

# **Opswise Automation Center 5.1.1**

# **Security**

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# **Security**

## **Opswise Automation Center Security**





**LDAP Security** 

The information on these pages also is located in the Opswise Automation Center 5.1.1 Security.pdf.

## **Security Overview**

## **Opswise Automation Center Security**

Setting up Opswise Automation Center security involves the following steps:

- · Creating users and assigning them passwords.
- Creating groups of users.
- Assigning permissions (access to Opswise records) to users and groups.
  Assigning roles (permission to perform administrative functions) to users and groups.
- Creating credentials that allow Opswise to log in to remote machines and execute jobs.
- Setting up Opswise Automation Center to use LDAP authentication.

## **Users and Groups**

- · Default Users and Groups
- Adding Users
  - User Definition Screen Field Descriptions
- Adding Groups
  - Field Descriptions
- Assigning Users to Groups

## **Default Users and Groups**

The default user, ops.admin, has full permission on all system features.

Two default user groups also are provided:

- Administrator Group has access to everything within Opswise Automation Center.
- Everything Group has access to everything except user and group administration.

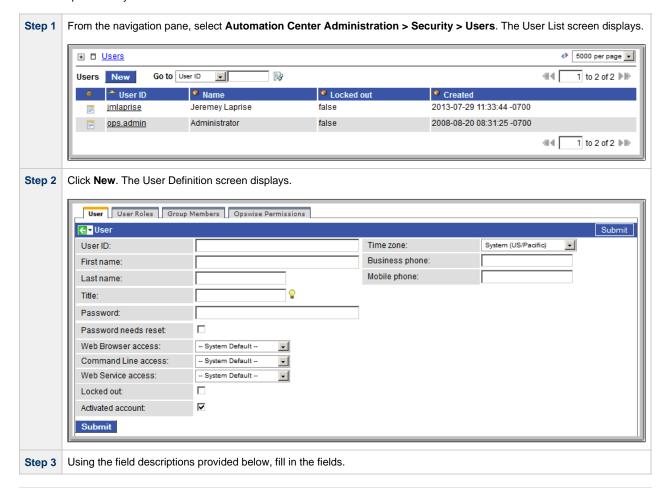
## **Adding Users**



#### Note

You must have administrative privileges to add users.

By default, a new user has no permissions. Until permissions are granted, a user can log into Opswise and view options in the navigation pane, but cannot perform any tasks.



Step 4	Right-click on the title bar to save the new user record.
Step 5	Optionally, assign one or more roles to the group, assign the user to a group, or assign permissions to this user.
Step 6	Click <b>Submit</b> to save the new user record.

## **User Definition Screen Field Descriptions**

Field Name	Description
User ID	Log in ID for this user.
Time zone	Time zone of this user. When this user logs in, all scheduling times will be shown in the user's time zone, unless the trigger specifies a different time zone.
First name	User's first name.
Business phone	User's business phone number.
Last name	User's last name.
Mobile phone	User's mobile phone number.
Title	User's title.
Password	User's password.
Password needs reset	If enabled, the user will be prompted to reset the password at first login.
Web Browser access	Specifies whether or not the user can log in to the Opswise Automation Center user interface. Options:  • System Default - User restriction for logging in to the Opswise Automation Center user interface is based on the current system default value of the System Default Web Browser Access Opswise system property.  • Yes - User is not restricted from logging in to the Opswise Automation Center user interface.  • No - User is restricted from logging in to the Opswise Automation Center user interface.
Command Line access	Specifies whether or not the user can log in to the Opswise Command Line Interface (CLI). Options:  System Default - User restriction for logging in to the CLI is based on the current system default value of the System Default Command Line Access Opswise system property. Yes - User is not restricted from logging in to the CLI. No - User is restricted from logging in to the CLI.
Web Service access	Specifies whether or not the user can log in to the Opswise RESTful Web Services API. Options:  System Default - User restriction for logging in to the Opswise Web Services is based on the current system default value of the System Default Web Service Access Opswise system property. Yes - User is not restricted from logging in to the Opswise Web Services. No - User is restricted from logging in to the Opswise Web Services.
Locked out	If enabled, locks out the user. This field is enabled automatically if the maximum number of successive failed login attempts has been reached by the user.
Activated account	If enabled, the user ID is active and the user can log in. If disabled, the user is permanently deactivated; it will not appear in user lists and cannot be used for access to Opswise.
Submit button	Submits the new record to the database.
Update button	Saves updates to the record.
Delete button	Deletes the record from the database.
User Roles tab	Allows you to assign roles to this user.
Group Members tab	Allows you to assign this user to one or more groups.

Opswise Permissions tab

Allows you to assign permissions to this user.

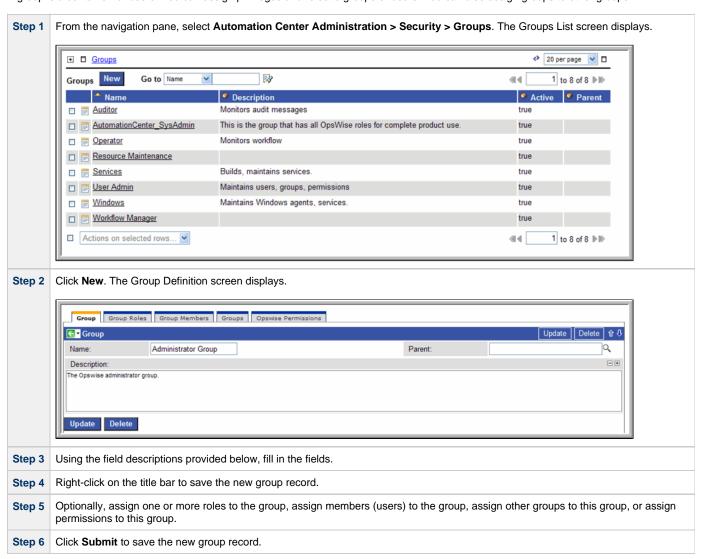
## **Adding Groups**



#### Note

You must have administrative privileges to add groups.

A group is a container for users. You can assign privileges and roles to groups or users. You can also assign groups to other groups.



#### **Field Descriptions**

Field Name	Description
Name	Name of this group.
Parent	Name of this group's parent group, if any.
Description	Description of this group.
Submit button	Submits the new record to the database.
Update button	Saves updates to the record.

Delete button	Deletes the record from the database.
Group Roles tab	Allows you to assign roles to this group.
Group Members tab	Allows you to assign users to this group.
Groups tab	Allows you to assign other groups to this group.
Opswise Permissions tab	Allows you to assign permissions to this group.

## **Assigning Users to Groups**

You can assign users to groups from a User record or from a Group record.

Step 1	Open the User or Group record.
Step 2	Click the <b>Group Members</b> tab. This tab allows you to assign a user to one or more groups or vice versa. You can also add a new user or group record using this procedure.
Step 3	To add a new user or group:
	<ol> <li>Click New. A new user or new group screen displays.</li> <li>Fill in the field using the field descriptions for groups or users as guidance.</li> <li>Click Submit to save the new record. The record is added and assigned, and you are returned to the Group Members tab.</li> </ol>
Step 4	To add an existing record to this user or group:
	<ol> <li>Click the Edit button. The Edit Members screen displays.</li> <li>To add a user to this group or add a group to this user, click on the record in the Collection list and click Add. To remove a record, click on the record list and click Remove.</li> <li>Click Save to save your choices.</li> </ol>

## **Roles and Permissions**

- · Assigning Roles to Users or Groups
  - Description of Roles
- · Assigning Permissions to Users or Groups
- Types of Permissions
  - General Permissions Field Descriptions
  - Agent Permissions
  - Application Permissions
  - Calendar Permissions
  - Credential Permissions
  - Script Permissions
  - Task Permissions
  - Task Instance Permissions
  - Trigger Permissions
- Exporting Opswise Permissions for a Group

### **Assigning Roles to Users or Groups**

Roles control user access to administrative functions within Opswise. These functions include:

- · Setting up security.
- Creating reports, filters, and gauges.
- Creating agent clusters.
- Creating and promoting bundles of records.

Each role is a predefined collection of administrative functions (see Description of Roles, below). By assigning a role to a user or group, you automatically give that user or group all functions associated with that role.



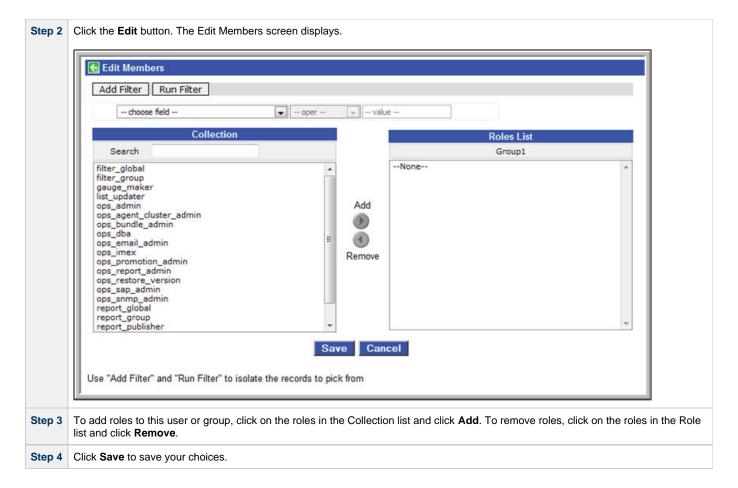
#### Note

You cannot add new roles to Opswise; you must assign administrative functions to groups or users using the predefined roles.

To assign roles to a user or group:

Step

From a User or Group screen, click the User Roles or Group Roles tab.



## **Description of Roles**

The following table summarizes the roles available in Opswise.

Role Name	Description	Contains Roles
filter_global	Can create global filters.	
filter_group	Can create filters that belong to a group of which this user is a member.	
gauge_maker	Can create gauges.	
list_updater	Can use Update Entire List and Update Selected menu options on lists.	
ops_admin	The Opswise administrator role, which has permission on all Opswise features. The easiest way to grant Administration privileges to a user is to add the user to the Administrator Group.	<ul> <li>filter_global</li> <li>filter_group</li> <li>list_updater</li> <li>ops_agent_cluster_admin</li> <li>ops_bundle_admin</li> <li>ops_dba</li> <li>ops_email_admin</li> <li>ops_imex</li> <li>ops_promotion_admin</li> <li>ops_report_admin</li> <li>ops_restore_version</li> <li>ops_sap_admin</li> <li>ops_snmp_admin</li> <li>user_admin</li> </ul>
ops_agent_cluster_admin	Can create, update, and delete agent clusters.	

ops_bundle_admin	<ul> <li>Can create, read, update, and delete Bundles.</li> <li>Can view Promotion Targets, including agent mappings.</li> <li>Can view Promotion History.</li> <li>Can view a record's list of bundles.</li> <li>Can add a record to a bundle.</li> <li>Can create bundles by date.</li> <li>Can generate a Bundle Report.</li> </ul>	
ops_dba	Can create, update, delete database connections.	
ops_email_admin	Can create, update, delete email connections.	
ops_imex	Can import/export records.	
ops_promotion_admin  ops_report_admin	<ul> <li>Can create, read, update, and delete Promotion Targets, including agent mappings.</li> <li>Can view Bundles.</li> <li>Can refresh Target Agents.</li> <li>Can promote records.</li> <li>Can promote Bundles.</li> <li>Can generate a Bundle report.</li> <li>Can accept bundles being promoted to a target server. (The "Accept Bundle" command is executed on the target server automatically as part of the "Promote" and "Promote Bundle" commands and does not involve user interaction.)</li> </ul> Can create, update, and delete reports.	• gouge maker
		<ul> <li>gauge_maker</li> <li>report_global</li> <li>report_group</li> <li>report_publisher</li> <li>report_scheduler</li> </ul>
ops_restore_version	Can restore old versions of records.	
ops_sap_admin	Can create, update, and delete SAP Connections.	
ops_snmp_admin	Can create, update, and delete SNMP notifications.	
report_global	Can create global reports.	
report_group	Can create reports that belong to a group to which I am a member.	
report_publisher	Can publish reports.	
report_scheduler	Can schedule reports.	
user_admin	Can add, update, and delete users and groups.	

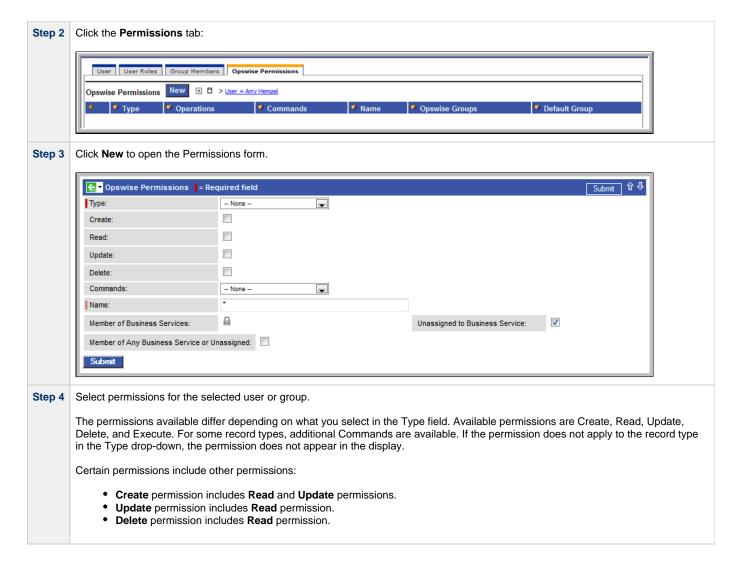
## **Assigning Permissions to Users or Groups**

Permissions control user access to Opswise records and the types of actions can be taken on the records. Each permission record specifies a record type, such as task or trigger, and the type of action can be taken on that record type, such as "create" or "delete."

You can further narrow down which records each permission applies to by specifying either name parameters or Business Services. For example, a given permission might apply only to tasks whose name begins with "SF." Or, a permission might apply only to tasks that have been assigned to a specific Business Service or to tasks that do not belong to any Business Services. See General Permissions Field Descriptions, below, for more details.

To add permissions to a user or group:

**Step 1** Open the user or group to which you want to add permission.



## **Types of Permissions**

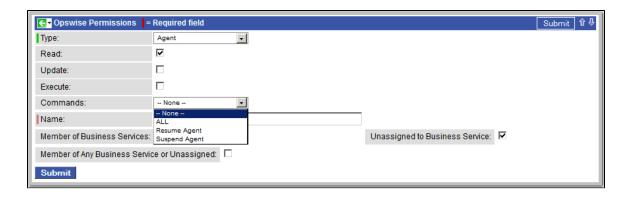
This section identifies the different types of permissions that you can add to a user or group.

### **General Permissions Field Descriptions**

The following fields of information display on the Permissions screen for all Permission types:

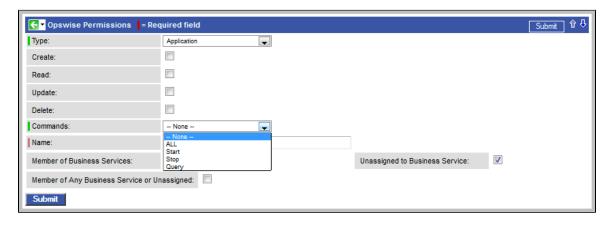
Field Name	Description
Name	Applies this permission to records whose name matches the string specified here. Wildcards are supported.
Member of Business Services	Applies this permission to records that are members of the selected Business Service(s). Click the lock icon to unlock the field and select Business Services.
Unassigned to Business Service	Applies this permission to records that do not belong to any Business Service. If this option is enabled, the user / user group will have the defined permissions on all records that do not belong to any Business Service.
Member of Any Business Service or Unassigned	Applies this permission both to records that belong to any Business Service and to records that do not belong to any Business Service.

### **Agent Permissions**



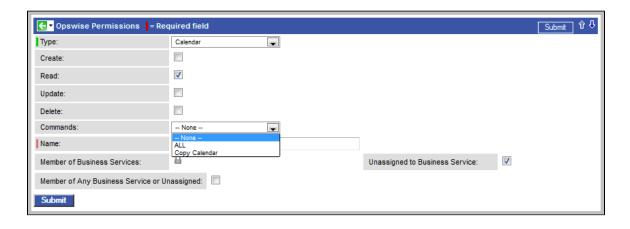
Options	Description
Read	Grants permission to view an agent definition. All users can view configured agents in Opswise, so the <b>Read</b> check box always is checked.
Update	Grants permission to update an agent definition. (Only certain fields can be updated.)
Execute	Grants permission to execute a task on an agent.
Commands	<ul> <li>ALL: Grants permission to suspend and resume agents.</li> <li>Resume Agent: Grants permission to resume the ability of a suspended agent to run tasks.</li> <li>Suspend Agent: Grants permission to suspend the ability of an agent to run tasks.</li> </ul>

## **Application Permissions**



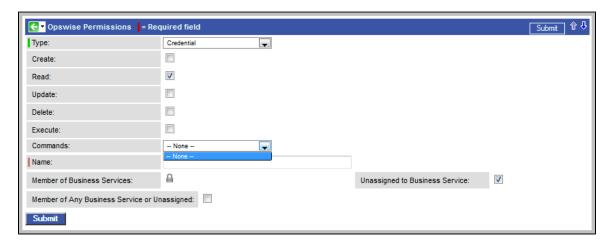
Options	Description
Create	Grants permission to create a new application.
Read	Grants permission to read an application.
Update	Grants permission to update an application.
Delete	Grants permission to delete an application.
Commands	ALL: Grants permission to execute a Start, Stop, and Query from the Application resource screen.     Start: Grants permission to execute a Start from the Application resource screen.     Stop: Grants permission to execute a Stop from the Application resource screen.     Query: Grants permission to execute a Query from the Application resource screen.

#### **Calendar Permissions**



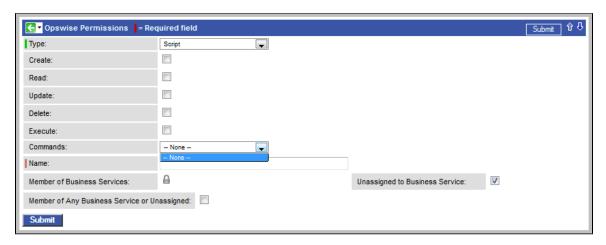
Options	Description
Create	Grants permission to create a new calendar.
Read	Grants permission to read a calendar. All users can view Calendars in Opswise, so the <b>Read</b> check box always appears checked.
Update	Grants permission to update a calendar.
Delete	Grants permission to delete a calendar.
Commands	<ul> <li>ALL: Grants permission to copy a calendar.</li> <li>Copy Calendar: Grants permission to copy a calendar.</li> </ul>

#### **Credential Permissions**



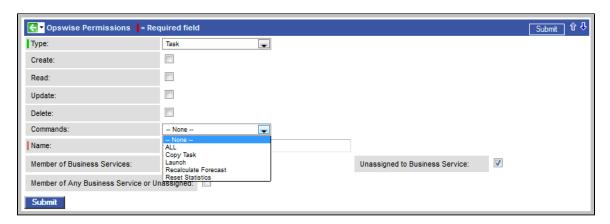
Options	Description
Create	Grants permission to create a new credential.
Read	Grants permission to read a credential. All users can view Credentials in Opswise, so the <b>Read</b> check box always appears checked.
Update	Grants permission to update a credential.
Delete	Grants permission to delete a credential.
Execute	Grants permission to execute a task that requires a credential.
Commands	n/a

## **Script Permissions**



Options	Description
Create	Grants permission to create a new script.
Read	Grants permission to read a script.
Update	Grants permission to update a script.
Delete	Grants permission to delete a script.
Execute	Grants permission to execute a task containing a script.
Commands	n/a

#### **Task Permissions**

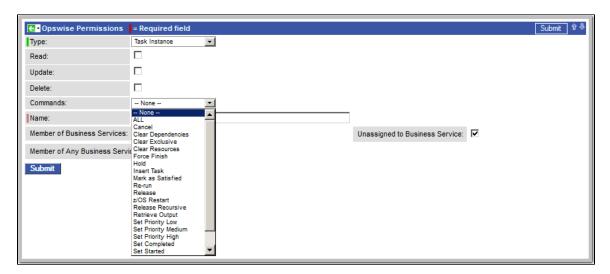


Options	Description
Create	Grants permission to create a new task.
Read	Grants permission to read a task.
Update	Grants permission to update a task.
Delete	Grants permission to delete a task.

#### Commands

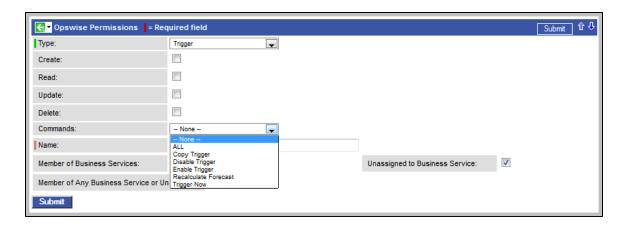
- ALL: Grants permission to issue any command.
- Copy Task: Grants permission to copy a task.
- Launch: Grants permission to launch a task.
- Recalculate Forecast: Grants permission to recalculate a forecast.
- Reset Statistics: Grants permission to reset statistics.

## **Task Instance Permissions**



Options	Description
Create	Task instances are created automatically when the task launches, so the <b>Create</b> permission does not appear.
Read	Grants permission to read a task instance
Update	Grants permission to update certain fields on a task instance.
Delete	Grants permission to delete a task instance.
Commands	For command descriptions, see Manually Running and Controlling Tasks.
	<ul> <li>ALL: Grants permission to issue any command.</li> <li>Cancel: Grants permission to cancel a task instance.</li> <li>Clear Dependencies: Grants permission to clear all dependencies on a task instance.</li> <li>Clear Exclusive: Grants permission to clear all mutual exclusive dependencies from a task instance.</li> <li>Clear Resources: Grants permission to clear all resource dependencies of a task instance.</li> <li>Force Finish: Grants permission to force finish a task instance.</li> <li>Hold: Grants permission to put a task instance on hold.</li> <li>Insert Task: Grants permission to insert a task on the workflow monitor of a workflow task instance.</li> <li>Mark as Satisfied: Can mark a dependency as satisfied.</li> <li>Re-run: Grants permission to re-run a task instance.</li> <li>Release: Grants permission to release a task instance from hold.</li> <li>z/OS Restart: Grants permission to restart a z/OS task from a specific step.</li> <li>Release Recursive: Grants permission to release a workflow and all its tasks from hold.</li> <li>Retrieve Output: Grants permission to execute the Retrieve Output button.</li> <li>Set Priority Low: Grants permission to change the priority of a task to Low.</li> <li>Set Priority Medium: Grants permission to change the priority of a task to Medium.</li> <li>Set Priority High: Grants permission to change the priority of a task to High.</li> <li>Set Completed: Grants permission to set a Manual task instance status to completed.</li> <li>Set Started: Grants permission to set a Manual task instance status to a new started time.</li> <li>Skip: Grants permission to skip a task instance.</li> <li>Unskip: Grants permission to unskip a task instance selected to be skipped.</li> </ul>

## **Trigger Permissions**



Options	Description
Create	Grants permission to create a trigger.
Read	Grants permission to read a trigger.
Update	Grants permission to update a trigger.
Delete	Grants permission to delete a trigger.
Commands	<ul> <li>ALL: Grants permission to do all listed below.</li> <li>Copy Trigger: Grants permission to copy a trigger.</li> <li>Disable Trigger: Grants permission to disable a trigger.</li> <li>Enable Trigger: Grants permission to enable a trigger.</li> <li>Recalculate Forecast: Grants permission to recalculate a forecast.</li> <li>Trigger Now: Grants permission to trigger (launch) a task.</li> </ul>

## **Exporting Opswise Permissions for a Group**

Opswise lets you export Opswise security groups and their Opswise permissions, which then can be imported into another system. Only the permissions listed under the Opswise Permissions tab for the groups will be exported.



To export or import the "Opswise Permissions For Group" XML, you must have both the ops\_imex and ops\_admin roles.

If the security groups do not exist on the import system, they (and their Opswise Permissions) will be created on the import system.

If the security groups do exist on the import system, only the description of the security groups and the permissions under their "Opswise Permissions" tabs will be replaced with those from the imported XML.

#### **Credentials**

- Overview
- Defining Credentials
- Credentials Definition Field Descriptions

#### Overview

Credentials are the user ID and password under which an Agent runs tasks on the machine where the Agent resides.

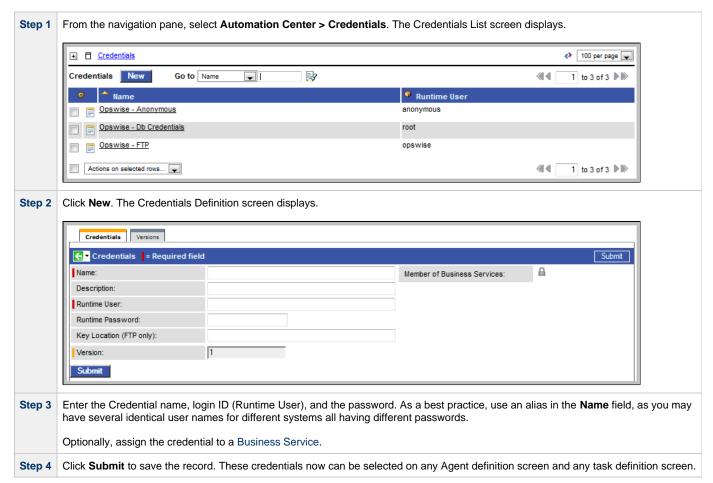
Agent credentials are defined during installation, but via the user interface, you also can define credentials and assign them to any task or agent.

When prompted for credentials, the Agent looks in the following locations, in this order, for the ID and password:

- 1. If the task provides credentials, the Agent uses those credentials.
- 2. If the task does not provide credentials, the Agent uses the credentials in its Agent resource definition.
- 3. If the Agent resource definition does not provide credentials, the Agent uses the credentials defined at installation.

For File Transfer tasks, the Agent may need additional credentials for logging on to the FTP server.

## **Defining Credentials**



## **Credentials Definition Field Descriptions**

Field Name	Description
Name	Required. Name for this credential.
Member of Business Services	User-defined. Allows you to select one or more Business Services that this record definition belongs to. Click the lock icon to unlock the field and select Business Services.
Description	Description for this record.
Runtime User	Required. Runtime user ID under which the job will be run.
Runtime Password	Runtime user's password.
Key Location (FTP only)	Using SFTP requires that you supply a valid credential that specifies the location of the SSL Private key on your agent. This field provides the location, which must exist on the agent where you intend to run the SFTP task. Opswise does not currently support password authentication for SFTP Transfer.  For File Transfer over SSL, make sure you have your private/public keys properly set up and working before you configure Opswise to use it. For example, to validate the keys, log into your destination server from your agent server using ssh.
Version	System-supplied. The version number of the current record, which is incremented by Opswise every time a user updates a record. Click on the Versions tab to view previous versions. For details, see Record Versioning.
<b>Versions</b> tab	Stores copies of all previous versions of the current record. See Record Versioning.

## **LDAP Security**

- LDAP Security
- Credentials for Running Tasks
- User Login Authentication
- Additional LDAP Properties

## **LDAP Security**

You can set up Opswise to use LDAP authentication both for running tasks on agents and for user logins. These instructions assume you have a working knowledge of LDAP security.

## **Credentials for Running Tasks**

To use LDAP authentication for Opswise user credentials:

UNIX	Set up your PAM configuration to use the PAM LDAP module. Depending on your LDAP version, some other configuration steps may be required. Once PAM is configured, tasks specifying credentials will authenticate over LDAP transparently.
Windows	No set-up steps are required. When you specify credentials for a task, use "DOMAIN\user" as the user name

## **User Login Authentication**

For both the UNIX and Windows operating systems, you must configure Opswise LDAP properties to enable the LDAP bridge.

From the navigation pane, select Automation Center Administration > Configuration > LDAP Properties.

Using the field descriptions provided on the screen, complete the required fields. LDAP Properties Please edit your changes and press save Connection Setup (required fields) Name (or IP address in dotted format) of the LDAP server, together with the TCP port designation. Generally, port 389 is the non SSL enabled port, whereas with SSL enabled, its usually port 636. For example: Idap://ldap.stonebranch.com/389/ or Idaps://192.202.185.90/636/. To enable SSL connection, you will have to configure Automation Center with a X.509 CA certificate in the The Distinguished Name (DN) of an account that will be used for initial access to LDAP directory. For example, a possible DN string for user 'joe' could be: cn=joe,dc=stonebranch,dc=com The password associated with the initial DN that will be used for initial access to LDAP directory Should LDAP be used for password authentication LDAP Mapping Distinguished name (DN) of an entry point in the directory. This DN identifies the starting point of the search for user records. If no base DN is specified, the search starts at the root of the directory tree. For example: dc=stonebranch,dc=com. This is a required value The LDAP attribute used to query for users. For example: on or sAMAccountName for Microsoft Active Directory. You can only specify one attribute. This is a required value. Search filter to apply to entries within the specified scope of the search. For example: objectClass=person. If no filter is specified, the server uses the filter (objectClass=\*). List of target OU's within the base DN directory to filter for user records. To specify more than one OU, use commas to separate the entries. For example, OU=Employees, OU=Students, OU=Other. To specify a multi-level OU, you can use a semi-colon. For example, OU=Users, OU=Employees; OU=Users, OU=Students or if only a single multi-level OU, OU=Users, OU=Employees;. If none are specified, the entire sub-tree from the base DN will be iterated. Advanced Settings The number of seconds before a timeout will occur when connecting to an LDAP server Search filter to apply to entries within the specified scope of the search when searching for groups. If no filter is specified, the server uses the filter (objectClass=group) List of target OU's within the base DN directory to filter for user group records. To specify more than one OU, use commas to separate the entries. For example, OU=Opswise Groups, OU=Opswise Admin Groups. To specify a multi-level OU, you can use a semi-colon. For example, OU=Groups, OU=Opswise Groups, OU=Opswise Groups, OU=Opswise Groups, OU=Opswise Groups, Ou=Opswise Groups, Or if only a single multi-level OU, OU=Groups, OU=Opswise Groups; If none are specified, user groups will not be mapped unless the group search filter is explicitly specified. Save

## **Additional LDAP Properties**

For additional LDAP properties not configurable from the user interface, see Controller Properties (glide.properties).

#### **Audits**

#### Overview

The Opswise Audit function maintains a detailed record of all user interactions with Opswise, including before and after images related to any change and a description of the differences.

Audit records are written when the user performs any of the following actions:

- User login, user login failure, and user logout.
- Creates a new record.
- Updates a record.
- Deletes a record.
- Issues a command (Launch, Trigger Now, etc.).

## **Displaying the Audit Table**

Step 1 From the navigation pane, select Automation Center Administration > Security > Audits. The Audit Records screen displays the first page of audit activity. Audit Records 20 per page Go to Audit Type **Audit Records** 414 1 to 20 of 132 D Audit Type Source Created by Description Executing Command: ENABLE TRIGGER on I10 User 2013-07-23 07:15:47 ops.admin Command Interface -0700 2013-07-23 07:15:47 Executing Command: ENABLE TRIGGER on I11 Command ops.admin Interface -0700 User 2013-07-23 07:15:47 ops.admin Executing Command: ENABLE TRIGGER on I3 Command Interface -0700 2013-07-23 07:15:47 ops.admin Executing Command: ENABLE TRIGGER on 14 Command Interface -0700 Command User 2013-07-23 07:15:47 ops.admin Executing Command: ENABLE TRIGGER on 15 Interface -0700 2013-07-23 07:15:47 ops.admin Executing Command: ENABLE TRIGGER on 16 Command User Interface -0700Command User 2013-07-23 07:15:47 ops.admin Executing Command: ENABLE TRIGGER on 17 Interface -0700 User 2013-07-23 07:15:47 ops.admin Executing Command: ENABLE TRIGGER on 18 Command Interface -0700 Executing Command: ENABLE TRIGGER on 19 Command User 2013-07-23 07:15:47 ops.admin Interface -0700 Create 2013-07-23 07:15:40 ops.admin Create: TimeTriggerBean I11, sys\_id: 0be2affdd861e5e401af9e8b5f2ae60e Interface -0700 2013-07-23 07:15:27 Create: TimeTriggerBean I10, sys\_id: Create User ops.admin Interface 0be27da4d861e5e40074068871a317f2 -0700 2013-07-23 07:15:17 Create: TimeTriggerBean I9, sys\_id: 0be25658d861e5e400e27481217f639c <u>Create</u> User ops.admin Interface -0700User 2013-07-23 07:15:06 ops.admin Create: TimeTriggerBean I8, sys\_id: Create Interface -0700 0be22a10d861e5e40179b42846a90572 User 2013-07-23 07:14:55 ops.admin Create: TimeTriggerBean I7, sys\_id: 0be20213d861e5e401acfecda17e943e Create Interface -0700 User 2013-07-23 07:14:46 ops.admin Create: TimeTriggerBean I6, sys\_id: 0be1dd17d861e5e4000bc9ada23a9d89 Create Interface -0700Create 2013-07-23 07:14:38 ops.admin Create: TimeTriggerBean I5, sys\_id: 0be1bcdad861e5e401cb3fef9d829921 Interface -0700 Create: TimeTriggerBean I4, sys\_id: 2013-07-23 07:14:26 Create User ops.admin 0be1909ed861e5e401944825ee4533d4 Interface -0700User 2013-07-23 07:14:16 ops.admin Update: TimeTriggerBean I3, sys\_id: 0bdfc4b7d861e5e400f7283a9d266dbd <u>Update</u> Interface -0700 User 2013-07-23 07:12:28 ops.admin Create: TimeTriggerBean I3, sys\_id: 0bdfc4b7d861e5e400f7283a9d266dbd Create Interface 2013-07-23 06:46:05 LOGIN <user=ops.admin, ipaddr=24.246.72.241> User Login User system Interface -07001 to 20 of 132 D

To change the record selection, modify the display filter. For example, you may want to display all Audit activity for the past month. For instructions, see Sorting and Filtering a List.

Step 3 To display details about a particular audit record, click on the underlined Audit Type field (in the leftmost column) of the record.

