Monitor.
- Results of events tracked by Universal Event Monitor.
- Redirected standard I/O files (stdin, stdout, and stderr) captured by Universal Command when run with Manager Fault Tolerance enabled.

The default location for the spooled standard I/O files and other database files is the **`/var/opt/universal/spool`** directory.

Universal Command Server

Space

Spool files are located, by default, in directory `/var/opt/universal/spool`. The location of various product files can be configured via the product configuration files.

The amount of disk space required for the spool directory depends on:

1. Number of spooling user processes that will be executing simultaneously. A user process is created for each command requested by a Universal Command Manager. The default maximum number is 50.
When a user process ends and a Manager has received all the spool files, the spool files themselves are deleted.
2. Average size of the user processes standard input, output, and error files.



A Stonebranch Tip

Keep in mind that spooling is not a feature for file transfer purposes.

File transfer-related processes should execute without spooling enabled.

When these numbers have been determined, the average amount of disk space is calculated with the following formula:

MAX-PROCESSES x AVERAGE-STDIO-SIZE x 2 = required disk space.

For example:

If the maximum number of simultaneous user processes is estimated at 20 and the average size of processes standard I/O files is 100,000 bytes, the average amount of required disk space is 4MB (20 x 100000 x 2).

The Universal Command Server is configured with spooling disabled to prevent unintentional disk utilization. The feature must be turned on through the `ALLOW_SPOOLING` configuration settings.

For more information on the Manager Fault Tolerant feature and the spooling of redirected standard I/O files, see the [Opwise Universal Agent 5.2.0 User Guide](#) and [Opwise Managed File Transfer 5.2.0 User Guide](#).

Security

Universal Broker, Universal Command Server, and Universal Event Monitor require read/write access to the spool directory. No other Opwise Universal Agent components access the spool directory. No general user access is required.

Mount

The spool directory must be mounted on a local device. It cannot be mounted on a network device, such as an NFS or SAMBA mount.

UAG Cache

UAG cache is used by Universal Automation Center Agent (UAG) for storing standard I/O files.

Space

Cache files are located, by default, in directory `/var/opt/universal/uag/cache`.

Cache files are created for each job that is run by the Agent. They remain in the cache until they are purged by an automated purge process scheduled nightly by Opwise Controller. You can configure the number of days that files remain in the cache via the Opwise Controller user interface (see the [Agent Cache Retention Period in Days](#) Opwise Controller system property).

The amount of disk space required for the cache directory depends on:

1. Number of jobs you estimate will run during the cache retention period you specified.
2. These files remain until they are purged by the automated cache purge process scheduled by the Controller daily at midnight.
3. Average size of the user processes standard output and error files.

When these numbers have been determined, the average amount of disk space is calculated with the following formula:

(RETENTION PERIOD x MAX-JOBS) x (AVERAGE-STDOUT-SIZE + AVERAGE-STDERR-SIZE) = required disk space.

For example:

If the files are purged every 7 days, and you run 1200 jobs on that agent server daily, and the average size of the STDOUT + STDERR files is

3,000 bytes, the average amount of required disk space is 25MB (7 x 1,200 x 3000).

The Universal Automation Center Agent Server automatically redirects the standard output and standard error files to the cache directory with no required user input.

Security

Universal Automation Center Agent require read/write access to the UAG cache directory. No other Opwise Universal Agent components access the cache directory. No general user access is required.

UAG Crossgrade

The Universal Automation Center Agent (UAG) provided by the Opwise Universal Agent for UNIX installation replaces previous versions (1.7 and earlier) of the Opwise Controller Agent.

If you are upgrading from Opwise 1.7 and earlier to Opwise 5.2, you must perform a UAG crossgrade (see [Migrating an Opwise Agent to UAG for Opwise Universal Agent for UNIX](#)).

Opwise Universal Agent for SOA

UNIX Versions

The following UNIX operating systems are supported:

- AIX 5.3 TL9 and above.
- Linux 2.4 kernel and greater.
 - RedHat Package Manager (RPM).
 - Intel (x86) Compatible Systems.

Platform Requirements

Since platform requirements may change with new releases of a product, see [Platform Support for Opwise Controller 5.2.0 and Universal Agent 5.2.0](#) to make sure that your platform is supported before performing an installation.

Additional Requirements

- 512MB RAM minimum, 1 GB or more preferred.
- 150 MB free disk space.
- TCP/IP socket implementation.
- Superuser (root) access.
- Bourne shell or compatible.
- Opwise Universal Agent 5.1.0.0 or later (32-bit packages only).

Installation Summary

Step 1	Download the distribution file from the Current Product Downloads page of the Stonebranch, Inc. website.
Step 2	Copy the distribution file to the UNIX system.
Step 3	Logon to the UNIX system as root or execute su (substitute user) command to root.
Step 4	Uncompress the distribution file.
Step 5	Extract the files from the uncompressed tar file.
Step 6	Run the Stonebranch, Inc.-supplied script.

Customization

Customization consists of editing one or more of the product configuration files.

Installation Requirements and Summary - IBM i

- Objective
- System Requirements
- Platform Requirements
- Libraries and Logs
 - Universal Broker Job Log
 - Command Reference Library
 - Trace File Location Library
 - Spool Library
- Installation Summary
- Customization



Currently, IBM i runs Workload Automation 5.1.0. These pages provide information for that version.

Objective

This page provides installation requirements and summary for Workload Automation 5.1.0 on an IBM i system.

System Requirements

The requirements for installation of Workload Automation for IBM i are:

- IBM i V5R4M0 or above.
- TCP/IP.
- User profile with *ALLOBJ, *SPLCTL, *JOBCTL, and *SECADM authorities.
- About 360 megabytes of disk space.
- Network-attached workstation.
- PTF SI27629 installed on V5R4 systems.

For additional information, see the documentation for APAR SE28859 and PTF SI27629 at both:

- https://www-912.ibm.com/n_dir/nas4apar.nsf/aaf5d88f9cc2ee10862571020058635c/a2b5a3b3ac874a9d862572d8003c7457?Op
- <https://www-912.ibm.com/a_dir/as4ptf.nsf/c2fd98f5d2eccb83862574ce00520341/7529dd654f63941b862572eb0058109>

The Workload Automation 5 for IBM i installation process creates a product user profile, **UNVUBR510**, that is given ***ALLOBJ** special authority. **UNVUBR510**, with ***ALLOBJ** special authority, is required to successfully complete the installation.



Note

Some organizations and companies require the removal of ***ALLOBJ** authority from non-administrative user profiles. Workload Automation may be configured to run without ***ALLOBJ** authority; however, to do so requires additional administrative overhead. The steps required to remove product ***ALLOBJ** authority are described in [Universal Broker Security](#).

The ***BASE** option contains the complete installation. This includes all of the components and utilities listed above.

Platform Requirements

Since platform requirements may change with new releases of a product, please consult the [Platform Support for Universal Controller 6.1.x and Universal Agent 5.2.0](#) page to make sure that your platform is supported before performing an installation.

Libraries and Logs

Under the IBM i native file system, Workload Automation write to product files residing in various libraries and write information to job logs.

This section specifies the following information for various libraries and logs:

- Estimated amount of space required
- Required security access

- Location of the production files

Universal Broker Job Log

Under IBM i, Universal Broker writes its messages to the **UBROKER** job log.

Space

Job log file growth is dependent on use of the Workload Automation Servers. The disposition and size of the job log depends on the job definition as well as system variables **QJOBMSGQMX** (maximum job log size) and **QJOBMSGQFL** (action when job log is full).

Security

Since Universal Broker uses a normal job log, no special security is required.

Command Reference Library

Universal Command Server can execute commands of type **cmdref**. A command reference is a predefined command or script to which the Universal Command Manager refers by its file name.

The default command reference library name is **UNVCMDFREF**. For security reasons, the name of this library can be changed only via the Universal Command Server configuration, located in the **UNVCONF** file and **UCMDS** member. The configuration file entry has precedence over the default value. If the name is changed to something other than the default or configured value, Universal Command Manager will no longer be able to read the command reference files; it will generate appropriate error messages if an attempt is made to do so.

Space

The amount of space is dependent solely on the number of command reference files defined.

Security

Universal Command Server requires read access to the **UNVCMDFREF** library files. Administrator accounts require appropriate access in order to maintain the command reference files. No general user access is required.

Trace File Location Library

Universal Broker and its server components (for example, Universal Command Server) create product trace files when configured to do so. A trace file is used by Stonebranch, Inc. Customer Support to resolve product problems.

On IBM i, Workload Automation trace files normally are written to ***CURLIB** (current library). Under Universal Broker and the associated servers, the current library is the temporary library designated at installation time (**UNVTMP510**).

Otherwise, current library is the default current library of the user.

Space

Trace files can grow to significant size, depending on how long the trace is active and how much work the program is doing during the tracing period. Due to the information associated with IBM i pointers and fact that physical database files are fixed record lengths, trace files quickly can grow very large on a system with high Universal Broker and server activity.

If the trace file size is increased beyond 500,000 records, the maximum file size must be changed or the associated job will hang. The hang results from a system generated inquiry message, which is issued when the maximum file size is exceeded. By default, trace files wrap before reaching the maximum file size, thus avoiding the system inquiry message.

The **MAX_TRACE_LINES** configuration option sets the number of records at which the trace file wrapping occurs. When the maximum size is reached, the trace file will wrap to the beginning.

No space is required under normal operation for trace files. Trace files are requested by Stonebranch, Inc. Customer Support only for problem resolution. When trace files are required, at least 40MB of disk space should be available.

Security

The **UNVUBR510** user profile requires at least ***CHANGE** authority to the **UNVTMP510** library to create and use the Universal Broker and server trace files. No general user access is required.

Spool Library

The spool library is used to store the following types of information:

- Execution information for Workload Automation components started by Universal Broker, **UBR_CMP_DB**.
- Universal Command Server status, **SRV_CMP_DB**.
- Redirected standard I/O files (stdin, stdout, and stderr) captured by Universal Command when run with manager fault tolerance enabled.

Spool files are stored in the **UNVSPL510** library.

Space

The spool files are located in the **UNVSPL510** library. The amount of disk space required for the spool directory depends on these factors:

1. Number of spooling user processes that will be executing simultaneously.
A user process is created for each command requested by a Universal Command Manager. The default maximum number is 50. Once a user process ends and a Manager has received all the spool files, the spool files themselves are deleted.
2. Average number of records of the user processes for standard input, output, and error files.
Each record is 32764 bytes in length. Keep in mind that spooling is not intended as a feature for file transfer purposes. File transfer related processes should execute without spooling enabled.

Once these numbers are determined, the average amount of disk space is calculated with the following formula:

MAX-PROCESSES x AVERAGE NUMBER-OF-RECORDS x 32764 = required disk space.

As an example, if the maximum number simultaneous user processes is estimated at 20 and the average number of records in files is 1,000 bytes, the average amount of required disk space is 655MB (20 x 1000 x 32764).

The Universal Command Server is configured with spooling disabled to prevent unintentional disk utilization. The feature must be turned on through the **ALLOW_SPOOLING** configuration settings.

Further details on the Manager Fault Tolerant feature can be found in the [Opwise Universal Agent 5.2.0 Reference Guide](#); further details on the spooling of redirected standard I/O files can be found in the [Opwise Universal Agent 5.2.0 User Guide](#).

Security

The **UNVUBR510** user profile requires at least ***CHANGE** authority to the **UNVSPL510** library to create and use the spool files. No general user access is required.

No other Workload Automation 5 for IBM i components access the spool library.

Installation Summary



Warning

This installation procedure is intended only for default installations into simple environments. Installing into high availability environments may require a customized installation. For customized installation, parallel installation or multiple system roll out see the Installation Guide for IBM i.

Step 1	Download the distribution file from the Current Product Downloads page of the Stonebranch, Inc. website to a computer running a supported version of Windows or UNIX.
Step 2	Extract the Licensed Program Save File from the distribution file.
Step 3	If transferring the installation file to the native, QSYS file system, create a save file, UNV510, on the target IBM I system in library QGPL. This step is not necessary if transferring the file to the IFS.
Step 4	FTP the Licensed Program Save File to either the save file created in step 1 or to /QSYS.LIB/QGPL.LIB/UNV510.SAVF.
Step 5	Execute the following command to install Workload Automation 5 for IBM i to the default libraries: <div style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <pre>RSTLICPGM LICPGM(0UNV510) DEV(*SAVF) SAVF(QGPL/UNV510)</pre> </div>

Step 6	Verify the correctness of the install by executing the following command: <pre>CHKPRDOPT OUNV5120</pre>
Step 7	Optionally, rename the UNVUBR510 subsystem to UBROKER for consistent operation across future installations.

Customization

Customization consists of editing configuration members in the UNVPRD510/UNVCONF source file.

Installation Requirements and Summary - HP NonStop

- Objective
- System Requirements
- Platform Requirements
- \$SYSTEM Volume
 - Log Directory
 - Trace Directory
- Installation Summary
 - Customization



Currently, HP NonStop runs Universal Command 2.1.1. These pages provide information for that version.

Objective

This page provides installation requirements and summary for Universal Command 2.1.1 on an HP NonStop system. (All Opwise Universal Agent components for HP NonStop are included as part of Universal Command.)

System Requirements

- HP NonStop system:
 - HP NSK S-Series server (running the G06.13 or greater version of the OS).
 - HP Integrity (running the H06 OS).
- Open System Services (OSS) configured and running. The TACL command TESTOSS can be used to check the OSS configuration on the HP NonStop.
- TACL shell.
- Open System Services Local Services (OSSLS).
- TCP/IP Socket implementation.
- One available TCP/IP port.
- About 20 megabytes of disk space. More disk space is required for variable files, such as, log files and trace files.
- Super.super access.



Note

In order to install Universal Command 2.1.1, you must be able to write to the directory from which the installation is launched.

Platform Requirements

Since platform requirements may change with new releases of a product, please consult the [Platform Support for Universal Controller 6.1.x and Universal Agent 5.2.0](#) page to make sure that your platform is supported before performing an installation.

\$SYSTEM Volume

All product files that are written to during product execution are stored in the **\$SYSTEM** volume. The following sections describe the space and security requirements for all of the subdirectories.

Log Directory

Universal Broker can be configured to write its messages to a log file. The current log file and previous log file generations are stored in the **\$SYSTEM.UNVLOG** subvolume.

Space

A log file size grows to about 150,000 bytes and is then rolled over to a generation file. Five generations of log files are saved. The oldest generation log file is deleted. The amount of space required for the five generations and the current log file is about 900,000 bytes.

Security

Universal Broker requires read/write access to the log subvolume and read/write access to all files in the log subvolume. No other Universal Products use the log subvolume at this time. No general user access is required.

Trace Directory

Universal Broker and its server components (for example, Universal Command Server) create product trace files when configured to do so. A trace file is used by Stonebranch, Inc. Customer Support to resolve product problems. The trace files are stored in the **\$SYSTEM.UNVTRACE** subvolume.

Space

Trace files can grow to significant size depending on how long the trace is active and how much work the program is doing during the tracing period. A trace file size of about 10MB is not unusual.

No space is required under normal operation for trace files. Trace files are requested by Stonebranch, Inc. Customer Support only for problem resolution. When trace files are required, at least 20MB of disk space should be available.

Security

Universal Broker and the Broker components (Universal Command Server and Universal Control Server) require read/write access to the trace subvolume. No other Universal Products access the trace subvolume. No general user access is required.

Installation Summary

Step 1	Download the distribution file from the Current Product Downloads page of the Stonebranch, Inc. website.
Step 2	Extract the HP NonStop installation files from the windows self-extracting executable.
Step 3	Transfer the extracted files to the HP NonStop Guardian environment using ftp.
Step 4	Logon to the Guardian environment of the HP NonStop system as super.super.
Step 5	Alter the file code of the installation script and set its file code to 180.
Step 6	Convert the installation script to a Guardian EDIT style file.
Step 7	Run the installation obey script.

Customization

Customization consists of editing one or more of the product configuration files.